STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0013514	A. BUILDING: _____ B. WING _____	R-C 06/09/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
NEW PERSPECTIVE SUPERIOR	**1915 N 34TH ST SUPERIOR, WI 54880**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 06/08/2026, Surveyor began a complaint investigation and a verification visit at New Perspective Superior. Data was collected through 06/09/2026. Two of 2 complaints were unsubstantiated. One repeat violation was identified. Under statutory provisions of Wis. Stat. ch. 50, a $200 revisit fee is being assessed. Census: 33	{N 000}		
{N 481}	83.43(1) Environment safe, clean, and comfortable Environment. The CBRF shall provide a living environment that is safe, clean, comfortable, and homelike. All common dining and living areas shall contain furnishings appropriate to the intended use of the room. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure the living environment was homelike. The provider had artificial (AI) sensors installed in all resident rooms, to include those who did not wish to use the AI system. The provider had a security camera located in the resident dining area. This is a repeat violation. See Statement of Deficiencies (SOD) MIBP16, dated 03/31/2026. Findings include:	{N 481}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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{N 481}	Continued From page 1 On 06/08/2026, at approximately 12:43 PM, Surveyor observed a security camera in the resident dining area. The camera had a black dome covering it, making it impossible to determine where it was facing. The security camera was an inactive camera indicated in the previous survey (see SOD MIBP16). Surveyor also observed a camera in the main lobby of the building that had a black dome on it as well. At approximately 12:44 PM, Surveyor interviewed Administrator A and asked about the violation from the previous survey (see SOD MIBP16). The previous survey addressed an AI fall monitoring system that included sensor cameras designed to capture footage of resident falls. Administrator A stated the AI fall monitoring system addressed in the previous survey was still installed in all the residents' rooms. Administrator A stated residents were given the chance to "opt-in" to have the AI system activated in their rooms, and that there was a process for consenting/not consenting. Administrator A stated if a resident declined having the system activated, the sensor cameras were still installed in the rooms but were unplugged and covered. Administrator A stated 12 residents had opted out. At approximately 1:07 PM, Surveyor interviewed Resident 1. Resident 1 stated s/he did not like the AI camera sensor in his/her room, and it made him/her uneasy. Resident 1 stated it bothered him/her and it was intrusive. Resident 1 stated s/he did not care what the purpose of the camera was, and that it should not be there. Resident 1 stated, "I don't think you can walk into someone's home...someone's room and put a camera in there." Resident 1 indicated s/he did not remember the provider asking him/her if s/he wanted the camera, but stated that his/her	{N 481}		

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{N 481}	Continued From page 2	{N 481}		

memory was poor, and the provider may have gotten his/her permission. At approximately 1:30 PM, Surveyor observed that the AI monitoring system in Resident 1's room was uncovered.

At approximately 1:44 PM, Surveyor interviewed Resident 4. Resident 4 stated s/he did not like the camera in his/her room.

At approximately 2:14 PM, Surveyor interviewed Administrator A. Administrator A provided a list of names of residents who had opted out of the AI monitoring system. The list included Resident 2 and Resident 3. Administrator A stated it was mostly resident power of attorneys (POAs) that were consulted regarding consent to using the AI camera sensors, due to memory care residents being incapacitated. Administrator A stated it was up to the families to discuss the camera use with residents.

At approximately 3:20 PM, Surveyor observed the AI system sensor cameras in Resident 2's and Resident 3's rooms were uncovered, despite both residents having opted out of the system.

At approximately 3:20 PM, Administrator A showed Surveyor a security feed monitor. The security feed included 1 live camera view from an exterior exit/entrance location. There were additional darkened feeds from cameras that were not currently electronically monitoring. Administrator A stated s/he was unable to turn the darkened camera feeds on.

On 06/09/2026, at approximately 11:10 AM, Surveyor interviewed Administrator A. Administrator A stated the dining area was the second of two dining rooms that the community-based residential facility (CBRF)

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{N 481}	Continued From page 3 residents utilized. Administrator A stated the camera was pointing at a set of backdoors, not at residents. Surveyor discussed that the black domes covering the cameras made it unclear where they were pointing. The provider did not ensure to provide a homelike environment for residents.	{N 481}		