STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0016694	A. BUILDING: _____ B. WING _____	C 02/05/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
MCALLISTER REM WISCONSIN II INC	W454 OAKWOOD BEACH RD MARINETTE, WI 54143

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M 000	INITIAL COMMENTS On 01/15/2025, Surveyor conducted a standard survey and 1 complaint investigation at McAllister REM WI II Inc. Additional information was gathered through 02/05/2025. The complaint was substantiated and resulted in the identification of 1 deficient practice. Census: 4	M 000		
M 428	88.07(1)(b) AUTONOMY AND CHOICES The licensee shall encourage a resident's autonomy, respect a resident's need for physical and emotional privacy and take a resident's preferences, choices and status as an adult into consideration while providing care, supervision and training. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure residents' right for self-direction, autonomy, privacy, preferences and choices were respected. Residents 1 and 2 were frequently forced and/or coerced into activities and outing that they did not wish to attend because the provider did not have enough staff to allow the residents to stay at home. Resident 4 did not have privacy in treatment as all 3 other roommates were informed of his/her medical lab appointment by having to attend the appointment as there were not enough staff to transport Resident 4 to the appointment alone. Findings Include: On 09/25/2024 the Department received a complaint alleging that residents were being forced to take part in activities and outings as a	M 428		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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M 428	Continued From page 1 result of not having enough staff. Surveyor reviewed Resident 1's record noted s/he was admitted to the facility on 02/12/2019 with diagnosis including developmental delay that required 24/7 awake supervision in the home and in the community. Surveyor reviewed Resident 2's record and noted s/he was admitted to the facility on 09/12/2022 with a diagnosis of Down's Syndrome that required 24/7 awake supervision in the home and in the community. On 1/15/2025 at approximately 10:00 AM, Surveyor interviewed Program Supervisor A. Program Supervisor A stated s/he was the only caregiver scheduled until 3:00 PM and that Resident 3 had to be taken to work at 1:00 PM. Program Supervisor A stated at times another caregiver will be able to come to the facility to sit with residents if they do not want to come along for the ride to bring Resident 3 to work or to go on other outings. Program Supervisor A stated there were times when another caregiver was not available to assist and that the residents had to come along for the ride as they could not be left unsupervised. Program Supervisor A stated when the weather was nice or when another activity was planned the residents did not mind and chose to come with. Program Supervisor A stated at times the staff would offer the residents treats, items, or promises for other activities to coerce the residents who did not want to participate to come with. Program Supervisor A stated on days when the weather was not favorable Resident 1 and Resident 2 did not want to come with to drop other residents off at work, attend other resident's medical appointments, or attend group outings.	M 428		

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M 428	Continued From page 2 Administrator A stated the last medical appointment that all residents had to attend was for Resident 4 on 09/18/2024 when s/he had to have labs drawn. Program Supervisor A acknowledged Resident 4's right to privacy had been breached by informing the other residents that Resident 4 had a medical appointment by bringing the other residents with to the appointment. On 1/15/2025 at approximately 10:30 AM, Surveyor interviewed Program Director C who is Program Supervisor A's direct supervisor. Program Director C stated there were times when residents had to attend outings or transportation trips in the facility van because there were not enough staff to stay with the residents who wanted to stay at home. Program Director C stated usually the residents wanted to join or staff from another facility would be able to come to the home to provide supervision to those who wanted to remain at home. Program Director C stated at times when multiple houses where attending group activities, if there had not been a staff member available to stay at home with residents who did not want to attend the activities, the residents would be taken to a different group home to socialize with the other residents living there and be supervised by the staff at that program while the residents that wanted to attend the group outing went. After review of resident rights, Program Director C acknowledged bringing residents to another group home for supervision after the residents' stated they did not want to participate in the activity could only be done with each resident's approval and if the residents wanted to remain at their home, they had the right to do so. When asked if the residents ever had to go with for another resident's medical appointments Program	M 428		

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M 428	Continued From page 3 Director C stated "No" and commented that they would always find a caregiver to take the individual resident to their appointment for privacy purposes. On 01/29/2025 at approximately 12:00 PM, Surveyor interviewed Caregiver B. Caregiver B stated there were times when all of the residents would enjoy going with for a ride but that there were also times when the weather was "too hot or too cold" that Resident 1 and Resident 2 preferred not to come with but they would have to because there wasn't enough staff to stay and supervise them at the home. Caregiver B stated various caregivers from other programs/ facilities would come to the facility to provide supervision allowing for the residents to stay at home per their wishes but that there were times when there weren't enough staff and residents were forced to participate in the group outings and "van trips." Caregiver B stated that some residents had difficulty with walking and Resident 1 and Resident 2 were generally more comfortable staying at home. On 02/04/2025 at 9:58 AM, Surveyor interviewed Guardian D. Guardian D stated during the summer of 2024, Resident 3 wanted to attend an outing at Bay Beach and Resident 1 stated s/he did not want to attend. Guardian D stated Resident 1 does not like amusement park rides and does not like to walk around and therefore didn't want to attend the outing. Guardian D stated s/he was told by Program Supervisor A that all residents had to attend. Guardian D stated Resident 1 was brought with to Bay Beach and "sat on a bench the entire time." Weather in January 2025 in City of Marinette,	M 428		

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M 428	Continued From page 4 Wisconsin, USA https://www.timeanddate.com/weather/@5261869/historic?month=1&year=2025 (retrieval date 01/29/2025) Surveyor reviewed the temperature on 01/15/2024 at approximately 1:00 PM in Marinette was 18 degrees Fahrenheit. On 1/15/2025 at approximately 10:50 AM, Surveyor interviewed Resident 1. Surveyor observed Resident 1 had limited verbal communication and would frequently answer positively to questions asked. Surveyor asked if Resident 1 wanted to go with for the ride to bring Resident 3 to work on this day. Resident 1 responded by saying, "no, too cold" and making a cold "Brr" gesture with his/her mouth, body, and arms around him/her. On 1/15/2025 at approximately 11:00 AM, Surveyor interviewed Resident 2. Surveyor observed Resident 2 had somewhat limited verbal communication. Surveyor asked if Resident 2 wanted to go with for the ride to bring Resident 3 to work on this day. Resident 2 responded by saying, "No. Its cold out there. " On 1/15/2025 at approximately 11:05 AM, Surveyor interviewed Program Supervisor A and Program Director C. Surveyor asked what the plan was for transporting Resident 3 to work today and discussed that both Resident 1 and Resident 2 independently stated they did not want to go with for the ride. Program Director C acknowledged that it was "very cold out today" and stated another caregiver from a different home would be called to supervise the residents that wanted to remain in the home while Program Supervisor A took Resident 3 to work.	M 428		

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M 428	Continued From page 5 At approximately 12:30 PM Surveyor left the facility. On 1/29/2025 at approximately 12:30 PM, Surveyor interviewed Program Supervisor A. Surveyor asked who attended transporting Resident 3 to work on 1/15/2025 at 1:00 PM. Program Supervisor A stated Residents 1 and 2 had to come with to bring Resident 3 to work. This was after the discussion with both Program Supervisor A and Program Director C on 01/15/2025 that the residents had expressly stated they did not want to leave the home into the cold weather that day. Surveyor asked if this was the residents' choice, if they had changed their minds about attending, and Program Supervisor A stated "No." Surveyor asked why Program Supervisor A or Program Director C did not stay with the residents while the other drove Resident 3 to work, Program Supervisor A could not give a reason and stated it had not been questioned by Program Director C. On 02/04/2024 at 12:59PM, Surveyor interviewed Program Director C. Program Director C could not state why Resident 1 and 2 had to go with to drop Resident 3 off for work on 01/15/2024 when they said they did not want to while Program Director C had remained at the house. Surveyor reviewed Resident 2's record including a caregiver note regarding an incident that occurred when Resident 2 was told s/he had to attend and outing s/he did not want to attend: 03/30/2024 7: 00 AM shift notes, written By Caregiver E, " ... after dinner the [Residents] started talking about tomorrow and [s/he] started yelling 'I'm not going' [sic] when I asked [him/her]	M 428		

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what was going on [s/he] said 'nothing' to which I said well three other people in the house say otherwise, do you want to talk about it? [S/he] then told me to leave [him/her] alone at the table for snack and medications when [s/he] was mad. [S/he] told me to go away I told [him/her] that [s/he] can be mad at me all [s/he] wants but I'm here to make sure [s/he] is safe and taken care of so we we'll still have to do [his/her] med [sic,] then [s/he] can go and be ... [s/he] was still very upset after snack. [S/he] was in the kitchen just standing there so I asked [him/her] if [s/he] was going to bed. [S/he] then told me to 'shut the F [sic]up' and I told [him/her] excuse me? [sic] you can be mad but you do not talk to me or anyone like that ever, [sic] that's not nice. [S/he] then said [sic] 'oh go away' [sic] Went into the bathroom and slammed the door so hard that the picture fell off the wall ..."

03/31/2024, 7:00 AM shift notes, Caregiver E noted, "I got [Resident 2] up around 8:15 [s/he] was crying saying how sorry [s/he] was about last night ... [s/he] then showed me [his/her] finger. Right pointer finger is bruised. I asked what happened? [sic] [s/he] told me the door. I asked when did this happen? [sic] [S/he] said last night, so the only thing I can think is when [s/he] slammed the bathroom door last night [s/he] caught [his/her] finger. [S/he] did not say anything last night and I did not see [him/her] come out of the bathroom and go to bed so I did not see. I put ice on it right away ... [Resident 1] went to party with everyone ..."

Resident 2 was seen by a qualified medical professional for assessment on 04/03/2024 where it was discovered s/he had a broken finger. On 03/31/2024 Resident 2 became upset because s/he was being forced to participate in

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M 428	Continued From page 7 the next day's outing. This resulted in an escalated argument with Caregiver E, leading to a slammed door causing his/her finger to break. The resident was still made to come with the next day to the event despite making his/her wishes not to attend clear.	M 428		