

Tony Evers
Governor



DIVISION OF QUALITY ASSURANCE
NORTHEASTERN REGIONAL OFFICE
200 NORTH JEFFERSON STREET SUITE 501
GREEN BAY WI 54301

Kirsten L. Johnson
Secretary

State of Wisconsin
Department of Health Services

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May 2, 2024

ELECTRONIC MAIL
SOD #V23H11

NOTICE OF NONCOMPLIANCE
COMPLIANCE REQUIREMENT

Nick Harshfield
12600 N Port Washington Road
Mequon, WI 53092

C/O Operator: Newcastle Place LLC

Re: Newcastle Place (0018619)
12600 N Port Washington Road
Mequon, WI 53092

Dear Nick Harshfield:

This letter is a NOTICE of NONCOMPLIANCE on the registrant of Newcastle Place located at 12600 N Port Washington Road, Mequon, WI 53092. This regulatory action is taken by the Department of Health Services (Department) pursuant to Wis. Stat. § 50.034, and Wis. Admin. Code ch. DHS 89.

NOTICE OF NONCOMPLIANCE

On January 24, 2024, a compliance visit was concluded for Newcastle Place by the Division of Quality Assurance, Bureau of Assisted Living, to verify that the above-referenced facility was in compliance with Wis. Stat. ch. 50 or Wis. Admin. Code ch. DHS 89, or both, which set forth requirements for the administration and operation of a registered residential care apartment complex (RCAC). The Statements of Noncompliance are as follows:

Statement of Noncompliance #1:

Wis. Admin. Code § DHS 89.23(3)(f), requires that Meals and snacks served to tenants shall be prepared, stored and served in a safe and sanitary manner.

Newcastle Place

Page 2 of 2

May 2, 2024

COMPLIANCE REQUIREMENT

According to Wis. Admin. Code § DHS 89.43(3), at any time, you shall be able to verify compliance with the applicable provisions of Wis. Stat. ch. 50, and Wis. Admin. Code ch. DHS 89. Various areas of noncompliance have been identified in this NOTICE, consequently, you should review the Statements of Noncompliance and make the necessary changes to your operation to ensure full compliance.

Please note the Statements of Noncompliance in this NOTICE do not affect the registration of Newcastle Place at this time; however, continued noncompliance may result in additional action, including registration revocation, jeopardizing the status of Newcastle Place as a registered RCAC.

* * *

If you have any questions about this letter, please contact Vicky Wittman, Assisted Living Regional Director, at (920) 448-4800.

Sincerely,

A handwritten signature in black ink, appearing to read "Kenneth Brotheridge". The signature is fluid and cursive, with a large, stylized "B" for the last name.

Kenneth Brotheridge, Assisted Living Director
Bureau of Assisted Living
Division of Quality Assurance

Enclosure
KB/CC