STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0019078	A. BUILDING: _____ B. WING _____	08/30/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CARE WISCONSIN CORNER OBRIEN HOUSE	22 OBRIEN CT MADISON, WI 53714

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M 000	INITIAL COMMENTS On 08/28/2024, with information gathered through 08/30/2024, Surveyor conducted a standard licensure survey at Care Wisconsin Corner Obrien House. Five deficiencies were identified. Census: 3	M 000		
M 244	88.04(5)(a) TRAINING-15 HOURS WITHIN 6 MONTHS The licensee and each service provider shall complete 15 hours of training approved by the licensing agency related to health, safety and welfare of residents, resident rights and treatment appropriate to residents served prior to or within 6 months after starting to provide care. This training shall include training in fire safety and first aid. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure that 2 of 2 service providers (Caregiver B and Caregiver C) received 15 hours of initial training, including trainings related to first aid, fire safety, resident rights, and standard precautions. Findings include: The provider was licensed, 06/17/2022, to serve 3 residents within the client groups developmentally disabled and emotionally disturbed/mental illness. On 08/28/2024, Surveyor reviewed Caregiver B's	M 244		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 244	Continued From page 1 and Caregiver C's record. Caregiver B was hired in 07/2023. Caregiver B's record did not include training in fire safety and standard precautions until. Caregiver C was hired in 10/2022. Caregiver C's record did not include training in resident rights, and first aid, fire safety. On 08/28/2024, at approximately 11:00 AM, Surveyor interviewed Administrator A. Administrator A reviewed Caregiver B's and Caregiver C's record in the training system and verified they had not completed the required courses.	M 244		
M 384	88.06(2)(b) SERVICE AGREEMENT EXCEPT RESPITE An adult family home shall have a service agreement with each person to be admitted to the home except a person being admitted for respite care. The service agreement shall be completed prior to admission and revised at least 30 days prior to any change. The service agreement shall be dated and signed by the licensee and the person being admitted or the persons guardian or designated representative. Copies shall be provided to all parties and to the placing agency, if any. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 1 of 2 resident records reviewed had an admission agreement completed, dated, and signed by the resident,	M 384		

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M 384	Continued From page 2 guardian or designated representative and provider prior to admission. Resident 1's admission agreement was signed 16 days after admission. Findings include: The provider was licensed, 06/17/2022, to serve 3 residents within the client groups developmentally disabled and emotionally disturbed/mental illness. On 08/28/2024, Surveyor reviewed Resident 1's record. Resident 1 was admitted to the facility on 07/01/2024. Surveyor determined this by reviewing Resident 1's medication administration records. Resident 1's record contained an admission agreement that was signed by Resident 1's Guardian D on 07/17/2024. This binding agreement did not contain the move in date of Resident 1 and was not signed by the provider. On 08/28/2024, at approximately 10:00 AM, Surveyor interviewed Administrator A. Administrator A stated s/he would review his/her files to determine if s/he had a complete agreement. As of 5:00 PM on 08/30/2024, Surveyor received no additional documentation.	M 384		
M 404	88.06(3)(a) INDIVIDUAL SERVICE PLAN & ASSESSMENT	M 404		

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M 404	Continued From page 3 The licensee shall ensure that a written assessment and individual service plan is completed and developed for each resident within 30 days after placement. This Rule is not met as evidenced by: Based on record review and interview, the licensee did not ensure 1 of 1 resident (Resident 1) records reviewed had a written assessment and individual service plan (ISP) completed and developed within 30 days after placement. Findings include: On 08/28/2024, Surveyor reviewed Resident 1's record. Resident 1 moved into the home on 07/01/2024. Resident 1 is represented by Guardian D and by managed care organization (MCO) Care Manager E. Resident 1's record did not contain an ISP. On 08/28/2024, at approximately 10:00 AM, Surveyor interviewed Administrator A. Administrator A stated s/he would forward the documentation to Surveyor. On 08/28/2024 at 10:21 AM, Surveyor reviewed the documentation. The documentation consisted of Resident 1's admission agreement. On 08/30/2024 at 12:42 PM, Surveyor emailed Administrator A and stated s/he had not received Resident 1's ISP.	M 404		

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M 404	Continued From page 4 As of 5:00 PM on 08/30/2024, Surveyor received no additional documentation.	M 404		
M 448	88.07(2)(b)5 MONITORING HEALTH Monitoring resident health by observing and documenting changes in each resident's health and referring a resident to health care providers when necessary. This Rule is not met as evidenced by: Based on record review and interview, the provider did not monitor 1 of 1 resident's health by referring Resident 1 to a health care provider when s/he experienced blood sugar levels greater than 400. Findings include: On 08/28/2024, Surveyor reviewed Resident 1's record. Resident 1 was admitted to the facility, 07/01/2024, with diagnosis including diabetes. Resident 1's "Blood Sugar Tracker," dated 08/01/2024 to 08/10/2024, documented: 07/14 Lunch 547 07/15 Lunch 440 07/18 Lunch 499 07/19 Dinner 593 07/20 Dinner 513 07/22 Lunch 407 07/25 Lunch 466 07/29 Bedtime 457, Retest 422 07/31 Lunch 436, Retest 392 08/05 Bedtime 407, Retest 459	M 448		

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M 448	Continued From page 5	M 448		

08/06 Dinner 520
08/07 Lunch 429
08/08 Lunch 529, Retest 509
08/09 Breakfast 517
08/10 Lunch 533

On 08/28/2024, Surveyor reviewed Resident 1's July and August 2024 Medication Administration Records (MARs) to determine if Resident 1's blood sugar parameters had been identified. The MARs did not document when staff should contact medical services if his/her blood sugar level went too high or too low.

On 08/24/2024, at approximately 10:30 AM, Surveyor interviewed Administrator A. Administrator A stated that Resident 1 had been taken to urgent care regarding his/her high blood sugar levels. Surveyor and Administrator A looked through Resident 1's record and were unable to find documentation stating when Resident 1 had been taken for medical monitoring of his/her high blood sugar levels. Administrator A stated staff should have documented what actions had been taken to address Resident 1's blood sugar levels but s/he was unable to locate this documentation in Resident 1's record.

"Very high blood sugar levels can require treatment at the hospital. It's important to seek medical care if your blood sugar is over 400 mg/DL, or if your blood sugar is over 240 mg/dL along with symptoms such as dizziness, confusion, nausea, and diarrhea. Once you're in the hospital, treatments such as insulin, rehydration, and electrolytes can help bring down your blood sugar." (Source: Healthline website, How is Hyperglycemia Treated in the Hospital?, November 6, 2023,

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M 448	Continued From page 6 https://www.healthline.com/health/hyperglycemia-treatment-in-hospital (retrieval date - August 30, 2024).)	M 448		
M 474	88.07(4)(c) FOOD PREPARED AND STORED SANITARY WAY Food shall be prepared and stored in a sanitary manner. This Rule is not met as evidenced by: Based on observation and interview, the provider did not store food under sanitary conditions. Surveyor found food items in the refrigerator that were not properly sealed to avoid contamination and food items in the freezer that were not properly sealed to avoid freezer burn. The provider did not implement a system to identify when opened food was to be discarded for the prevention of food borne illnesses. Findings include: The licensee can provide cares for up to 3 residents in the client groups emotionally disturbed/mental illness, and developmentally disabled. On 08/28/2024, at approximately 11:00 AM, Surveyor toured the kitchen and observed the following: Refrigerator: -A left over baked chicken leg that was not dated. -A 15 ounce opened container of guacamole. -A Ziploc bag of what appeared to be pancakes	M 474		

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M 474	Continued From page 7	M 474		

that was not dated.
-A 1.1 pound package of stew meat that was not dated.

Freezer:
-A bag of fire-grilled chicken breast strips with authentic fajita seasoning that was not sealed.
-A box of hamburger patties that were not sealed.
-A single serving of a peanut butter and grape jelly sandwich that was not sealed.
-A 20 ounce bag of pepper and onion blend that was not sealed.

"Time/temperature control for safety (TCS) guidelines indicate food prepared in a food establishment and held longer than a 24 hour period shall be marked to indicate the date or day by which the food is to be consumed on the premises, sold, or discarded when held at a temperature of 5°C (41°F) or less for a maximum of 7 days. The day of preparation shall be counted as Day 1. Refrigerated, RTE (ready-to-eat)/TCS food prepared and packaged by a food processing plant shall be clearly marked, at the time the original container is opened in a food establishment and if the food is held for more than 24 hours, to indicate the date or day by which the food shall be consumed or discarded." (US Food and Drug Administration (FDA) Food Code, 2022, Section 3-501.17)

"Ready-to-eat TCS food (foods that need time and temperature control for safety) can be stored for only seven days if it is held at 41 degrees Fahrenheit or lower. The count begins on the day the food was prepared or a commercial container was open. TCS foods includes milk and dairy products, eggs, meat (beef, pork, and lamb), poultry, fish, shellfish and crustaceans, baked potatoes, tofu or other soy protein, sprouts and

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M 474	Continued From page 8 sprout seeds, sliced melons, cut tomatoes, cut leafy greens, untreated garlic-and-oil mixtures, and cooked rice, beans, and vegetables." (ServSafe Coursebook, 7th edition, 2017, p. 1-7, p. 1-8, and p. 7-3) On 08/28/2024, at approximately 11:30 AM, Surveyor interviewed Administrator A. Administrator A stated s/he would re-educate staff on proper storage of food items.	M 474		