

Wisconsin Medicaid update and BadgerCare

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Wisconsin Medicaid and BadgerCare Information for Providers

To:

All Providers

HMOs and Other
Managed Care
Programs

The *Wisconsin Medicaid and BadgerCare Update* is the first source of program policy and billing information for providers.

Although the *Update* refers to Medicaid recipients, all information applies to BadgerCare recipients also.

Wisconsin Medicaid and BadgerCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at dhfs.wisconsin.gov/medicaid/.

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Medicaid as payer of last resort

This *Wisconsin Medicaid and BadgerCare Update* reiterates current policy regarding other health insurance billing. These policies apply even when a recipient is enrolled in a state-contracted Managed Care Organization (MCO).

Other health insurance

Except for a few government programs*, Wisconsin Medicaid is the payer of last resort for most Medicaid-covered services. This applies even when a recipient is enrolled in a state-contracted Managed Care Organization (MCO). Before submitting claims to state-contracted MCOs, providers are normally required to bill other health insurance sources (i.e., commercial health insurance and Medicare). Refer to the Coordination of Benefits section of the All-Provider Handbook for more information about billing other health insurance sources.

Recipients enrolled in commercial HMOs

Except for emergency services, recipients enrolled in a commercial HMO and Wisconsin Medicaid (i.e., state-contracted MCOs or Medicaid fee-for-service) must receive services from providers affiliated with the commercial HMO. When a recipient has commercial HMO coverage, Medicaid providers are required to refer the recipient to commercial HMO providers. This is necessary because commercial health insurance is the primary payer. For more information about

emergency services, providers should refer to the Covered and Noncovered Services section of the All-Provider Handbook.

Verifying recipient eligibility

A recipient's other health insurance coverage can be found in Wisconsin Medicaid's Eligibility Verification System (EVS) under "Third Party Liability" or "TPL." If a recipient is enrolled in a state-contracted MCO, it will be indicated in the EVS under "Managed Care Enrollment."

Obtaining information

For questions about this *Wisconsin Medicaid and BadgerCare Update*, providers may call Provider Services at (800) 947-9627 or (608) 221-9883.

* Wisconsin Medicaid is the primary payer before certain governmental programs such as:

- Birth to 3.
- The Crime Victim Compensation Fund.
- General Assistance (GA).
- The Indian Health Service.
- Individuals with Disabilities Education Act (IDEA).
- Title V of the Social Security Act, Maternal and Child Health Services.
- The Wisconsin Adult Cystic Fibrosis Program.
- The Wisconsin Chronic Renal Disease Program.
- The Wisconsin Hemophilia Program.