

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0019142	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R-C 07/10/2025
NAME OF PROVIDER OR SUPPLIER ALL FOR 1 PHASE 1 INC		STREET ADDRESS, CITY, STATE, ZIP CODE 12700 WEST CLEVELAND AVE NEW BERLIN, WI 53151		
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{M 000}	INITIAL COMMENTS On 07/10/2025, Surveyor conducted a verification visit at All for 1 Phase 1 Inc., an Adult Family Home in New Berlin, WI. Three deficiencies of Chapter DHS 88 were identified. Three of 3 deficiencies were repeat violations. See statement of deficiency (SOD) Z5VO11, dated 04/24/2025. One of 4 violations from statement of deficiency (SOD) Z5VO11, dated 04/24/2025, were substantially corrected. Under statutory provisions of Wis. Stat. Ch. 50, a \$200 revisit fee is being assessed. Census: 3	{M 000}		
{M 278}	88.05(3)(b) FREE OF HAZARDS The home shall be free from hazards and kept uncluttered and free of dangerous substances, insects and rodents. This Rule is not met as evidenced by: Based on observation and interview, the provider did not safeguard 3 of 3 residents from environmental hazards. Toxic chemicals were not securely stored. This is a repeat deficiency. See statement of	{M 278}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{M 278}	Continued From page 1 deficiency (SOD) Z5VO11, dated 04/24/2025. Findings include: The provider is licensed to provide care for up to 4 individuals in the client groups of public finding, alcohol/ drug dependent, traumatic brain injury, developmentally disabled, terminally ill, advanced aged, physically disabled, and emotionally disturbed/ mental illness. On 07/10/2025, Surveyor toured the home and observed the following: In the employee bathroom (which was unlocked with the door open and accessible to all in the home): - Five large bottles of Simple Green Industrial Cleaner & Degreaser - Eleven bottles of Clorox Max Ultrageel (which advertised "The power of bleach") - Two bottles of Lysol Disinfectant Spray - Three large bottles of OdoBan Floor Cleaner - One large bottle of Low-Splash Bleach (Concentrated) - One large bottle of BioRenewables Glass Cleaner - One large bottle of Profect 128 HDQ Neutral (Concentrated) (Disinfects, cleans, and deodorizes) - One bottle of First Choice Oxy Multi Surface Cleaner - One bottle of First Choice Kitchen & Bath Cleaner - One bottle of Homeline Window & Glass Cleaner - One bottle of First Choice Orange Cleaner - One large bottle of Member's Mark Floor Cleaner	{M 278}		

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{M 278}	Continued From page 2 - One bottle of Lysol Power Clinging Gel (Toilet bowl cleaner) - One bottle of the Works Classic Clean Toilet Bowl Cleaner In the resident bathroom (which was unlocked with the door open and accessible to all in the home): - One bottle of Homeline Disinfectant Spray - One bottle of Homeline Multi-Purpose Cleaner - One bottle of Lysol Power Clinging Gel (toilet bowl cleaner) **Note these are the same 3 toxic substances noted from this location on the previous survey** Surveyor observed 3 of 3 residents ambulating freely throughout the home. On 07/10/2025 from approximately 11:00 AM - 1:00 PM, the employee bathroom door was observed to be left open unless in use. At approximately 11:55 AM, Surveyor observed Caregiver C offer Resident 2 to use the employee restroom, because the resident restroom had been occupied. On 07/10/2025 at approximately 12:10 PM, Surveyor interviewed Caregiver C who stated this facility was not where s/he usually worked, and it had only been his/her 2nd shift in the house. Caregiver C stated if the employee restroom door is supposed to remain shut and locked, s/he was not aware of that. Caregiver C checked the medication storage keys and did locate a key that worked in the employee bathroom doorknob. On 07/10/2025 at approximately 12:13 PM,	{M 278}		

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{M 278}	Continued From page 3 Surveyor interviewed Resident 1 who stated the employee restroom door is always left open/unlocked. On 07/10/2025 at approximately 12:30 PM, Surveyor interviewed Administrator B. Administrator B stated all toxic substances were placed into the employee restroom as the correction for the previous violation, and that staff were expected to keep that door shut and locked. S/he stated they would add a sign to the bathroom door reminding staff of the requirement. Administrator B stated the toxic substances that were found in the resident restroom could have been from an agency night shift staff who had been working, but that s/he had removed them previously and was unaware they were under the sink again.	{M 278}		
{M 474}	88.07(4)(c) FOOD PREPARED AND STORED SANITARY WAY Food shall be prepared and stored in a sanitary manner. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure food was prepared and stored in a sanitary manner. This is a repeat deficiency. See statement of deficiency (SOD) Z5VO11, dated 04/24/2025. Findings include: On 07/10/2025 at approximately 11:45 AM, Surveyor inspected the home's kitchen.	{M 474}		

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{M 474}	Continued From page 4 The following was observed: In the refrigerator: - Two rolls of Pillsbury Pizza Crust dough with expiration dates of 05/07/2024 and 05/08/2025 - One roll of Bake House Creations Jumbo Flaky Biscuits with expiration date of 06/28/2025 - One carton of Great Value Large White Eggs, 18 count, with 2 used, with expiration date of 06/02/2025 - Three packages of Specially Selected Chocolate Chip with Almond Butter Cookie Dough, 1 of the 3 was opened, with expiration dates of 06/26/2025 (opened), 06/26/2025 (sealed), and 05/07/2025 (sealed) - One tub of Crystal Farms Strawberry Cream Cheese Spread, with expiration date of 06/21/2025 - One bottle of Smuckers Caramel Sundae Syrup, with expiration date of 06/01/2025 - One small carton of Essential Everyday Half & Half, with expiration date of 05/27/2025 - One bottle of Kroger California French Style Dressing, with expiration date of 11/10/2024 - One bottle of Tuscan Garden Ranch Dressing, with expiration date of 06/17/2025 - One bottle of Great Value Creamy French Dressing, with expiration date of 04/03/2025 - One bottle of Ole El Paso Zesty Ranch Sauce, with expiration date of 04/14/2024 - One Ziploc bag containing a partially used white onion that had a white and black mold-like substance - One Ziploc bag containing a partially used yellow pepper that had a black mold-like substance In the cupboards: - Two boxes of Jiffy Corn Muffin Mix with	{M 474}			

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{M 474}	Continued From page 5 expiration dates of 06/13/2025 - Six cans of Ro-Tel Diced Tomatoes and Green Chilies with expiration dates of 05/20/2024, 05/16/2025, 3x 06/25/2025, and 06/26/2025 - One box of Great Value Cheesy Tuna Pasta Skillet Dinner, with expiration of 06/27/2025 - One box of Annie's Shells & Real Aged Cheddar, with expiration of 08/22/2024 - One box of Great Value Shells & Cheese, with expiration of 04/23/2025 On 07/10/2025 at approximately 11:45 AM, Surveyor interviewed Resident 2, who stated s/he did not have concerns related to expired or spoiled food. On 07/10/2025 at approximately 12:00 PM, Surveyor interviewed Resident 1, who stated s/he did not have concerns related to expired or spoiled food. On 07/10/2025 at approximately 12:30 PM, Surveyor interviewed Administrator B. Administrator B stated the fridge and cupboards were on a monthly cleaning schedule where staff are supposed to pull any expired/spoiled items and clean the fridge. Administrator B stated the residents in the home do not eat eggs, and s/he wondered if a staff member brought the eggs into the home.	{M 474}		
{M 570}	88.10(3)(I) Safe Physical Environment Individuals, except for correctional residents, have basic rights which they do not lose when they enter an adult family home. A resident shall have a safe environment in which to live. The	{M 570}		

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{M 570}	Continued From page 6 adult family home shall safeguard residents who cannot fully guard themselves from environmental hazards to which they are likely to be exposed, including conditions which would be hazardous to anyone and conditions which would be or are hazardous to a particular resident because of the resident's condition or disability. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure residents were safeguarded from environmental hazards. The home's water temperature exceeded 120° Fahrenheit (F). This is a repeat deficiency. See statement of deficiency (SOD) Z5VO11, dated 04/24/2025. Findings include: The provider was licensed to serve up to 4 individuals in the client groups of public finding, alcohol/ drug dependent, traumatic brain injury, developmentally disabled, terminally ill, advanced aged, physically disabled, and emotionally disturbed/ mental illness. On 07/10/2025 at approximately 11:15 AM, Surveyor toured the home and tested water temperature. The water temperature of the sink in the home's kitchen reached 130°F. The water temperature of the sink in the resident's bathroom reached 133°F. On 07/10/2025 around 12:30 PM, Surveyor interviewed Administrator B regarding the high temperature of the water. Administrator B stated	{M 570}		

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{M 570}	Continued From page 7 maintenance did decrease the temperature of the water heater, so s/he was surprised to hear it was still testing at a high temperature. S/he stated maintenance would be notified again to turn it down further. Administrator B stated the residents in the home do prefer very hot water. Surveyor reminded Administrator B of the code requirement and stated if once the water is adjusted to an appropriate level, the provider could explore different/personalized options if the residents were unsatisfied. According to the Wisconsin Department of Health Services, "Exposure to hot water is a potential environmental danger for residents. Elderly residents and residents with mental and physical disabilities may have neurological conditions that prevent instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding; e.g., second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability." Sustained contact with water at or above 140° F can result in second or third-degree burns in approximately 6 seconds (DQA Publication-01942, Hot Water Temperatures in Adult Family Homes, August 2017).	{M 570}		