

To:
All Providers
HMOs and Other
Managed Care
Programs

Free HIPAA-compliant claims submission software is available

The Division of Health Care Financing *reminds* providers that free Provider Electronic Solutions (PES) software is available for submitting federal Health Insurance Portability and Accountability Act of 1996 (HIPAA)-compliant claims to Wisconsin Medicaid. This software replaces the current free software supported by Proservices.

Refer to the July 2003 *Wisconsin Medicaid and BadgerCare Update* (2003-75), titled "The Division of Health Care Financing offers free HIPAA-compliant claims submission software," for detailed information about the PES software.

Free HIPAA-compliant software available

The free Provider Electronic Solutions (PES) software will replace the current free software supported by Proservices (known as EZ-LINK, Pace, and dental software) after the implementation of the federal Health Insurance Portability and Accountability Act of 1996 (HIPAA). The Division of Health Care Financing Electronic Data Interchange (EDI) Department will support PES software.

For more information, telephone the EDI helpdesk at (608) 221-9036, or e-mail wiedi@dhfs.state.wi.us.

Refer to the July 2003 *Wisconsin Medicaid and BadgerCare Update* (2003-75), titled

"The Division of Health Care Financing offers free HIPAA-compliant claims submission software," for detailed information about the PES software.

Providers will not automatically receive Provider Electronic Solutions software

Providers and billing services who currently use the software supported by Proservices will *not* automatically receive free PES software. *Update* 2003-75 incorrectly stated that providers and billing services would automatically receive free PES software if they had submitted electronic claims to Wisconsin Medicaid within the previous 12 months.

Obtaining Provider Electronic Solutions software

Providers who want to use the PES software must request it through one of the methods described below. Providers are encouraged to submit requests immediately for the PES software on CD-ROM.

Providers and billing services may request PES software from the Medicaid Web site by following these instructions:

1. Go to www.dhfs.state.wi.us/medicaid/.
2. Choose "HIPAA" from the options listed in the Wisconsin Medicaid main menu.
3. Select "Provider Electronic Solutions (PES) Information" from the sidebar menu.

Providers and billing services may also request PES software by calling Provider Services at (800) 947-9627 or (608) 221-9883.

Revision to system requirements

There has been one revision to the minimum system requirements since they were published in *Update* 2003-75. The Microsoft Windows ME operating system has been added to the minimum requirements. This revision has been included in the following chart.

| Minimum requirements for PES software |
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| Pentium II personal computer |
| Windows 98/2000/ME/XP operating system |
| CD-ROM |
| Internet Explorer™ 5.50 or greater |
| 64 MB RAM |
| Resolution 800 X 600 DPI |
| 100 MB Hard Drive space available |
| 28.8K modem |
| Printer with 8pt MS Sans Serif font (Optional) |

Information regarding Medicaid HMOs

This *Update* contains Medicaid fee-for-service information and applies to providers of services to recipients on fee-for-service Medicaid only. For Medicaid HMO or managed care HIPAA-related changes, contact the appropriate managed care organization. Wisconsin Medicaid HMOs are required to provide at least the same benefits as those provided under fee-for-service arrangements.

The *Wisconsin Medicaid and BadgerCare Update* is the first source of program policy and billing information for providers.

Although the *Update* refers to Medicaid recipients, all information applies to BadgerCare recipients also.

Wisconsin Medicaid and BadgerCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at www.dhfs.state.wi.us/medicaid/.