Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0013514	A. BUILDING: _____ B. WING _____	R-C 03/31/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
NEW PERSPECTIVE SUPERIOR	1915 N 34TH ST SUPERIOR, WI 54880

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 03/30/2026, Surveyor conducted a verification visit and a complaint investigation at New Perspective Superior. Data was collected through 03/31/2026. The violations from Statement of Deficiency (SOD) MIBP15 were corrected. The complaint was unsubstantiated. One new violation was identified. Under statutory provisions of Wis. Stat. ch. 50, a $200 revisit fee is being assessed. Census: 39	{N 000}		
N 481	83.43(1) Environment safe, clean, and comfortable Environment. The CBRF shall provide a living environment that is safe, clean, comfortable, and homelike. All common dining and living areas shall contain furnishings appropriate to the intended use of the room. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure the living environment was homelike. The provider had artificial (AI) sensors installed in all resident rooms, to include those who did not wish to use the AI system. The provider had security cameras located in resident living areas. Findings include:	N 481		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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N 481	Continued From page 1 On 03/30/2026, at approximately 3:00 PM, Surveyor interviewed Administrator A. Administrator A stated there were several residents at the facility who were at risk for frequent falls. Administrator A stated the provider was in the process of installing an AI monitoring system in resident rooms. Administrator A stated the AI system included a sensor that would detect when a resident was on the floor and would record footage prior to and after a detected fall. Administrator A stated residents were given the chance to "opt-in" to have the AI system activated in their rooms and that there was a process for consenting/not consenting. Administrator A stated the AI system was not active yet but had been installed the previous week. Administrator A stated the AI system was installed in all resident rooms. Administrator A stated there were residents who had opted out and did not want to be monitored by the AI system. Administrator A stated if a resident declined having the system activated, the sensors were still installed in the rooms but were unplugged. At approximately 3:45 PM, Surveyor observed a computer monitor in the facility maintenance room with live security feeds. The security feed included live camera views from two exterior exit/entrance locations. There were additional darkened feeds from cameras that were not currently electronically monitoring. Surveyor asked Administrator A if the cameras referenced in a violation from the previous survey (see Statement of Deficiencies MIBP15, dated 11/11/2025) were still operational. Administrator A stated the cameras were still functional but were not currently turned on or monitoring residents. Administrator A stated s/he was unable to turn the cameras on. Surveyor observed one of the inactive security cameras installed on the ceiling	N 481		

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N 481	Continued From page 2 in the main dining room. At approximately 4:06 PM, Surveyor observed the AI system sensors installed in resident bedrooms. Surveyor observed that the AI sensors were installed in the bedroom corners near the ceiling. Surveyor observed that the sensors resembled a rectangular security camera or a light. On 03/31/2026, at approximately 11:07 AM, Surveyor interviewed Administrator A and Regional Director (RD) B. When Surveyor addressed the use of cameras in a homelike environment, RD B stated there were 3 cameras that would need to be removed in the facility. The provider did not ensure to provide a homelike environment for residents.	N 481		