STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0019604	A. BUILDING: _____ B. WING _____	C 12/18/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CARING FOR YOU SUPPORTIVE LIVING LLC	N112W15568 MEQUON ROAD GERMANTOWN, WI 53022

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 12/17/2024, Surveyors conducted a complaint investigation at Caring For You Supportive Living Llc. The complaint was unsubstanitated. Two deficiencies were identified. Census: 4	M 000		
M 262	88.05(2)(a) DIFFICULTY WALKING If a resident is not able to walk at all or able to walk only with difficulty, or only with the assistance of crutches, a cane, or walker or is unable to easily negotiate stairs without assistance: 1. The exits from the home shall be ramped to grade with a hard surfaced pathway with handrails. 2. All entrance and exit doors and interior doors serving all common living areas and all bathrooms and bedrooms used by a resident not able to walk at all shall have a clear opening of at least 32 inches. 3. Toilet and bathing facilities used by a resident not able to walk at all shall have enough space to provide a turning radius for the resident's wheelchair and provide accessibility appropriate to the resident's needs. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure 2 exits from the home were ramped to grade with a hard surfaced pathway, to provide safe egress (means of exiting) for 1 of 4 residents who walk with the assistance of a walker or cane.	M 262		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 262	Continued From page 1 Findings include: The facility is licensed to provide services for up to 4 ambulatory residents. At the time of visit, the facility was home to 4 residents. On 12/17/2024 at 12:45 PM, Surveyors arrived at the facility and observed the front entrance required the use of 1 step to enter. When Surveyors entered the facility, Surveyors observed Resident 1 ambulating with the use of a walker. At 1:30 PM, Surveyor reviewed Resident 1's record. Resident 1 was admitted on 10/26/2024 and at that time was utilizing a walker for ambulation. At 1:00 PM, Surveyor observed the only other exit from the home required the use stairs from the main floor to access the back door. On 12/17/2024 at 2:00 PM, Surveyors interviewed License D. License D confirmed 2 of 2 exits did not have ramps and required the use of stairs. S/he also confirmed Resident 1 relied on the use of a walker for ambulation. Licensee D stated s/he didn't know that s/he couldn't have semi-ambulatory residents, s/he believed s/he only couldn't admit non-ambulatory residents. Surveyor reviewed the license with Licensee D and Licensee D stated s/he understood s/he could only admit ambulatory residents. On 12/28/2024 at 2:00 PM, Licensee D contacted Surveyor to report Resident 1's MCO (managed care organization - funding source) was looking for new placement.	M 262		
M 548	88.10(3)(a) Fair Treatment	M 548		

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M 548	Continued From page 2	M 548		

Fair treatment. To be treated with courtesy, respect and full recognition of the resident's dignity and individuality.

This Rule is not met as evidenced by:
Based on record review and interview, the provider did not ensure Resident 1 and Resident 2 were treated with courtesy, respect and full recognition of the resident's dignity and individuality.

Findings include:

Resident 1
On 12/17/2024, Surveyors conducted a survey at the facility. As Surveyors arrived at the facility, Resident 1 approached Surveyors and handed Surveyors a book and said, "Look at my book, I was good today ...If I'm good I get ice cream if I'm not good I don't get ice cream."

Surveyors reviewed Resident 1's book, which was a composition notebook including handwritten, chronological observation notes authored by caregivers. Resident 1's observation notebook contained an undated entry (immediately preceding a 12/10/2024 entry) by an unidentified caregiver which read, " ...I told [him/her] that if [s/he] doesn't behave [s/he] won't have a snack this evening ..." Another entry on 12/10/2024, written by Caregiver A read, " ...At around 5:45 [Resident 1] was sitting on the couch having a tantrum and crying because [s/he] wanted a snack. I didn't give [Resident 1] a snack because [s/he] helped [him/herself] to a cupcake while I was busy documenting ..."

Surveyor reviewed Resident 1's complete record

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M 548	Continued From page 3 at 1:30 PM. Resident 1 has diagnoses including Down Syndrome , osteoarthritis, contracture in left knee. Resident 2 Surveyor reviewed Resident 2's complete record including the observation notebook at 1:45PM. The observation notebook had entries including on 11/09/2024 written by Caregiver B which read, " ...[s/he] watch (sic) tv and kept asking me for ice cream but I didn't give it to [him/her] because I didn't like the way [s/he] was acting ..." On 12/15/2024, an entry was written by Caregiver A which read, " ...[S/he] woke up at 7:00 (AM) yelling and when I told [him/her] to go back to bed its not time to get up yet [s/he] called me a [expletive] (sic) ..." On 12/15/2024, an entry written by Caregiver C read " ...[s/he] was fight hitting (sic) [s/he] was the ringtail (sic) leader yelling calling me a [expletive] [s/he] is one that cause troblem (sic) here!" Resident 2 has diagnoses including development disorder of scholastic skills, encephalopathy, bipolar disorder, unspecified psychosis not due to a substance or known physiological condition. Surveyors interviewed Licensee D on 12/17/2024 at 2:00 PM and read the aforementioned observation notes for Resident 1 and Resident 2. Licensee D stated that s/he had not audited the observation notes but confirmed treats and snacks were being given or withheld based on behavior. Licensee D stated s/he will arrange for re-education of all staff in resident rights.	M 548		