

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0021172	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 05/14/2026
NAME OF PROVIDER OR SUPPLIER NETTIE HOUSE (THE)		STREET ADDRESS, CITY, STATE, ZIP CODE 604 NETTIE AVE TOMAH, WI 54660		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 05/14/2026, Surveyor conducted a probationary licensure survey at The Nettie House. Three deficiencies were identified. Census: 5	N 000		
N 220	83.17(2)(a) Employees screened for communicable disease. The CBRF shall obtain documentation from a physician, physician assistant, clinical nurse practitioner or a licensed registered nurse indicating all employees have been screened for clinically apparent communicable disease including tuberculosis. Screening for tuberculosis shall be conducted using centers for disease control and prevention standards. The screening and documentation shall be completed within 90 days before the start of employment. The CBRF shall keep screening documentation confidential, except the department shall have access to the screening documentation for verification purposes. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 1 of 2 employees reviewed were screened for communicable disease including tuberculosis (TB) using standards set by the Centers for Disease Control and Prevention (CDC) within 90 days before the start of their employment. Findings include: On 05/14/2026, Surveyor reviewed the employee	N 220		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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N 220	Continued From page 1 files for Caregiver C. Caregiver C's date of hire was 11/06/2025. Surveyor did not find evidence in Caregiver C's file that a communicable disease screening was completed. On 05/14/2026 at 1:36 PM, Licensee A confirmed s/he did not have a communicable disease screening for Caregiver C.	N 220			
N 247	83.22(1)-(4) Task specific training. The CBRF shall provide, obtain or otherwise ensure adequate training for employees performing job duties in all of the following: Assessment of residents. All employees responsible for resident assessment shall successfully complete training in the assessment of residents prior to assuming these job duties. Specific training topics shall include: assessment methodology, assessment of changes in condition, sources of assessment information, and documentation of the assessment. Individual service plan development. All employees responsible for service plan development shall successfully complete training in individual service plan development prior to assuming these job duties. Specific training topics shall include: identification of the resident ' s needs and desired outcomes, development of goals and interventions, service plan evaluation and review of progress. Provision of personal care. All employees responsible for providing assistance with activities of daily living shall successfully complete training prior to assuming these job duties. Specific training topics shall include, as appropriate: bathing, eating, dressing, oral hygiene, nail and	N 247			

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N 247	Continued From page 2 foot care, toileting and incontinence care, positioning and body alignment, and mobility and transferring. Dietary training. All employees performing dietary duties shall complete dietary training within 90 days after assuming these job duties. Specific training topics shall include: determining nutritional needs, menu planning, food preparation and food sanitation. This Rule is not met as evidenced by: Based on record review, observation, and interview, the provider did not ensure 2 of 2 employees obtained all task specific training. Caregiver B and Caregiver C, who perform dietary duties, did not have documented training in dietary services within 90 days after assuming these job duties. Findings include: On 05/17/2026 at approximately 10:00 AM, Surveyor interviewed Caregiver C. Caregiver C stated there was only one staff on duty per shift, and one of their responsibilities was providing resident meals. On 05/17/2026, Surveyor requested 2 employee training records for Caregiver B and Caregiver C from Licensee A. Caregiver B had a hire date of 11/26/2026. The record for Caregiver B did not contain evidence of training or evidence of meeting an exemption for dietary training.	N 247		

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N 247	Continued From page 3 Caregiver C had a hire date of 11/06/2025. The record for Caregiver C did not contain evidence of training or evidence of meeting an exemption for dietary training. On 05/17/2026 at approximately 12:00 PM, Surveyor observed Caregiver C preparing and serving lunch to multiple residents. On 05/17/2026 at 11:07 AM, Surveyor interviewed Licensee A. Licensee A confirmed s/he did not have documented dietary training for Caregiver B or Caregiver C.	N 247		
N 617	83.55(6)(b) Bath and toilet areas: water temperature The CBRF shall set the temperature of all water heaters connected to sinks, showers and tubs used by residents at a temperature of at least 140°F. The temperature of water at fixtures used by residents shall be automatically regulated by valves and may not exceed 115°F, except for CBRFs serving residents recovering from alcohol or drug dependency or clients of a government correctional agency. This Rule is not met as evidenced by: Based on interview and observation, the provider did not ensure the temperature of water at fixtures used by residents was automatically regulated by valves and did not exceed 115 degrees Fahrenheit. Findings include: The provider is licensed to care for 8 residents in	N 617		

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N 617	Continued From page 4 the client groups alcohol/drug dependent, emotionally disturbed/mental illness, traumatic brain injury, developmentally disabled, and correctional clients. On 05/17/2026 approximately 12:58 PM to 1:25 PM, Surveyor did an environmental tour of the facility. The downstairs half bathroom sink faucet had a water temperature of 124.3 degrees Fahrenheit. The kitchen sink faucet had a water temperature of 129.3 degrees Fahrenheit. On 05/17/2026 at 12:46 PM, Surveyor interviewed Licensee A. Licensee A confirmed s/he would get the water temperatures turned down at these two faucets. The provider did not ensure hot water was at or below 115 degrees Fahrenheit at faucets used by residents.	N 617		