

To:
Federally Qualified
Health Centers
Nurse
Practitioners
Physician
Assistants
Physician Clinics
Physicians
HMOs and Other
Managed Care
Programs

Coverage revised for critical care and prolonged services

Effective immediately, on an initial claim, Wisconsin Medicaid reimburses providers for up to four hours per date of service (DOS) of critical care (*Current Procedure Terminology* [CPT] procedure codes 99291-99292) and prolonged services (CPT procedure codes 99354-99357 and 99360). Previously, Wisconsin Medicaid only provided reimbursement for up to two hours of these services per DOS on an initial claim.

To request reimbursement for time in excess of four hours per DOS, providers are required to submit an adjustment request. Documentation (such as a history and physical exam report or a medical progress note) that identifies why services in excess of four hours should be covered must be attached to the adjustment request. Providers may refer to the Claims Submission section of the All-Provider Handbook for a copy of the Adjustment Request Form. The All-Provider Handbook may be found on the Medicaid Web site at www.dhfs.state.wi.us/medicaid/.

Reminder about prolonged care services

Wisconsin Medicaid only covers prolonged care (CPT procedure codes 99354-99357) if there is face-to-face contact between the provider and the recipient. *Current Procedural*

Terminology procedure codes 99358 and 99359 (prolonged care without face-to-face contact) are not covered services under Wisconsin Medicaid.

Information regarding Medicaid HMOs

This *Wisconsin Medicaid and BadgerCare Update* contains Medicaid fee-for-service policy and applies to providers of services to recipients on fee-for-service Medicaid only. For Medicaid HMO or managed care policy, contact the appropriate managed care organization. Wisconsin Medicaid HMOs are required to provide at least the same benefits as those provided under fee-for-service arrangements.

The *Wisconsin Medicaid and BadgerCare Update* is the first source of program policy and billing information for providers.

Although the *Update* refers to Medicaid recipients, all information applies to BadgerCare recipients also.

Wisconsin Medicaid and BadgerCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at www.dhfs.state.wi.us/medicaid/.