

Wisconsin Department of Health Services

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>0017466</b>                       | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____                                                    | (X3) DATE SURVEY<br>COMPLETED<br><br><b>C</b><br><b>06/15/2026</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>QUALITY PERSONAL CARE AFH LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1535 W GOLDCREST ST</b><br><b>MILWAUKEE, WI 53221</b> |                                                                                                                          |                                                                    |
| (X4) ID<br>PREFIX<br>TAG                                                 | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | ID<br>PREFIX<br>TAG                                                                               | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                                           |
| M 000                                                                    | INITIAL COMMENTS<br><br>On 06/09/2026 with information gathered through 06/15/2026, Surveyor conducted a complaint investigation at Quality Personal Care AFH. Two deficiencies were identified. One complaint was unsubstantiated.<br><br>Census: 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | M 000                                                                                             |                                                                                                                          |                                                                    |
| M 132                                                                    | 88.03(5)(d) CHANGE OR DAMAGE TO<br>STRUCTURE<br><br>A change in the home's structure or<br>damages to the home that may present a<br>hazard to the residents.<br><br>This Rule is not met as evidenced by:<br>Based on interview and record review, the<br>provider did not report damage to the home that<br>presented a hazard to 1 of 1 resident (Residents<br>1). Resident 1 was evacuated to new location due<br>to an electrical safety inspection. The inspection<br>found the homes electrical system to be unsafe<br>requiring corrective action by a qualified electrical<br>contractor. This was not reported to the<br>Department within 7 days following the electrical<br>safety inspection which occurred on 06/02/2026.<br><br>Findings:<br><br>On 06/09/2026, Surveyor arrived at 10:00 AM at<br>the facility and found no occupants.<br><br>On 06/09/2026 at approximately 10:10 AM,<br>Surveyor phoned Licensee A who confirmed the<br>home was unoccupied and Resident 1 had been<br>relocated for safety reasons. Surveyor asked | M 132                                                                                             |                                                                                                                          |                                                                    |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Wisconsin Department of Health Services

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>QUALITY PERSONAL CARE AFH LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1535 W GOLDCREST ST</b><br><b>MILWAUKEE, WI 53221</b> |                                                                                                                          |                                                                    |
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| M 132                                                                    | Continued From page 1<br><br>Licensee A if the emergency evacuation had been reported to the Department. Licensee A confirmed they had reported it.<br><br>On 06/10/2026 at 12:15 PM, Surveyor received and reviewed a document from Licensee A entitled; "Electrical Inspections Findings." This document identified multiple electrical deficiencies which found the homes electrical system to be unsafe.<br><br>On 06/10/2026 at 12:25 PM, Surveyor reviewed department records and identified there was not a self-report submitted by the provider related to the inspection of the homes electrical system which deemed it to be unsafe requiring relocation of Resident 1. | M 132                                                                                             |                                                                                                                          |                                                                    |
| M 446                                                                    | 88.07(2)(b)4 RECORD OF MEDICAL VISITS AND REPORTS<br><br>Keeping a current record of all medical visits, reports and recommendations for a resident.<br><br>This Rule is not met as evidenced by:<br>Based on record review and interview, the provider did not ensure they obtained a record of all medical visits and reports for 1 of 1 resident (Resident 1). No record was maintained by the provider as a part of his/her record.<br><br>Findings include:<br><br>On 06/11/2026 at approximately 10:00 AM, Surveyor reviewed Resident 1's record. Resident 1 was admitted on 10/19/2021. Resident 1's record did not include annual medical visits.                          | M 446                                                                                             |                                                                                                                          |                                                                    |

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| M 446                                                                    | Continued From page 2<br><br>On 06/11/2026 at 4:16 PM Surveyor received an e-mail from Licensee A which stated, "medical appointments, visits, and related medical records, those are maintained and coordinated by [their] guardian. [They] manage the member's medical appointments and healthcare-related matters directly. | M 446                                                                       |                                                                                                                          |                          |                                                                    |