To:
All Providers

HMOs and Other
Managed Care
Programs

Wisconsin Medicaid reorganizes Web site

Wisconsin Medicaid has reorganized its Web site. The Web site now includes a provider information page with direct links to related publications, programs, and other information specific to providers. This *Wisconsin Medicaid and BadgerCare Update* details areas within the provider information page. The Medicaid Web site can be viewed at *www.dhfs.state.wi.us/medicaid/*.

Wisconsin Medicaid Web site reorganized

Wisconsin Medicaid has reorganized its Web site into the following areas:
- Recipients.
- Providers.
- Resources.
- Managed Care.

The pages for each of these areas include a "What's New!" link which lists all the new items placed on the Wisconsin Medicaid Web site for the last month.

To allow direct access to provider-related information, providers can click on the provider information page from the main menu of the Medicaid Web site home page. (Refer to Example screen #1 of the Attachment of this *Wisconsin Medicaid and BadgerCare Update*.) Following are descriptions of areas within this page.

Provider information page

For an example of the provider information page, refer to Example screen #2 of the Attachment. This page features direct links to the following areas:

- *Information listed by provider type.* Providers can view publications related to their specific area by clicking on the drop-down menu, selecting their provider type, and clicking "go."

- *Provider publications and forms.* Providers can choose from four main areas:

  1. Provider handbooks — Providers can scroll down the page for a list of provider handbooks, some of which can be viewed in multiple formats including interactive versions. Current provider handbooks are on the Web.

  2. Provider *Updates — Wisconsin Medicaid and BadgerCare Updates* can be browsed by date or type of provider on this page.

  3. *Provider forms* — Providers can scroll down the page for a list of current provider forms available in Portable Document Format (PDF). Some of the provider forms are available as fillable PDFs. Links to information about PDFs and Adobe Acrobat Reader® are also on this page.

4. Other publications — Includes links to various Web sites and provider publications.

5. Provider certification packets — Providers may obtain certification packets by downloading and printing them from this Web site.

- *References/tools.*
  This section includes links to the following information:
  - ✓ Wisconsin Administrative Code.
  - ✓ Provider contacts/field representatives.
  - ✓ Training class schedule.
  - ✓ Caseload statistics.
  - ✓ Fee schedules.
  - ✓ Current eligibility vendor list.
  - ✓ Automated Voice Response (AVR) system Quick Reference Card.
  - ✓ Specialized Transmission Approval Technology-Prior Authorization (STAT-PA) software.

- *Related programs and services.*
  This section includes links to the following information:
  - ✓ BadgerCare.
  - ✓ Family Care.
  - ✓ Health Insurance Risk Sharing Plan (HIRSP).
  - ✓ Health Insurance Portability and Accountability Act (HIPAA) publications.
  - ✓ Medicaid Purchase Plan.
  - ✓ SeniorCare.
  - ✓ Supplemental Security Income (SSI).

Search options

The main search page located at *www.dhfs.state.wi.us/medicaid/search.htm* on the Medicaid Web site has a search engine which allows users to perform a complete search of the entire Medicaid Web site including the recipient, provider, resource, and managed care areas. Refer to the July 2001 *Update* for additional information on how to search.

The *Wisconsin Medicaid and BadgerCare Update* is the first source of program policy and billing information for providers.

Although the *Update* refers to Medicaid recipients, all information applies to BadgerCare recipients also.

Wisconsin Medicaid and BadgerCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at *www.dhfs.state.wi.us/medicaid/*.

ATTACHMENT
Example screens

Example screen #1 — Medicaid Web site main menu

Example screen #2 — Provider information page