Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0019718	A. BUILDING: _____ B. WING _____	C 02/23/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CASTLE MANOR VII	3680 S BRENTWOOD RD NEW BERLIN, WI 53151

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 02/23/2026, Surveyor conducted a complaint investigation at Castle Manor VII in New Berlin. One (1) deficiency was identified. The complaint was substantiated. Census: 4	M 000		
M 458	88.07(3)(a) PRESCRIPTION MEDICATIONS Every prescription medication shall be securely stored, shall remain in its original container as received from the pharmacy and be stored as specified by the pharmacist. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure medications were securely stored. Resident 1's Lantus, Linspro, Humulin, and Ozempic as well as a house supply of Tubersol were in the common refrigerator, and were not secured. Findings include: The provider is licensed as a non-ambulatory AFH, able to care for up to 4 residents with diagnoses including advanced age, traumatic	M 458		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 458	Continued From page 1 brain injury, irreversible dementia/Alzheimer's, developmentally disabled, terminally ill, emotionally disturbed/mental illness and physically disabled. On 02/23/2026, at 9:20 a.m., Surveyor observed the provider's Resident 1's injectable medications in the common refrigerator, unlocked and unsecured. Surveyor observed the following medications: House account of Tubersol 5 tub Resident 1's Humulin R U-500 Kwikpen - 2 pens Resident 1's Insulin Lispro Kwikpen U-100 unit/ML - 2 pens, and 2 unopened boxes Resident 1's Lantus Solostar 100 units/mL - 1 pen and 2 unopened boxes Resident 1's Ozempic 0.25mg Resident 1's Ozempic 1 mg/dose Throughout the duration of the survey, Surveyor observed all 4 residents ambulate and have independent access to the refrigerator and unlocked medications. On 02/23/2026 at 10:36 a.m., Surveyor shared the above concerns with Licensee A. Licensee A stated that there was a lock box in the refrigerator for medications. Surveyor and Licensee A walked into the kitchen and observed that Caregiver B, as well as 2 other residents were putting away groceries. Licensee A asked Caregiver B where the lock box was for the medications. Caregiver B stated that s/he has never seen a lock box for the refrigerated medications.	M 458		