Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0013714	A. BUILDING: _____ B. WING _____	05/05/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
COMMUNITY TIES	**3622 SOUTHWOOD DRIVE RACINE, WI 53406**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 04/29/2026, Surveyor attempted to complete a standard survey at Community Ties. As a result, 1 deficiency was identified.	M 000		
M 204	88.03(8)(a) MONITORING OF HOME The licensee shall comply with all department and licensing agency request for information about residents, services or operation of the home. This Rule is not met as evidenced by: Based on observation and interview, the provider did not comply with all department and licensing agency requests for information about residents, services, or operation of the home. This is a repeat deficiency. See Statement of Deficiency (SOD) 9PYO14, dated 09/20/2021. Findings include: On 04/29/2026, at 10:10 AM, Surveyor attempted to conduct a standard survey and verification visit at the facility. Surveyor knocked at the door. Surveyor observed the blinds were open in the front room. The front room did not contain furniture. Surveyor observed a shop vac and a yellow industrial type of mop bucket. On 04/29/2026, at 10:12 AM, Surveyor interviewed Electrician B. Electrician B reported no one was residing in the home. Electrician B reported Owner C had already rented out the	M 204		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 204	Continued From page 1	M 204		

home to someone. Electrician B reported the previous tenants were "kicked out for destroying the home."

At 10:15 AM, Surveyor called Licensee A's phone number. The phone was answered, Surveyor could hear talking in the background. Surveyor said "hello" and then phone disconnected.

At 2:27 PM, Surveyor emailed Licensee A requesting a call back as soon as the email was received. At 2:27 PM, Surveyor received delivery confirmation.

On 04/30/2026, at 2:27 PM, Surveyor received an email back from Outlook Mail Delivery System, which indicated the email was undeliverable due to "The recipient's inbox is out of storage space."

On 04/30/2026, at 2:30 PM, Surveyor reviewed the following online document:

- A rental listing on Zillow, dated 04/14/2026 which indicated the home was for rent. The listing was removed on 04/24/2026.
(Source: Zillow, https://www.zillow.com/homedetails/3622-Southwood-Dr-3622-Racine-WI-53406/461693208_zpid/?utm_campaign=zillowwebmessage&utm_medium=referral&utm_source=txtshare (retrieval date 04/30/2026).)

As of 05/05/2026, at 1:00 PM, Surveyor did not receive a response from Licensee A.