| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | 0019184 | A. BUILDING: _____ B. WING _____ | R-C 07/22/2026 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| PROMISE SIL LLC | 1808 CREEK RD WEST BEND, WI 53090 |

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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| {M 000} | INITIAL COMMENTS<br><br>On 07/22/2026, Surveyors conducted a verification visit at Promise SIL LLC. As a result of the survey 3 deficiencies were identified, 1 of 3 deficiencies was a repeat violation.<br><br>Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed.<br><br>Census: 3 | {M 000} | | |
| {M 380} | 88.06(2)(a) ADMISSION-HEALTH EXAM<br><br>Except as provided in subd. 2., the licensee shall ensure that a new resident of an adult family home receives a health examination by a physician to identify health problems and is screened for communicable disease, including tuberculosis. Screening for communicable disease may be provided by a physician, a registered nurse or a physician assistant. The health examination and screening shall take place within 90 days prior to admission to the home or within 7 days after admission.<br><br>This Rule is not met as evidenced by:<br>Based on record review and interview, the provider did not ensure 1 of 1 resident had been screened for communicable diseases, within 90 days before and up to 7 days after admission.<br><br>This is a repeat deficiency. See statement of deficiency (SOD) #JIZL11, dated 02/02/2026.<br><br>Findings include: | {M 380} | | |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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| {M 380} | Continued From page 1<br>On 07/22/2026, Surveyors requested Resident 3's resident records from Licensee A.<br><br>Resident 3 was admitted to the facility on 04/20/2026. Resident 3 did not have evidence s/he had been screened for communicable disease.<br><br>On 07/22/2026 at approximately 12:37 PM, Surveyors interviewed Licensee A. Licensee A confirmed Resident 3 did not have a screening for communicable disease.<br><br>The provider did not ensure residents were screened for communicable diseases within 90 days before and up to 7 days after admission for residents residing in the home for more than 7 days. | {M 380} | | |
| M 458 | 88.07(3)(a) PRESCRIPTION MEDICATIONS<br><br>Every prescription medication shall be securely stored, shall remain in its original container as received from the pharmacy and be stored as specified by the pharmacist.<br><br>This Rule is not met as evidenced by:<br>Based on observation and interview, the provider did not ensure prescription medications were | M 458 | | |

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| M 458 | Continued From page 2<br>securely stored in the home.<br><br>Findings include:<br><br>On 07/22/2026, Surveyors arrived at the adult family home (AFH) at 11:20 AM. Surveyors rang the doorbell and Caregiver F answered. Caregiver F stated s/he needed to call Licensee A. Surveyors observed Resident 5 sitting on the couch in the living room and Resident 4 walking around the house. Surveyors observed the med cart unlocked with keys on the top of the med cart. Surveyors observed Caregiver F assisting residents in the bathroom and prepping lunch. At 12:15 PM Surveyors shared observation with the med cart unlocked and Caregiver F stated s/he must have forgotten to lock. Caregiver F stated the med cart is always locked.<br><br>On 07/22/2026 at 12:28 AM, Surveyors interviewed Licensee A. Surveyors shared the med cart was unlocked when they arrived and that Caregiver F had walked past the cart multiple times and s/he did not lock and take the keys off the cart until 12:15 PM, when Surveyors interviewed him/her. Surveyors shared Resident 5 was sitting in the living room and Resident 4 was walking around the house, and Caregiver F did not have the cart in-sight as s/he assisted residents in the bathroom with toileting and prepping lunch.<br><br>The provider did not ensure prescription medications were securely stored in the home. | M 458 | | |
| M 550 | 88.10(3)(b) Privacy<br><br>Privacy. To have physical and emotional privacy in treatment, living | M 550 | | |

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| M 550 | Continued From page 3 | M 550 | | |

arrangements and in caring for personal needs, including toileting, bathing and dressing. The resident, the resident's room, any other area in which the resident has reasonable expectation of privacy, and the personal belongings of a resident shall not be searched without the resident's permission or permission of the resident's guardian except when there is reasonable cause to believe that the resident possesses contraband. The resident shall be present for the search.

This Rule is not met as evidenced by:
Based on observation and interview, the provider did not ensure 3 of 3 residents had physical and emotional privacy in living arrangements.

Findings Include:

The facility is licensed to provide care for up to 4 residents who may be emotionally disturbed/mental illness, advanced age, developmentally disabled, traumatic brain injury, correctional clients, terminally ill and/or irreversible dementia/Alzheimer's.

On 07/22/2026 at 11:20 AM, Surveyors arrived at the facility and were greeted by Caregiver F. Surveyors observed Person 5 sitting on the couch and Caregiver F confirmed Person 5 resided at the sister facility next door. Caregiver F stated there was no staff person for the sister facility, so Person 5 hangs out at this house. Caregiver F had Person 5's record, blood sugar log, medications and binder with notes. Surveyors observed Caregiver F take Person 5 to the bathroom to empty catheter. Caregiver F stated

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| M 550 | Continued From page 4<br><br>s/he had worked yesterday, 07/21/2026, and Person 5 was there on 07/21/2026 too. Surveyors asked who was working the rest of the week and Caregiver F stated s/he did not have the schedule. Surveyors observed Person 5 in his/her pajamas, and s/he did not have any shoes.<br><br>On 07/22/2026 at 11:37 AM, Surveyors interviewed Person 5. Person 5 stated s/he moved in around September 2025. Person 5 stated s/he has to come to this house during the day but gets to go to his/her house to sleep at night. Person 5 stated s/he doesn't like always coming to this house and doesn't care for the roommates at this house. Person 5 acknowledged s/he eats most meals and gets medications at this house.<br><br>On 07/22/2026 at 11:45 AM, Surveyors observed Resident 4 walking about the house. Resident 2, Resident 3 and Resident 4 were in their rooms. Resident 4 had come out and Caregiver F assisted him/her and took him/her back to his/her room. Surveyors tried to interview 3 of 3 residents without success.<br><br>On 07/22/2026 at 12:28 PM, Licensee A arrived at the house with Caregiver G. Caregiver G took Person 5 to sister facility to get dressed and get shoes. Caregiver G brought Person 5 back to this facility to get his/her medications and eat lunch.<br><br>The provider did not ensure 3 of 3 residents had privacy in their own home. The provider permitted Person 5 from a sister facility to spend the day on the couch at this house. | M 550 | | |