STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0015681	A. BUILDING: _____ B. WING _____	05/20/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
NEXT STEP IN RESIDENTIAL SERVICES FOUN	3333 SOUTH 90TH STREET MILWAUKEE, WI 53226

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 05/20/2025, Surveyor completed an abbreviated survey at Next Step in Residential Services Fountain View II. One deficiency was identified. Census: 4	M 000		
M 276	88.05(3)(a) HOME ENVIRONMENT An adult family home shall be safe, clean and well-maintained and shall provide a homelike environment. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure the adult family home (AFH) was safe, clean, well-maintained, and provided a homelike environment. This had the potential to affect 4 of 4 residents. The home required cleaning and repairs. Findings include: The facility was licensed as an ambulatory home, serving up to 4 residents in the client groups traumatic brain injury, developmentally disabled, advanced age, emotionally disturbed/mental illness, and public funding. On 05/15/2025, at 9:55 AM, Surveyor conducted an onsite tour of the home and observed the following: Bedroom 1:	M 276		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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M 276	Continued From page 1 - Bent curtain rod - Dirt/debris in the windows Bedroom 2: - Contained 3 windows, which required a crank handle to open - Two of 3 windows were missing a crank to open the window - One of 3 windows, which had a crank, could not be opened - One of 3 windows opened utilizing the crank from the other window, but could not be easily closed, and the bracket for the crank was cracked - One of 3 windows opened and closed with the use of the crank from the other window - Dirt/debris in the windows Bedroom 3: - Dirt/debris in the windows Bedroom 4: - The door opened in and was obstructed by gallon sized bottles, which allowed the door to open approximately half of a fully opened door - Bedroom was cluttered with the resident's items and was difficult to navigate - A fluffy grayish substance, consistent with dust and cobwebs, covered the blinds on the windows - One of the windows contained a black plastic bag in between the interior and exterior - Dirt/debris in the windows - The bed did not contain a mattress pad Kitchen: - Dirt/debris in the windows, along with an active spider and web - The oven door handle was split in half and tape was wrapped around both broken ends - The vent fan above the stove was coated in a	M 276		

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M 276	Continued From page 2	M 276		

yellowish gray greasy substance, consistent with grease
- The vent fan contained black spotting on the metal area next to the vent filter and on the light bulbs
- Two heat registers contained significant rusting and were covered in dust/debris
- Tomatoes were kept in a yellow basket on the counter, which contained brownish/orange staining and debris

¾ Bathroom:
- The floor was slippery and contained a greasy/waxy-like film
- The shower was dripping water, which leaked out onto the floor when the shower door was opened
- The tiled walls of the shower contained a black spotting, consistent with mold, from the floor up the walls approximately 2 feet around the entire shower

On 05/15/2025, at 12:19 PM, Surveyor toured the home with and interviewed Director of Recruitment and Staff Development (DOR/SD) A. DOR/SD A confirmed bedroom 1 had a bent curtain rod. DOR/SD A was unsure how long bedroom 2 was without 2 of 3 window cranks, and was unaware 2 of 3 windows did not properly open and close. DOR/SD A was unaware of the dust, cobwebs, and items inside the windows in bedroom 4. DOR/SD A reported the resident who resides in bedroom 4 was very private and did not allow staff to enter her/his room. DOR/SD A was unaware bedroom 4 did not have a mattress pad on her/his mattress. Surveyor inquired about the broken handle on the oven and DOR/SD A confirmed it was broken but had been unaware of it. DOR/SD A reported the kitchen heat registers would be replaced. Surveyor inquired if residents

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M 276	Continued From page 3 used the shower in the ¾ bathroom and DOR/SD confirmed they did. Surveyor directed DOR/SD A's attention to the ¾ bathroom shower and inquired if the black spotting was mold. DOR/SD A stated, "That's what it looks like to me." DOR/SD A acknowledged the observations made by Surveyor and took notes to identify areas or items in the home which needed cleaning and/or repairs. DOR/SD A reported it was the caregivers' job to follow the cleaning schedule and report anything needing repair. DOR/SD A reported the cleaning schedules and procedures would need to be discussed with the caregivers to address the above concerns in the home.	M 276		