STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0014267	A. BUILDING: _____ B. WING _____	R-C 04/19/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BLUFFVIEW MEMORY CARE	2101 BLUFFVIEW CT HOLMEN, WI 54636

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 04/19/2024, Surveyors conducted two complaint investigations, a verification visit and a standard licensure survey at Bluffview Memory Care. The complaints were unsubstantiated. All deficiencies in SOD SCVQ11 were substantially corrected. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed. One new deficiencies related to the standard survey were identified. Census: 49	N 000		
N 486	83.44(1)(a) Adequate laundry appliances available Laundry area. The CBRF shall make an adequate number of laundry appliances available to residents who choose to do their own laundry. The CBRF shall have a laundry area to sort, process and store clean and soiled laundry and shall handle clean and soiled laundry so as to prevent the spread of infection. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure laundry was handled so as to prevent the spread of infection. The provider had soiled laundry piled on the floor in four laundry rooms. Findings include: The facility is licensed to provide care for up to 64	N 486		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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N 486	Continued From page 1 residents in the following client group: Irreversible Dementia/Alzheimer's Disease. On 04/19/2024 at approximately 10:00 a.m., Surveyors toured the environment of the facility, including four laundry rooms. Surveyors observed a pile of dirty laundry on the laundry floors with no baskets to support the dirty laundry. Two of the four laundry rooms had the distinct smell of urine. One of the laundry rooms, Laundry Room A 113, had a red biohazard bag with clothing in it, lying on the floor. Surveyors found food in Laundry Room B 113. The food was old and moldy. Surveyor observed a caregiver in Laundry Room C 113 lifting laundry off the floor, holding the dirty laundry on their stomach and lowering the laundry into the washer. All four laundry rooms had dirty floors covered in dirt and paper debris. On 04/19/2024 at approximately 2:30 p.m., Surveyors re-toured the laundry rooms with Administrator A and Maintenance Person B. Maintenance Person B stated the red biohazard bag in A113 contained urine-soaked clothing and should not have been left on the floor. Administrator A noted some of the laundry rooms did not contain laundry baskets and there was a lot of dirty laundry that should not be on the floor. Administrator A removed the food and some of the dirty clothing on the floor. At approximately 3:00 p.m., Surveyors reviewed concerns with Administrator A regarding soiled laundry left on laundry room floors. Administrator A agreed the clothing, food and biohazard concerns needed to be improved.	N 486		