

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0018498	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 08/07/2024
NAME OF PROVIDER OR SUPPLIER ARTISAN ASSISTED LIVING OF BARABOO		STREET ADDRESS, CITY, STATE, ZIP CODE 1114 SILVER DRIVE BARABOO, WI 53913		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 08/06/2024, Surveyor conducted a standard licensing survey and 2 complaint investigations at Artisan Assisted Living of Baraboo, a CBRF located in Baraboo, WI. As a result of the survey, 4 violations of Chapter DHS 83 were issued. Both complaints were substantiated. Census: 9	N 000		
N 239	83.20(2)(a)-(d) Department-approved training courses. Standard Precautions. All employees who may be occupationally exposed to blood, body fluids or other moist body substances, including mucous membranes, non-intact skin, secretions, and excretions except sweat, whether or not they contain visible blood shall successfully complete training in standard precautions before the employee assumes any responsibilities that may expose the employee to such material. Fire safety. Within 90 days after starting employment, all employees shall successfully complete training in fire safety. First aid and choking. Within 90 days after starting employment, all employees shall successfully complete training in first aid and procedures to alleviate choking. Medication administration and management. Any employee who manages, administers or assists residents with prescribed or over-the-counter medications shall complete training in medication administration and management prior to assuming these job duties.	N 239		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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N 239	Continued From page 1 This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure that 1 of 3 employees reviewed completed training in first aid and choking. Findings include: On 08/06/2024 at 11:00 AM, Surveyor requested the employee file for Caregiver B, hired 07/25/2017 to ensure compliance with Department Approved Training. Caregiver B's file did not include evidence that Caregiver B had completed training in first aid and choking. There was no evidence in Caregiver B's file of an exemption that would exempt Caregiver B from training in first aid and choking. On 08/06/2024 at 11:15 AM Surveyor checked the Wisconsin Community Based Care and Treatment Registry and confirmed that Caregiver B was not on the registry for first aid and choking. On 08/06/2024 at 12:30 PM, Surveyor discussed the above concern with Regional Director A. Regional Director A acknowledged that all employees must complete training in first aid and choking within 90 days of hire. Regional Director A acknowledged that Caregiver B does not appear on the Wisconsin Community Based Care and Treatment Registry for first aid and choking.	N 239		
N 348	83.32(3)(d) Rights of Residents: Free from mistreatment	N 348		

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N 348	Continued From page 2 In addition to the rights under s. 50.09, Stats., each resident shall have all of the following rights: Freedom from mistreatment. Be free from physical, sexual and mental abuse and neglect, and from financial exploitation and misappropriation of property. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure that Resident 1 was free from mistreatment. Resident 1 had an undetermined amount of money misappropriated by caregivers. Findings include: On 06/10/2024, the Department received a complaint regarding a resident missing money. Interviews On 08/06/2024 at 9:00 AM, Surveyor interviewed Caregiver C who confirmed knowledge of an occurrence a few months ago where some of Resident 1's money went missing. Caregiver C reported Former Caregiver D used Resident 1's debit card to get cash for Resident 1 but withdrew more than the amount Resident 1 requested and kept it. Former Caregiver D took at least \$100, was caught on camera at Wal-Mart spending the money s/he took, and was arrested for it. On 08/06/2024 at 9:45 AM, Surveyor interviewed Caregiver B who confirmed s/he was aware that some of Resident 1's money was taken missing a	N 348		

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N 348	Continued From page 3 few months ago. Caregiver B reported Former Caregiver D took Resident 1's debit card without his/her permission and used it for personal use and Former Caregiver D was consequentially fired and arrested. Caregiver B stated that the amount taken was at least \$100. On 08/06/2024 at 11:00 AM, Surveyor interviewed Resident 1 who reported being aware of who took his/her money and stated, "It was Former Caregiver D that took my money. S/he took at least \$800 in cash from me. I don't know if I will ever get it back." Resident 1 reported giving his/her debit card to Former Caregiver D to get money from the ATM for Resident 1 to use. Resident 1 stated, "I did not give Former Caregiver D permission to use my debit card for Former Caregiver D's personal use, and s/he did exactly that. The Police told me s/he was caught on camera spending my money. I believe s/he got arrested and is going to court soon. I hope I get my money back and I hope Former Caregiver D never works in healthcare again, if s/he will do that to me, s/he will do it again to someone else." On 08/06/2024 at 12:30 PM, Surveyor interviewed Regional Director A who acknowledged there was suspicion that Former Caregiver D had taken at least \$100 from Resident 1 and that there was an internal investigation as well as police contact and involvement. Through the investigation, it was confirmed that Former Caregiver D used Resident 1's debit card to withdraw \$600 dollars from an ATM. The Police were able to obtain video evidence of Former Caregiver D making withdrawals and spending Resident 1's money at Walmart. Documentation	N 348			

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N 348	Continued From page 4 On 08/06/2024 at 12:40 PM, Surveyor reviewed documentation from the facility's investigation dated 05/29/2024 regarding the misappropriation of Resident 1's money. The investigation concluded Former Caregiver D used Resident 1's debit card for Former Caregiver D's personal use on at least 2 occasions. Through the investigation, Former Caregiver D confessed to using Resident 1's debit card for personal use and withdrawing money without Resident 1's permission on 2 occasions totaling for purchases totaling \$500. Resident 1's bank records confirmed that unauthorized withdrawals totaling \$500 were made. The investigation referenced video evidence being captured confirming Former Caregiver D was using Resident 1's debit card. Documentation from the investigation included receipts that confirm the withdrawals Former Caregiver D made using Resident 1's debit card. According to documentation, the Police issued a citation to Former Caregiver D for fraudulent use of Resident 1's debit card. On 08/06/2024 at 1:15 PM, Surveyor discussed the above concern with Regional Director A. Regional Director A acknowledged that staff are not to take/spend residents' money for any reason. Regional Director A acknowledged that Former Caregiver D had used Resident 1's debit card without his/her permission. Regional Director A stated that Former Caregiver D's employment was terminated and remaining staff were trained on subjects related to misappropriation.	N 348		
N 525	83.47(2)(d) Fire drills. Fire drills. 1. Fire evacuation drills shall be	N 525		

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N 525	Continued From page 5 conducted at least quarterly with both employees and residents. Drills shall be limited to the employees scheduled to work at that time. Documentation shall include the date and time of the drill and the CBRF ' s total evacuation time. The CBRF shall record residents having an evacuation time greater than the time allowed under s. HFS 83.35(5) and the type of assistance needed for evacuation. Fire evacuation drills may be announced in advance. 2. At least one fire evacuation drill shall be held annually that simulates the conditions during usual sleeping hours. Fire evacuation drills may be announced in advance. Drills shall be limited to the employees scheduled to work during the residents ' normal sleeping hours. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure that the facility conducted quarterly fire drills. There were no documented fire drills for calendar year 2023. Findings include: On 08/06/2024, Surveyor reviewed the facility's documented fire drills. There were no documented fire drills for calendar year 2023. On 08/06/2024 at 12:00 PM, Surveyor interviewed Regional Director A. Regional Director A stated that fire drills had been conducted, "but I don't know where the documentation is." Surveyor gave Regional Director A until 08/07/2024 at 1:00 PM to provide documentation	N 525		

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N 525	Continued From page 6 of fire drills for calendar year 2023. As of 08/07/2024 at 1:00 PM, no further documentation was provided.	N 525			
N 526	83.47(2)(e) Other evacuation drills. Other evacuation drills. Tornado, flooding, or other emergency or disaster evacuation drills shall be conducted at least semi-annually. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure that the facility conducted semi annual evacuation drills. There were no documented evacuation drills for calendar year 2023. Findings include: On 08/06/2024, Surveyor reviewed the facility's documented evacuation drills. There were no documented evacuation drills for calendar year 2023. On 08/06/2024 at 12:00 PM, Surveyor interviewed Regional Director A. Regional Director A stated that evacuation drills had been conducted, "but I don't know where the documentation is." Surveyor gave Regional Director A until 08/07/2024 at 1:00 PM to provide documentation of evacuation drills for calendar year 2023. As of 08/07/2024 at 1:00 PM, no further documentation was provided.	N 526			