STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0017097	A. BUILDING: _____ B. WING _____	09/01/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
NOELS ADULT FAMILY HOME	1419 W CUSTER AVE MILWAUKEE, WI 53209

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 09/01/2023, Surveyor completed a standard survey at Noels Adult Family Home. Two deficiencies were identified. Census: 4	M 000		
M 384	88.06(2)(b) SERVICE AGREEMENT EXCEPT RESPITE An adult family home shall have a service agreement with each person to be admitted to the home except a person being admitted for respite care. The service agreement shall be completed prior to admission and revised at least 30 days prior to any change. The service agreement shall be dated and signed by the licensee and the person being admitted or the persons guardian or designated representative. Copies shall be provided to all parties and to the placing agency, if any. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure a service agreement was completed, dated, and signed by a resident's designated representative prior to admission for 1 (Resident 1) of 4 residents reviewed. Resident 1 had an activated Power of Attorney for Health Care (POA-HC) document. The activated agent did not complete, date, or sign Resident 1's admission agreement prior to Resident 1's admission. Findings include: On 08/30/2023, Surveyor reviewed Resident 1's	M 384		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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M 384	Continued From page 1 record. Resident 1 was admitted on 02/26/2020. Resident 1's record contained a POA-HC document, with an activation date of 12/28/2017. Resident 1's admission agreement, with a date of 02/26/2020 was signed by Resident 1 and not the designated agent. On 08/31/2023 at approximately 5:00 p.m., Surveyor interviewed Administrator B. Administrator B reported Resident 1's POA-HC agent was a family member of Resident 1 and resided out of state. Administrator B was not aware the activated POA-HC agent was to sign the admission agreement. Administrator B reported a new admission agreement was sent to the POA-HC agent and returned signed and dated by the POA-HC agent on 08/31/2023.	M 384		
M 482	88.09(1)(a) RESIDENT RECORDS The licensee shall maintain a record for each resident. Resident records shall be maintained in a secure location within the home to prevent unauthorized access. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 2 (Residents 2 and 3) of 4 residents' records were maintained in a secure location within the home. Resident 2's and 3's After Visit Summaries (AVSs) were not kept onsite at the adult family home (AFH).	M 482		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
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M 482	Continued From page 2 Findings include: On 08/30/2023, Surveyor reviewed Resident 2's record. Resident 2 was admitted on 10/12/2020. Resident 2's record did not contain evidence he/she had an annual health exam in 2021 and 2022. On 08/30/2023, Surveyor reviewed Resident 3's record. Resident 3 was admitted on 06/15/2022. Resident 3's record did not contain evidence of an annual health exam in 2022. On 08/30/2023 at approximately 8:30 a.m., Surveyor interviewed Licensee A and Administrator B. Administrator B reported residents' AVSs were kept offsite. Licensee A and Administrator B were not aware all resident records, including medical documents were to be kept onsite within the AFH. Administrator B reported to keep resident binders from being cluttered, medical documents, such as the AVSs were kept off site.	M 482		