Wisconsin Medicaid and BadgerCare Information for Providers

To: **All Providers HMOs and Other** Managed Care **Programs**

The Wisconsin Medicaid and **BadgerCare** *Update* is the first source of program policy and billing information for providers.

Although the Update refers to Medicaid recipients, all information applies to BadgerCare recipients also.

Wisconsin Medicaid and BadgerCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at www.dhfs.state.wi.us/ medicaid/.

Training sessions offered in May and June 2003 regarding HIPAA

Wisconsin Medicaid will conduct training sessions in May and June 2003 regarding the federal Health Insurance Portability and Accountability Act of 1996 (HIPAA). Registration is required for the training sessions, but there is no registration fee for providers and other interested parties. To register for a training session, do one of the following:

- Go to the Medicaid Web site at www.dhfs.state.wi.us/medicaid/.
- Call Provider Services at (800) 947-9627 or (608) 221-9883.

Wisconsin Medicaid will offer training sessions

Wisconsin Medicaid will conduct training sessions in May and June 2003 regarding the federal Health Insurance Portability and Accountability Act of 1996 (HIPAA). While the training sessions will not cover every aspect of the transaction and code set standard of HIPAA, some examples of general topics that will be covered include:

- Changes to local codes (e.g., replacing local procedure codes, modifiers, and diagnosis codes with national codes).
- Changes to all paper claim instructions except pharmacy paper claims. Trainings for pharmacy paper claim changes will be held at a later date.
- Changes to claims adjustments.

Changes to prior authorization (PA) requests.

PHC 1947

- Changes to Remittance and Status Reports.
- Changes to eligibility verification.
- Information regarding free electronic billing software for Wisconsin Medicaid only.
- An overview of the timeline of when the HIPAA-related changes will be implemented for Wisconsin Medicaid.

Registration for the training sessions

There is no registration fee, but online or telephone registration is required to attend the training sessions. Registration will not be accepted by mail. Providers and other interested parties with Internet access are strongly encouraged to use online registration.

Seating is limited to a maximum of 200 people per session; Wisconsin Medicaid requests that no more than three representatives from each facility register for a single training session. Please keep in mind that meeting room temperatures vary; wear layered clothing to ensure comfort.

Locations, dates, and times of the training sessions are listed on the Medicaid Web site and in the Attachment of this Wisconsin Medicaid and BadgerCare Update.

To register online

Providers and other interested parties may register online on the Medicaid Web site home page at www.dhfs.state.wi.us/medicaid/. Simply click the "HIPAA Registration" link on the home page for training information and to access the registration form.

All fields on the online registration form are required. Once the form is completed, select "Register." Registrants will receive a training session confirmation number which they should keep for their records.

To register by telephone

Providers and other interested parties may also register for the training sessions by calling Provider Services at (800) 947-9627 or (608) 221-9883. Registrants will receive a confirmation number from the correspondent during the telephone call for the training session they select.

Questions regarding registration

If a provider or interested party has questions about his or her registration, or if he or she is unable to attend a training session for which registration has been confirmed, the provider should call Provider Services. The provider should have his or her confirmation number on hand so the telephone correspondent can easily access his or her registration information.

HIPAA impacts all providers

All Medicaid-certified providers will be impacted by HIPAA.

Not only will all covered providers and other interested parties who transmit specific health care transactions in electronic form (e.g., electronic claims) have to comply, but providers who submit paper Medicaid claims will be required to make changes as a result of

HIPAA. For example, providers will no longer be able to submit claims with type of service codes or local procedure codes, regardless of whether they submit paper or electronic claims.

Helpful Web sites

Providers may refer to the following Web sites for more HIPAA-related information:

- www.cms.gov/hipaa/ Includes links to the latest HIPAA news and federal HIPAA-related links.
- aspe.hhs.gov/admnsimp/ Contains links to proposed and final rules, links to download standards and HIPAA implementation guides, and frequently asked questions regarding HIPAA and Administrative Simplification provisions.
- www.dhfs.state.wi.us/hipaa/ Contains
 Wisconsin Department Health and Family
 Services HIPAA-related publications, a list
 of HIPAA acronyms, links to related Web
 sites, and other valuable HIPAA
 information.

Information regarding Medicaid HMOs

This *Update* contains Medicaid fee-for-service information and applies to providers of services to recipients on fee-for-service Medicaid only. For Medicaid HMO or managed care HIPAA-related changes, contact the appropriate managed care organization. Wisconsin Medicaid HMOs are required to provide at least the same benefits as those provided under fee-for-service arrangements.

roviders and other interested parties may register online on the Medicaid Web site home page at www.dhfs.state.wi.us/ medicaid/. Simply click the "HIPAA Registration" link on the home page for training information and to access the registration form.

ATTACHMENT

2003 Wisconsin Medicaid HIPAA training sessions

The following table lists the locations, dates, and times of the Wisconsin Medicaid Health Insurance Portability and Accountability of 1996 (HIPAA) training sessions. To register for the trainings, go to the Medicaid Web site at www.dhfs.state.wi.us/medicaid/ or call Provider Services at (800) 947-9627 or (608) 221-9883.

Location	Date	Time
Best Western Midway Hotel 1835 Rose St La Crosse WI 54603 (608) 781-7000	May 5, 2003	Check in — 8:00 a.m. to 9:00 a.m. Training Session — 9:00 a.m. to 3:30 p.m.
Ramada Inn 1202 W Clairemont Ave Eau Claire WI 54701 (715) 834-3181	May 6, 2003	Check in — 8:00 a.m. to 9:00 a.m. Training Session — 9:00 a.m. to 3:30 p.m.
Bakers Island Inn 300 Marina Dr Superior WI 54880 (715) 392-7152	May 8, 2003	Check in — 8:00 a.m. to 9:00 a.m. Training Session — 9:00 a.m. to 3:30 p.m.
The Pointe 8269 S Hwy 51 Minocqua WI 54548 (715) 356-4431	May 14, 2003	Check in — 8:00 a.m. to 9:00 a.m. Training Session — 9:00 a.m. to 3:30 p.m.
Holiday Inn 1501 Northpoint Dr Stevens Point WI 54481 (715) 341-1340	May 15, 2003	Check in — 8:00 a.m. to 9:00 a.m. Training Session — 9:00 a.m. to 3:30 p.m.
Holiday Inn 625 W Rolling Meadows Dr Fond du Lac WI 54937 (920) 923-1440	May 19, 2003	Check in — 8:00 a.m. to 9:00 a.m. Training Session — 9:00 a.m. to 3:30 p.m.
Regency Suites 333 Main St Green Bay WI 54301 (920) 432-4555	May 22, 2003	Check in — 8:00 a.m. to 9:00 a.m. Training Session — 9:00 a.m. to 3:30 p.m.
Marriott Madison West 1313 John Q Hammons Dr Middleton WI 53562 (608) 831-2000	June 3, 2003	Check in — 8:00 a.m. to 9:00 a.m. Training Session — 9:00 a.m. to 3:30 p.m.
Crowne Plaza 4402 E Washington Ave Madison WI 53704 (608) 244-4703	June 4, 2003	Check in — 8:00 a.m. to 9:00 a.m. Training Session — 9:00 a.m. to 3:30 p.m.
Four Points Sheraton — North Milwaukee 8900 N Kildeer Ct Brown Deer WI 54209 (414) 355-8585	June 10, 2003	Check in — 8:00 a.m. to 9:00 a.m. Training Session — 9:00 a.m. to 3:30 p.m.
Four Points Sheraton — Airport 4747 S Howell Ave Milwaukee WI 53207 (414) 615-8000	June 11, 2003	Check in — 8:00 a.m. to 9:00 a.m. Training Session — 9:00 a.m. to 3:30 p.m.
Sheraton Brookfield 375 S Moorland Rd Brookfield WI 53005 (262) 364-1100	June 12, 2003	Check in — 8:00 a.m. to 9:00 a.m. Training Session — 9:00 a.m. to 3:30 p.m.