

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0016685	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 10/15/2025
NAME OF PROVIDER OR SUPPLIER PARKVIEW MANOR REM WISCONSIN INC		STREET ADDRESS, CITY, STATE, ZIP CODE 121 A WEST 8TH AVE STANLEY, WI 54768		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{M 000}	INITIAL COMMENTS On 10/13/2025, Surveyor completed a verification visit at Parkview Manor Rem Wisconsin Inc. Data collected through 10/15/2025. One deficiency was identified. The deficiency is a repeat deficiency. See Statement of Deficiency (SOD) N9RQ11, dated 03/13/2025. Under statutory provisions of Wis. Stat. ch. 50, a \$200 revisit fee is being assessed. Census: 4	{M 000}		
{M 574}	88.10(3)(n)1 Freedom From Seclusion and Restraints Except as provided in subd. 2, to be free from seclusion and from all physical and chemical restraints, including the use of an as-necessary (PRN) order for controlling acute, episodic behavior. This Rule is not met as evidenced by: Based on observation, record review, and interview, the provider did not ensure 3 of 3 residents were free from physical restraint. Resident 1, Resident 2, and Resident 3 had seatbelts in their wheelchairs. The deficiency is a repeat deficiency. See Statement of Deficiency (SOD) N9RQ11, dated 03/13/2025.	{M 574}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{M 574}	Continued From page 1 Findings include: Wis. Admin. Code § DHS 88.02(24): "Physical restraint means any manual method or any article, device or garment interfering with the free movement of a resident or the normal functioning of a portion of the resident's body or normal access to a portion of the body, and which the individual is unable to remove easily, or confinement in a locked room." This provider is licensed to care for up to 4 residents in the client groups of: developmentally disabled, physically disabled, irreversible dementia/Alzheimer's disease, advanced age, and emotionally disturbed/mental illness. On 10/13/2025, Surveyor toured the adult family home. Surveyor observed Resident 2 and Resident 3 in the common area. Both residents had a seatbelt on in his/her wheelchair. Surveyor asked Caregiver B if Resident 2 or Resident 3 could remove his/her seatbelt independently. Caregiver B told Surveyor neither of them could remove the seatbelt by themselves. Surveyor observed Resident 1 in his/her bed. Resident 1's wheelchair was sitting next to his/her bedside. The wheelchair did have a seatbelt attached to it. Surveyor interviewed Caregiver B about Resident 1's seatbelt. Caregiver B stated Resident 1 did use the seatbelt when in the wheelchair and s/he cannot unbuckle it him/herself. On 10/15/2025, Surveyor reviewed Resident 1, 2, and 3's Individual Service Plan (ISP). Resident 1's ISP, dated 05/07/2025, indicated s/he was admitted to the facility on 05/06/2021.	{M 574}		

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{M 574}	Continued From page 2 Resident 1 had multiple diagnoses including: contracture of muscle, epilepsy, history of traumatic brain injury, and intellectual disabilities. In the Individual's Rights section of Resident 1's ISP it stated, "[Resident 1] utilizes a seatbelt while in his/her wheelchair. S/he does not have purposeful movement and therefore the seatbelt is not considered a restraint. PT (physical therapy) eval (evaluation) completed 5/21/25 indicates the belt is a helpful support in preventing leaning or slumping due to his/her inability to support his/her core." Resident 2's ISP, dated 05/07/2025, indicated s/he was admitted to the facility on 03/28/2014. Resident 2 had multiple diagnoses, including: cerebral palsy, intellectual disabilities, other psychotic disorder and Lewy body dementia. In the Individual's Rights section of Resident 2's ISP it stated, "[Resident 2] had a PT (physical therapy) eval (evaluation) on 4/28/2025. S/he was successfully able to unbuckle him/herself 3 times with demonstration and encouragement. PT (physical therapy) advises to use his/her belt when s/he is in his/her chair, and it is not considered a restraint as s/he is able to unbuckle it." On 10/13/2025, Surveyor attempted to interview Resident 2 about his/her seatbelt. Resident 2 did not respond to surveyor or demonstrate his/her ability to unbuckle his/her seatbelt. Resident 3's ISP, dated 03/04/2025, indicated s/he was admitted to the facility on 07/06/2023. Resident 3 had multiple diagnoses, including: developmental disorder of scholastic skills, and weakness.	{M 574}		

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{M 574}	Continued From page 3 In the Individual's Rights section of Resident 3's ISP it stated, "Additionally, a pt (physical therapy) eval (evaluation) was completed on 3/20/2025 for [Resident 3's] ability to unbuckle his/her wheelchair belt. S/he was successfully able to unbuckle independently 3 out of 3 times. The wheelchair belt is not considered a restraint due to this." On 10/13/2025, Surveyor attempted to interview Resident 3 about his/her seatbelt. Resident 3 did not respond to surveyor or demonstrate his/her ability to unbuckle his/her seatbelt. On 10/15/2025 at 10 AM, Surveyor interviewed Regional Director (RD) C on the phone about Resident 1's seatbelt use. RD C stated there had been a lot of confusion previously regarding when it was acceptable to use a seatbelt. RD C stated using the seatbelt as a restraint was not at all their intention. On 10/15/2025 at 10:08 AM, Surveyor interviewed RD C on the phone about Resident 2 and 3's seatbelt use. Surveyor explained the inconsistency between the PT evaluation and what was observed on site. RD C stated both residents were able to unbuckle their seatbelts during the PT evaluation, however, they do not always complete the task when asked by staff. RD C stated they had tried implementing other interventions like pillow wedges, but they were not successful. RD C stated without the seatbelt both Resident 2 and 3 slump over and slide forward causing potential risk for falling out of the chair. RD C acknowledged that the seatbelts on the wheelchairs were considered a restraint if the resident was not able to easily remove them. RD	{M 574}			

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{M 574}	Continued From page 4 C stated s/he will submit waivers to the Department.	{M 574}			