

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0018399	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 09/02/2026
NAME OF PROVIDER OR SUPPLIER EVIN AT OCONOMOWOC SPECIALTY CARE CBRF		STREET ADDRESS, CITY, STATE, ZIP CODE 1101 SILVER LAKE ST OCONOMOWOC, WI 53066		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 09/01/2026, Surveyor conducted an abbreviated survey and complaint investigation at Evin At Oconomowoc Specialty Care. Two (2) deficiencies were identified. The complaint was unsubstantiated. Census: 19	N 000		
N 243	83.21(1)-(3) All employee training. The CBRF shall provide, obtain or otherwise ensure adequate training for all employees in all of the following: Resident rights. Training shall include general rights of residents including rights as specified under s. DHS 83.32(3). Training shall be provided as applicable under ss. 50.09 and 51.61 and chs. 54, 55, and 304, Stats., and ch. DHS 94, depending on the legal status of the resident or service the resident is receiving. Specific training topics shall include house rules, coercion, retaliation, confidentiality, restraints, self-determination, and the CBRF 's complaint and grievance procedures. Residents ' rights training shall be completed within 90 days after starting employment. Client Group. Training shall be specific to the client group served and shall include the physical, social and mental health needs of the client group. Specific training topics shall include, as applicable: characteristics of the client group served, activities, safety risks, environmental considerations, disease processes, communication skills, nutritional needs, and vocational abilities. Client group specific training shall be completed within 90 days after starting employment. Client Group. In a CBRF serving more than one	N 243		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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N 243	Continued From page 1 client group, employees shall receive training for each client group. Recognizing, preventing, managing, and responding to challenging behaviors. Specific training topics shall include, as applicable: elopement, aggressive behaviors, destruction of property, suicide prevention, self-injurious behavior, resident supervision, and changes in condition. Challenging behaviors training shall be completed within 90 days after starting employment. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 2 of 3 employees reviewed completed training in challenging behaviors within 90 days after starting employment. Caregiver B and Caregiver C did not have documentation for completion of training in challenging behaviors. Findings include: On 09/01/2026, Surveyor conducted a review of employee files to verify compliance with all employee training requirements. Surveyor requested training records from Administrator A. Recognizing, Preventing, Managing and Responding to Challenging Behaviors: -The record for Caregiver B, hired 03/30/2026, did not contain evidence of training in challenging	N 243			

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N 243	Continued From page 2 behaviors within 90 days of hire, or evidence of meeting an exemption for the training. -The record for Caregiver C, hired 02/19/2026, did not contain evidence of training in challenging behaviors within 90 days of hire, or evidence of meeting an exemption for the training. On 09/01/2026 at approximately 11:30 a.m., Surveyor reviewed the above concerns with Administrator A. Surveyor stated that if Administrator A was able to find proof that Caregiver B or Caregiver C received training in challenging behaviors or met an exemption, to send that documentation to Surveyor by 09/02/2026 at 12:00 p.m. On 09/01/2026 at 5:47 a.m., Administrator A confirmed s/he was unable to find training for Caregiver B or Caregiver C having received training in challenging behaviors within 90 days of hire. On 09/02/2026, Surveyor confirmed that Caregiver B and Caregiver C were not on the Wisconsin Nurse Aide Registry.	N 243			
N 486	83.44(1)(a) Adequate laundry appliances available Laundry area. The CBRF shall make an adequate number of laundry appliances available to residents who choose to do their own laundry. The CBRF shall have a laundry area to sort, process and store clean and soiled laundry and shall handle clean and soiled laundry so as to prevent the spread of infection. This Rule is not met as evidenced by:	N 486			

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N 486	Continued From page 3 Based on observation and interview, the provider did not have a laundry area to sort, process and store clean and soiled laundry and handle clean and soiled laundry so as to prevent the spread of infection. Residents' soiled laundry was stored next to clean laundry in the laundry room. Findings include: On 09/01/2026 at 11:17 a.m., Surveyor toured the facility's laundry room with Administrator A and Nurse D. Surveyor observed 6 baskets full of laundry through out the laundry room. Nurse D stated that a dryer was broken so the laundry is a little backed up. Surveyor observed a basket of folded laundry that Nurse D identified as clean sitting on top of a cart of laundry that was labeled as "dirty". Surveyor observed a cart full of small garbage bags, 2 of which had fallen into a laundry basket. Nurse D stated that the staff use the cart to go around and collect garbage from resident rooms and acknowledged that bags of garbage should not be mixed in with resident laundry. Nurse D stated that the laundry room usually does not look like this and s/he is disappointed.	N 486		