STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0010112	A. BUILDING: _____ B. WING _____	06/10/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
AGAPE ADULT FAMILY HOME	E5534 - 700TH AVE MENOMONIE, WI 54751

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 06/10/2025, Surveyor conducted an Abbreviated survey at Agape Adult Family Home. Two deficiencies were identified. Census: 3	M 000		
M 246	88.04(5)(b) TRAINING-8 HOURS ANNUALLY Except as provided in pars. (c) and (d), the licensee and each service provider shall complete 8 hours of training approved by the licensing agency related to the health, safety, welfare, rights and treatment of residents every year beginning with the calendar year after the year in which the initial training is received. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure all employees received 8 hours of training approved by the licensing agency related to the health, safety, welfare, rights and treatment of residents annually for 3 of 3 staff members (Caregiver A, Caregiver C, and Caregiver D) reviewed who required continuing education in 2024. Findings include: On 06/10/2025, Surveyor reviewed Caregiver A, Caregiver C, and Caregiver D's training records. Caregiver A was hired on 06/09/2020.	M 246		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 246	Continued From page 1 Caregiver A's training record for 2024 showed that s/he completed a total of 8 hours of training, but it did not include training on resident rights and standard precautions. Caregiver C was hired on 08/10/2021. Caregiver C's training record for 2024 showed that s/he completed a total of 6 hours of training, and it did not include training on resident rights and standard precautions. Caregiver D was hired on 10/08/2021. Caregiver D's training record for 2024 showed that s/he completed a total of 7 hours of training, and it did not include training on standard precautions. At approximately 11:45 AM, Surveyor reviewed staff training records with Licensee B. When asked about resident rights and standard precautions training, Licensee B stated they did not usually do that annually because s/he did not know those trainings had to be done annually. Licensee B stated s/he planned to update how s/he organized the staff training documentation.	M 246		
M 570	88.10(3)(l) Safe Physical Environment Individuals, except for correctional residents, have basic rights which they do not lose when they enter an adult family home. A resident shall have a safe environment in which to live. The adult family home shall safeguard residents who cannot fully guard themselves from environmental hazards to which they are likely to be exposed, including conditions which would be	M 570		

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	0010112	A. BUILDING: _____ B. WING _____	06/10/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
AGAPE ADULT FAMILY HOME	E5534 - 700TH AVE MENOMONIE, WI 54751

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M 570	Continued From page 2	M 570		

hazardous to anyone and conditions which would be or are hazardous to a particular resident because of the resident's condition or disability.

This Rule is not met as evidenced by:
Based on observation and interview, the provider did not ensure 3 of 3 residents were safeguarded from environmental hazards, when the home's water temperature exceeded 120 degrees Fahrenheit (F) at 2 of 2 faucets tested.

Findings include:

Water Temperature

Exposure to hot water is a potential environmental danger for clients. Elderly clients and clients with mental and physical disabilities may have neurological conditions that prevent instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding, e.g., second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability. (DQA publication P-01942, Hot Water Temperatures in Adult Family Homes, 08/2017).

This facility is licensed to serve up to 4 residents in the client group developmentally disabled.

On 06/10/2025, at approximately 10:40 AM, Surveyor checked the water temperatures at 2 faucets used by residents and staff.

The water temperature at the kitchen sink

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M 570	Continued From page 3 registered at 130 degrees F. The water temperature at the shared bathroom sink registered at 128 degrees F. At approximately 12:05 PM, Surveyor interviewed Licensee B. Licensee B stated s/he had to turn down the water heater in the past when the water was too hot. Licensee B stated the shower was auto regulated and s/he would ensure the sink temperatures would be adjusted to a safe temperature.	M 570		