STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0012345	A. BUILDING: _____ B. WING _____	C 12/17/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ST ANNES HOME FOR THE ELDERLY CBRF	3800 N 92ND ST MILWAUKEE, WI 53222

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 12/17/2024, Surveyors conducted one complaint investigation at St. Anne's Home for the Elderly CBRF, a Community-Based Residential Facility (CBRF) in Milwaukee, WI . Two deficiencies were identified. One of 1 complaint substantiated. Census: 40	N 000		
N 352	83.32(3)(h) Rights of Residents: Receive medication In addition to the rights under s. 50.09, Stats., each resident shall have all of the following rights: Receive medication. Receive all prescribed medications in the dosage and at intervals prescribed by a practitioner. The resident has the right to refuse medication unless the medication is court ordered. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure residents received all prescribed medications in the dosage and at intervals prescribed by a practitioner for 1 of 1 resident (Resident 1) reviewed. Resident 1 did not receive 9 doses of gabapentin and levetiracetam. Findings include: On 12/03/2024, the department received a complaint alleging medications were not provided as ordered. On 12/17/2024, Surveyors reviewed Resident 1's record and identified the following:	N 352		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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N 352	Continued From page 1 Resident 1 was admitted to the provider's home on 10/03/2023 and had diagnoses including vascular dementia, with other behavioral disturbance, Alzheimer's disease, epilepsy, and gastro-esophageal reflux disease without esophagitis. Resident 1 needed assistance with medication administration from staff. Resident 1 October 2024 Medication Administration Record (MAR), dated 10/01/2024 to 10/31/2024, had a total of 4 chart code 16 = med unavailable entries for administering his/her medications. Resident 1's MAR stated Resident 1 was prescribed the following medications: -Gabapentin 300 milligrams (MG) capsule by mouth twice daily -Levetiracetam 1000 MG tablet by mouth twice daily Resident 1's October 2024 MAR had chart code 16 = med unavailable entries on the following dates: -Gabapentin 300 MG capsule on 10/25/2024 in morning (1 entry). -Gabapentin 300 MG capsule on 10/24/2024 in evening (1 entry). -Levetiracetam 1000 MG tablet on 10/25/2024 in morning (1 entry). -Levetiracetam 1000 MG tablet on 10/24/2024 in evening (1 entry). Resident 1 November 2024 MAR, dated 11/01/2024 to 11/30/2024, had a total of 14 chart code 16 = med unavailable entries for administering his/her medications. Resident 1's November 2024 MAR had chart	N 352		

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N 352	Continued From page 2 code 16 = med unavailable entries on the following dates: -Gabapentin 300 MG capsule on 11/08/2024, 11/16/2024, and 11/19/2024-11/20/2024 in morning (4 entries). -Gabapentin 300 MG capsule on 11/08/2024, and 11/16/2024-11/17/2024 in evening (3 entries). -Levetiracetam 1000 MG tablet on 11/08/2024, 11/16/2024, and 11/19/2024-11/20/2024 in morning (4 entries). -Levetiracetam 1000 MG tablet on 11/08/2024, and 11/16/2024-11/17/2024 in evening (3 entries). Resident 1 had a total of 18 doses of medication not administered between 10/24/2024 and 11/20/2024. On 12/17/2024 at approximately 11:21 AM, Surveyors interviewed Director of Nursing A. Director of Nursing A confirmed chart code 16 indicates medication was unavailable, so staff did not administer Resident 1's medication. Director of Nursing A stated Resident 1 did not receive his/her medication due to medications being unavailable.	N 352		
N 415	83.37(2)(d) Documentation of medication administration. Documentation of medication administration. As required under s. DHS 83.42(1)(o), at the time of medication administration, the person administering the medication or treatment shall document in the resident record the name, dosage, date and time of medication taken or treatments performed and initial the medication administration record. Any side effects observed by the employee or symptoms reported by the resident shall be documented. The need for any	N 415		

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N 415	Continued From page 3 PRN medication and the resident ' s response shall be documented. This Rule is not met as evidenced by: Based on record review and interview, the provider did not have documentation of the time of medication administration, the person administering the medication or treatment and the name, dosage, date, and time of medication taken or treatments performed and initialed in the medication administration record (MAR) for 1 of 1 resident (Resident 1). Findings include: On 12/17/2024, Surveyors reviewed Resident 1's record and identified the following: Resident 1 was admitted to the provider's home on 10/03/2023 and had diagnoses including vascular dementia, with other behavioral disturbance, Alzheimer's disease, epilepsy, and gastro-esophageal reflux disease without esophagitis. Resident 1 needed assistance with medication administration from staff. Resident 1 October 2024 MAR, dated 10/01/2024 to 10/31/2024, had a total of 6 blank entries for administering his/her medications. Resident 1's MAR stated Resident 1 was prescribed the following medications: -Amlodipine 10 milligrams (MG) tablet by mouth once daily -Aspirin 81 MG tablet by mouth daily -CertaVite senior oral tablet by mouth once daily -Fish oil 1000 MG capsule by mouth once daily -Folic acid 1 MG tablet once daily	N 415		

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N 415	Continued From page 4	N 415		

-Simvastatin 20 MG tablet by mouth at bedtime
-Tamsulosin hydrochloride oral 0.4 MG capsule
-Gabapentin 300 MG capsule by mouth twice daily
-Levetiracetam 1000 MG tablet by mouth twice daily

Resident 1's October 2024 MAR had missing entries on the following dates:
-Gabapentin 300 MG capsule on 10/02/2024 in morning (1 entry).
-Gabapentin 300 MG capsule on 10/01/2024 and 10/18/2024 in evening (2 entries).
-Levetiracetam 1000 MG tablet on 10/02/2024 in morning (1 entry).
-Levetiracetam 1000 MG tablet on 10/01/2024 and 10/18/2024 in evening (2 entries).

Resident 1 November 2024 MAR, dated 11/01/2024 to 11/30/2024, had a total of 6 blank entries for administering his/her medications.

Resident 1's November 2024 MAR had missing entries on the following dates:
-Gabapentin 300 MG capsule on 11/18/2024 in morning (1 entry).
-Gabapentin 300 MG capsule on 11/18/2024-11/19/2024 in evening (2 entries).
-Levetiracetam 1000 MG tablet on 11/18/2024 in morning (1 entry).
-Levetiracetam 1000 MG tablet on 11/18/2024-11/19/2024 in evening (2 entries).

On 12/17/2024 at approximately 11:21 AM, Surveyors interviewed Director of Nursing A. Director of Nursing A stated the blank entries indicates staff did not administer Resident 1's medication. Director of Nursing A stated on 11/21/2024 Resident 1's power of attorney found pills in Resident 1's bedside. Director of Nursing A

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N 415	Continued From page 5 stated s/he held an all staff meeting on 12/02/2024 to re-educate staff on administering medications. Cross Reference 0352 DHS 83.32(3)(h) - Rights Of Residents: Receive Medication	N 415		