STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0012860	A. BUILDING: _____ B. WING _____	07/16/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
TENDER CARE ADULT FAMILY HOME	8908 ANCIENT OAK LANE VERONA, WI 53593

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 07/16/2024, Surveyor conducted a standard licensing survey at Tender Care Adult Family Home, an AFH located in Verona, WI. As a result of the survey, 1 violation of Chapter DHS 88 was issued. Census: 4	M 000		
M 456	88.07(2)(e) ANNUAL HEALTH EXAM The licensee shall ensure that each resident has an annual health exam by a physician. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure that 2 of 2 residents reviewed had an annual health exam by a physician. Resident 1 and Resident 2 did not have a documented annual health exam for the calendar year 2023, Findings include: On 07/16/2024 at 9:30 AM, Surveyor reviewed Resident 1's medical record. Resident 1 was admitted 06/09/2019 with diagnoses of bipolar and bilateral foot pain. There was no documented annual physical exam for calendar year 2023 in Resident 1's record. On 07/16/2024 at 9:50 AM, Surveyor reviewed Resident 2's medical record. Resident 2 was admitted 11/15/2010 with diagnoses of History of cerebral accident, HTN, bipolar and schizophrenia.	M 456		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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M 456	Continued From page 1 There was no documented annual physical exam for calendar year 2023 in Resident 2's record, On 07/16/2024 at 10:15 AM, Surveyor discussed the above concern with Licensee A. Licensee A stated that both Resident 1 and Resident 2 have several appointments throughout the year. Licensee A checked his/her files and could not find documentation of an annual physical exam for either Resident 1 or Resident 2. Licensee A stated s/he would contact Resident 1 and Resident 2's doctor office and get a copy of the annual physical exam. On 07/16/2024 at 12:30 PM, Licensee A called Surveyor via phone and stated that neither Resident 1 or Resident 2 had an annual physical exam for the calendar year 2023.	M 456		