

To:

All Providers

HMOs and Other  
Managed Care  
Programs

## Medicaid publications available on CD-ROM

Wisconsin Medicaid has several provider handbooks and guides available on CD-ROM. These publications may also be accessed on the Medicaid Web site at [www.dhfs.state.wi.us/medicaid/](http://www.dhfs.state.wi.us/medicaid/).

### Publications available on CD-ROM

Wisconsin Medicaid offers the following provider publications on CD-ROM:

- *All-Provider Handbook*. This handbook was issued to all Medicaid-certified providers in July 2000.
- *Disposable Medical Supplies Handbook*. This handbook was issued to home health agencies, individual medical supply providers, medical equipment vendors, nurses in independent practice, nursing homes, personal care providers, and pharmacies in January 2003.
- *Family Care Guide*. This guide was issued in October 2001 to all providers in counties with Family Care (Fond du Lac, La Crosse, Milwaukee, Portage, and Richland counties) and surrounding counties.
- *Independent Laboratory Services Handbook*. This handbook was issued to independent laboratories in October 2002.
- *Pharmacy Handbook*. This handbook was issued to pharmacies, blood banks, and dispensing physicians in July 2001. The revised Pharmacy Data Tables Section (issued quarterly) and new SeniorCare Section of this handbook were issued to the same provider groups in April 2003.

- *Physician Services Handbook*. The Medicine and Surgery and Laboratory and Radiology sections, issued in March 2003, and the Anesthesia section, issued in April 2001, were issued to federally qualified health centers, physician assistants, physician clinics, physicians, and rural health clinics. The Physician Services Handbook CD also includes the following guides:

- ✓ *Guide to Determining Presumptive Eligibility for Pregnant Women*. This guide was issued in March 2003 to presumptive eligibility providers.
  - ✓ *Guide to the Tuberculosis-Related Services Only Benefit*. This guide was issued in March 2003 to providers who provide tuberculosis-related services to recipients of the Tuberculosis-Related Services Only Benefit.
- *Training Guide for Wisconsin Medicaid Therapy Providers*. This guide was issued in November 2002 to providers of occupational therapy, physical therapy, and speech and language therapy services.

Handbooks contain coverage policy, billing, and reimbursement information for Medicaid-certified providers. Wisconsin Medicaid encourages providers to maintain and refer to their service-specific handbooks in conjunction with the All-Provider Handbook, the *Medicaid Managed Care Guide*, and the monthly *Wisconsin Medicaid and BadgerCare*

*Updates*. Providers are reminded that they are responsible for following Medicaid policies and procedures as specified in all-provider and service-specific *Updates* and handbooks.

## Where to obtain copies of the handbooks

Providers may obtain electronic copies of the listed handbooks from:

- Wisconsin Medicaid's Web site. Electronic versions of the handbooks are located on the Wisconsin Medicaid Web site. To view or print the handbooks, providers should do the following:
  1. Go to [www.dhfs.state.wi.us/medicaid/](http://www.dhfs.state.wi.us/medicaid/).
  2. Select "Providers" from the main menu.
  3. Select "Provider Handbooks" under the Provider Publications and Forms topic area.
  4. Choose the appropriate provider handbook.

Providers have the option of selecting the interactive, Portable Document Format (PDF), or text-only versions of these publications.

Providers may obtain paper or CD-ROM copies of the listed handbooks by:

- E-mailing Wisconsin Medicaid to receive a Provider Materials Order Form, HCF 1179, revised 03/03. Providers with e-mail may receive the order form in PDF by sending an e-mail to: [HCF1179@wimedicaid.org](mailto:HCF1179@wimedicaid.org). This e-mail should not include any text (e.g., policy questions, requests for materials, claims status inquiries), as the response containing the PDF file is generated automatically and will not contain answers to questions or fulfill requests for other information. Providers will receive a reply, via e-mail, containing the PDF form

within one business day of the request. The PDF form may then be printed or shared electronically with others.

- Provider Services. Providers without Internet access or e-mail may call Provider Services at (800) 947-9627 or (608) 221-9883 to obtain an order form to order handbooks.

Providers should complete the Provider Materials Order Form and send it with payment to Wisconsin Medicaid at the address listed on the form.

## Other Medicaid publications available on the Medicaid Web site

Providers may also access most *Updates* and other Medicaid publications from 1985 to the present at [www.dhfs.state.wi.us/medicaid/](http://www.dhfs.state.wi.us/medicaid/).

## Information regarding Medicaid HMOs

This *Update* contains Medicaid fee-for-service information and applies to providers of services to recipients on fee-for-service Medicaid only. For Medicaid HMO or managed care information, contact the appropriate managed care organization. Wisconsin Medicaid HMOs are required to provide at least the same benefits as those provided under fee-for-service arrangements.

The *Wisconsin Medicaid and BadgerCare Update* is the first source of program policy and billing information for providers.

Although the *Update* refers to Medicaid recipients, all information applies to BadgerCare recipients also.

Wisconsin Medicaid and BadgerCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at [www.dhfs.state.wi.us/medicaid/](http://www.dhfs.state.wi.us/medicaid/).

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