

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0018097	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R-C 11/12/2024
NAME OF PROVIDER OR SUPPLIER COMMUNITY LIVING OF BROOKFIELD LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 460 LEANORE LANE BROOKFIELD, WI 53005		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{M 000}	INITIAL COMMENTS On 11/08/2024, with information gathered through 11/12/2024, Surveyor conducted a verification visit at Community Living of Brookfield. Two deficiencies were identified. This is a repeat deficiency. See Statement of Deficiency (SOD) Q1E311, SOD Q1E312, and Q1E313. Under statutory provisions of Wis. Stat. Ch. 50, a \$200 revisit fee is being assessed. Census: 4	{M 000}		
{M 466}	88.07(3)(e)1 MEDICATION- RECORD KEEPING The licensee shall keep a record of all prescription medications controlled, dispensed or administered by the licensee which show the name of the resident, the name of the particular medication, the date and time the resident took the medication and errors and omissions. The medication controlled by the licensee shall be kept in a locked place. This Rule is not met as evidenced by: Based on observation, record review, and interview, the provider did not ensure accurate records were kept of all prescription medications administered for 1 of 3 records reviewed. This is a repeat deficiency. See Statement of Deficiency (SOD) Q1E311, dated 11/08/2022, and SOD Q1E312, dated 10/04/2023.	{M 466}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{M 466}	Continued From page 1 Resident 1's record did not contain a November 2024 Medication Administration Record (MAR) for the administration of his as needed (PRN) Oxycodone. Findings include: On 11/08/2024, at approximately 2:15 PM, Surveyor reviewed the medication closet and observed Resident 1's blister card of PRN Oxycodone. The blister card stated: Take 1 tablet by mouth every 4 hours as needed. Dispensed Date: 11/01/2024. 6 tablets had been dispensed. On 11/10/2024 at 8:56 AM, Surveyor requested Resident 1's November 2024 MAR from Administrator O. As of 11/12/2024 at 5:00 PM, Surveyor did not receive any additional documentation.	{M 466}		
{M 474}	88.07(4)(c) FOOD PREPARED AND STORED SANITARY WAY Food shall be prepared and stored in a sanitary manner. This Rule is not met as evidenced by: Based on observation and interview, the provider did not store food under sanitary conditions. Surveyor found food items in the refrigerator that were not properly sealed to avoid contamination and food items in the freezer that were not properly sealed to avoid freezer burn. The provider did not implement a system to identify	{M 474}		

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{M 474}	Continued From page 2 when opened food was to be discarded for the prevention of food borne illnesses. This is a repeat deficiency. See Statement of Deficiency (SOD) Q1E313, dated 08/19/2024. Findings include: The licensee can serve up to 4 residents within the client groups of Physically Disabled, Irreversible Dementia/Alzheimer's, Alcohol/Drug Dependent, Developmentally Disabled, Terminally Ill, and Traumatic Brain Injury. On 11/04/2024, at approximately 2:00 PM, Surveyor toured the kitchen and observed the following: Refrigerator: -(2) opened 16 ounce packages of bacon, placed in a plastic Ziploc bag, that was not dated. -A plastic container with a red lid that had approximately 4 pieces of what appeared to be chicken tenders that was not dated. -A plastic container with a red lid that had what appeared to be salad mix that was not dated. -A Ziploc bag of salami that had an open date of 10/25/2024 written on it. -An opened 45 ounce jar of spaghetti sauce that was not dated. Freezer: -An opened 6.4 ounce box of breakfast sausages that was not sealed. Pantry: -A 10 ounce opened bag of pancake & waffle baking mix that was not sealed. -An opened box of lasagna noodles that was not sealed.	{M 474}		

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{M 474}	Continued From page 3 -An opened box of spaghetti noodles that was not sealed. "Time/temperature control for safety (TCS) guidelines indicate food prepared in a food establishment and held longer than a 24 hour period shall be marked to indicate the date or day by which the food is to be consumed on the premises, sold, or discarded when held at a temperature of 5°C (41°F) or less for a maximum of 7 days. The day of preparation shall be counted as Day 1. Refrigerated, RTE (ready-to-eat)/TCS food prepared and packaged by a food processing plant shall be clearly marked, at the time the original container is opened in a food establishment and if the food is held for more than 24 hours, to indicate the date or day by which the food shall be consumed or discarded." (US Food and Drug Administration (FDA) Food Code, 2022, Section 3-501.17) "Ready-to-eat TCS food (foods that need time and temperature control for safety) can be stored for only seven days if it is held at 41 degrees Fahrenheit or lower. The count begins on the day the food was prepared or a commercial container was open. TCS foods includes milk and dairy products, eggs, meat (beef, pork, and lamb), poultry, fish, shellfish and crustaceans, baked potatoes, tofu or other soy protein, sprouts and sprout seeds, sliced melons, cut tomatoes, cut leafy greens, untreated garlic-and-oil mixtures, and cooked rice, beans, and vegetables." (ServSafe Coursebook, 7th edition, 2017, p. 1-7, p. 1-8, and p. 7-3) "If you do not seal your food it can get "freezer-burn". This means that water escapes from the food and moves to the coldest part of the freezer - leaving your food dehydrated."	{M 474}		

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{M 474}	Continued From page 4 (Source: Safefood website, Storing food in the freezer, 2024, https://www.safefood.net/food-storage/freezing (retrieval date - November 8, 2024).) On 11/08/2024, at approximately 2:30 PM, Surveyor interviewed Administrator O. Administrator O stated s/he would reeducate staff about the importance of dating and sealing food items.	{M 474}			
{M 582}	88.10(3)(q) Medications Medications. To receive all prescribed medications in the dosage and at the intervals prescribed by the resident's physician, and to refuse medications unless there has been a court order under s. 51.61(1)(g), Stats., with a court finding of incompetency. This Rule is not met as evidenced by: Based on observation, record review, and interview, the provider did not ensure 2 of 4 residents received all prescribed medications and were reordered in a timely manner. This is a repeat deficiency see Statement of Deficiency (SOD) Q1E312, dated 10/04/2023, and SOD Q1E313, dated 08/19/2024. Resident 3's as needed (PRN) Systane eye drops were expired and stored with his/her current medications.	{M 582}			

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{M 582}	Continued From page 5 Resident 4's Fluticasone Propionate (nasal spray) was not administered as prescribed. Findings include: On 11/08/2024, at approximately 2:15 PM, Surveyor reviewed the medication closet and observed: Example 1: Resident 3 Surveyor observed an opened bottle of Systane (eye drops) with a dispensed date of 10/24/2023 and a discard date of 10/2024. The bottle was not labeled as to when it had been opened. On 11/08/2024, Surveyor reviewed Resident 3's record. Resident 3's November 2024 Medication Administration Record (MAR) documented: "Systane - Instill 1 drop in both eyes 4 times a day as needed (dry eyes)." The MAR did not document that the Systane had been administered. Surveyor noted this was the same bottle of Systane identified in the previous survey. "As with most medications, this product should be stored at room temperature. Store it in a secure location where it will not be exposed to excessive heat, moisture, or direct sunlight. Once opened, the product must be used within 30 days. Any unused portion should be discarded." (Source: Familiprix website, Systane Original eye drops, 2024, https://www.familiprix.com/en/medications/systane-original-eye-drops-02248967 (retrieval date - November 8, 2024).)	{M 582}			

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{M 582}	Continued From page 6 "Many manufacturers recommend that you throw away eye drops 28 days after opening the bottle. This is because the preservatives inside can start to break down and allow bacteria to grow. If you're unsure how long you've had an open bottle of eye drops, it's best to avoid using them. (Source: Goodrx website, How long can you use eye drops after opening them?, April 19, 2022, https://www.goodrx.com/health-topic/eye/can-you-use-expired-eye-drops (retrieval date - November 8, 2024).) On 11/08/2024, at approximately 2:25 PM, Surveyor interviewed Administrator O. Administrator O googled Systane Original eye drops on the internet and read language that stated the eye drops expire so many days after opening versus the expiration date printed on the bottle. Example 4: Resident 4 Surveyor observed 3 bottles of Fluticasone Propionate dated 09/11/2024, 08/13/2024 and 06/24/2024. The bottles appeared to be primarily full. On 11/08/2024, Surveyor reviewed Resident 4's record. Resident 4's November 2024 MAR, dated 11/01/2024 to 11/08/2024, documented: Fluticasone Propionate 50 MCG (micrograms) / ACTU (actuation). Use 2 sprays in each nostril in the morning. The MAR documented that the medication had been administered as prescribed. "Each bottle contains a net fill weight of 16 g	{M 582}			

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{M 582}	Continued From page 7 (grams) and will provide 120 actuations. Each actuation delivers 50 mcg of fluticasone propionate in 100 mg (milligram) of formulation through the nasal adapter. The correct amount of medication in each spray cannot be assured after 120 sprays even though the bottle is not completely empty." (Source: National Institute of Health website, Fluticasone Propionate, 12/2022, https://dailymed.nlm.nih.gov/dailymed/fda (retrieval date - November 8, 2024).) On 11/08/2024, at approximately 2:25 PM, Surveyor interviewed Administrator O. Administrator O was unable to determine which bottle of Fluticasone was being utilized for Resident 4. Administrator O stated, "Staff say they can't locate the medication so they order new bottles." Surveyor explained that based on the prescription, each bottle should last 30 days. Administrator O was unable to determine if Resident 4 had received the Fluticasone as prescribed.	{M 582}			