Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0019562	A. BUILDING: _____ B. WING _____	R 08/27/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
STABLE LIVING LLP 3120 KOHLHEPP RD	**3120 KOHLHEPP RD EAU CLAIRE, WI 54703**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{M 000}	INITIAL COMMENTS On 08/27/2026, Surveyor conducted a verification visit at Stable Living LLP - 3120 Kohlhepp Rd. One deficiency was identified. The deficiency was a repeat deficiency. See Statement of Deficiency MZPQ11, dated 06/05/2025. Census: 4 Under statutory provisions of Wis. Stat. ch. 50, a $200 revisit fee is being assessed.	{M 000}		
{M 570}	88.10(3)(l) Safe Physical Environment Individuals, except for correctional residents, have basic rights which they do not lose when they enter an adult family home. A resident shall have a safe environment in which to live. The adult family home shall safeguard residents who cannot fully guard themselves from environmental hazards to which they are likely to be exposed, including conditions which would be hazardous to anyone and conditions which would be or are hazardous to a particular resident because of the resident's condition or disability. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure residents were safeguarded from environmental hazards. The home's water temperature exceeded 120 degrees Fahrenheit (F). This is a repeat deficiency. See Statement of	{M 570}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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{M 570}	Continued From page 1 deficiency MZPQ11, dated 06/05/2025. Findings include: This provider is licensed to care for up to 4 residents in the client groups of: alcohol/drug dependent, traumatic brain injury, emotionally disturbed/mental illness, developmentally disabled, and correctional clients. Exposure to hot water is a potential environmental danger for clients. Elderly clients and clients with mental and physical disabilities may have neurological conditions that prevent instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding, e.g., second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability. (DQA publication P-01942, Hot Water Temperatures in Adult Family Homes, 08/2017). On 08/27/2026 at approximately 10:45 a.m., Surveyor tested the water temperature of the bathroom sink located on the main floor. Surveyor's thermometer read a temperature reading of 125 degrees F. Surveyor tested the water temperature of the bathroom sink located in the lower level of the home. Surveyor's thermometer read a temperature reading of 127 degrees F. At approximately 11:00 a.m., Surveyor interviewed Program Manager (PM) A and explained the observation of hot water temperatures at the bathroom sinks. Surveyor requested PM A to test the water temperature	{M 570}		

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{M 570}	Continued From page 2 using the provider's thermometer. PM A tested the water temperature at the kitchen faucet. Surveyor instructed PM A to keep the thermometer close to the faucet and to continue testing until the temperature no longer climbs. PM A told Surveyor the water temperature peaked at 131 degrees F. Assistant Program Manager (APM) B was present for the observation. APM B said s/he was not holding the thermometer under the water long enough to allow the water temperature to peak at its highest temperature. PM A said s/he would ensure all staff would be trained on testing hot water temperatures.	{M 570}		