Wisconsin Medicaid and BadgerCare Information for Providers

To:
All Providers
HMOs and Other
Managed Care
Programs

The Wisconsin Medicaid and BadgerCare Update is the first source of program policy and billing information for providers.

Although the *Update* refers to Medicaid recipients, all information applies to BadgerCare recipients also.

Wisconsin Medicaid and BadgerCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at www.dhfs.state.wi.us/ medicaid/.

PHC 1250

## Providers should distribute the *Update Summary* to staff

Wisconsin Medicaid encourages providers to distribute the *Wisconsin Medicaid and BadgerCare Update Summary* to all affected staff within their organization.

## When the *Update Summary* is distributed, everyone is kept informed

The Wisconsin Medicaid and BadgerCare Update Summary is the first source of program policy and billing information for Wisconsin Medicaid providers. It is important that the information is shared in a timely manner with all staff. Some examples of affected staff include:

- Billing personnel.
- Department heads.
- Other medical professionals.

To ensure that the *Update Summary* reaches all affected staff, Wisconsin Medicaid encourages providers to distribute the *Update Summary* as appropriate.

Full-text versions of the articles featured in the *Update Summary* can be obtained by:

- 1. Downloading and printing them from the Wisconsin Medicaid Web site at www.dhfs.state.wi.us/medicaid/.
- 2. Requesting them to be e-mailed to affected staff.
- 3. Calling Provider Services at (800) 947-9627 or (608) 221-9883 to request them.

For further instructions on how to obtain full-text articles, see the section titled "Obtaining articles in full-text format" which appears in every *Update Summary*.

Since *Updates* contain new and revised policy and billing information, providers should obtain copies of the full text of *Updates* that pertain to the services they provide and keep them for reference until a handbook containing the information is issued.

## **Information regarding Medicaid HMOs**

This *Update* contains Medicaid fee-for-service policy and applies to providers of services to recipients on fee-for-service Medicaid only. For Medicaid HMO or managed care policy, contact the appropriate managed care organization. Wisconsin Medicaid HMOs are required to provide at least the same benefits as those provided under fee-for-service arrangements.