STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0019471	A. BUILDING: _____ B. WING _____	R-C 06/16/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
COURTYARD AT FITCHBURG - MEMORY CARE (THE)	5683 WILSHIRE DRIVE FITCHBURG, WI 53711

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 06/16/2026, Surveyor conducted a verification visit at Courtyard at Fitchburg - Memory Care, a CBRF in Fitchburg. One deficiency was identified. This is a repeat deficiency. See Statement of Deficiency (SOD) 5LT211, dated 05/07/2025, SOD HT4312, dated 10/30/2025 and SOD HT4313, dated 02/03/2026. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed. Census: 15	{N 000}		
N 352	83.32(3)(h) Rights of Residents: Receive medication In addition to the rights under s. 50.09, Stats., each resident shall have all of the following rights: Receive medication. Receive all prescribed medications in the dosage and at intervals prescribed by a practitioner. The resident has the right to refuse medication unless the medication is court ordered. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 3 of 3 residents reviewed received medications as prescribed. Resident 2 continued to receive Trazadone 50 mg daily from 06/05/2026 to 06/15/2026 when the medication was discontinued on 06/03/2026. Resident 19 received his/her Metoprolol and Losartan Potassium on 2 occasions from 05/02/2026 to 06/16/2026 when the medications should have been held. Resident 7's Insulin Lispro was held on 06/07/2026 when 12 units should have been	N 352		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 352	Continued From page 1 administered. Resident 7 did not receive his/her Glucose tablets when his/her blood sugar (BS) was under 100. This is a repeat deficiency. See Statement of Deficiency (SOD) 5LT211, dated 05/07/2025, SOD HT4312, dated 10/30/2025 and SOD HT4313, dated 02/03/2026. Findings include: On 06/16/2026, Surveyor conducted a verification visit. The following concerns were identified regarding residents receiving their medication as prescribed: Example 1 - Resident 2: On 06/16/2026 at approximately 10:15 a.m., Surveyor reviewed Resident 2's record. Resident 2 was admitted to the provider's facility on 10/07/2024 with diagnoses included diabetes and dementia. Resident 2's record included an After Visit Summary, for a hospitalization form 05/12/2026 to 06/03/2026, which ordered for Resident 2's Trazadone 50 mg to be discontinued. Resident 2's medication administration record (MAR), dated 06/03/2026 to 06/16/2026, documented Trazadone 50 mg administered daily from 06/05/2026 to 06/15/2026. On 06/16/2026 at approximately 10:45 a.m., Surveyor interviewed Executive Director J, VP of Clinical Operations K, Associate Administrator BB and Regional Wellness Director CC. Surveyor shared concern that Resident 2's Trazadone was discontinued following his/her recent hospitalization, but the MAR indicated Resident 2 continued to receive the Trazadone. VP of Clinical	N 352		

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N 352	Continued From page 2 Operations K confirmed Surveyor's observation. VP of Clinical Operations K stated the hospital discharge summary would have been sent to pharmacy for the change to be made, but the change not occurring should have been caught by the provider as well. VP of Clinical Operations K and Regional Wellness Director CC then checked the provider's medication cart to confirm Trazadone was in Resident 2's supply and being administered. Example 2 - Resident 19: Resident 19 was admitted to the provider's facility on 04/30/2026 with diagnoses including hypertension. Resident 19's physician orders included the following: - Metoprolol 25 mg (Start Date: 05/19/2026) - Take ½ tablet 2 times daily *Hold if systolic blood pressure is less than 100 or heart rate less than 50. - Losartan Potassium 25 mg (Start Date: 05/19/2026) - Take 1 tablet 2 times daily. *Hold if systolic blood pressure is less than 100 or heart rate less than 50. Resident 19's record documented the following occurrences when Metoprolol and Losartan Potassium were administered, but should have been held: 05/29/2026 8:03 p.m. Blood Pressure 86/52, Pulse 72 - Losartan and Metoprolol administered. 06/03/2026 8:05 p.m. Blood Pressure 96/67, Pulse 71 - Losartan and Metoprolol administered. On 06/16/2026 at approximately 10:45 a.m., Surveyor interviewed Executive Director J, VP of Clinical Operations K, Associate Administrator BB	N 352		

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N 352	Continued From page 3	N 352		

and Regional Wellness Director CC. Surveyor shared the 05/29/2026 and 06/03/2026 occurrences when medications were administered rather than held. VP of Clinical Operations K reviewed Resident 19's record and confirmed medication errors were made.

Example 3 - Resident 7:

Resident 7 was admitted to the provider's facility on 10/09/2024 with diagnosis of diabetes.

INSULIN LISPRO

Resident7's physician orders included Insulin Lispro 100 unit/ml (Start Date: 03/30/2026) - Inject 12 units with dinner plus sliding scale <150=0 units, 151-200=1 unit, 201-250=2 units, 251-300=3 units, 301-350=4 units, 351-400=5 units, >400=6 units *If meal is skipped, hold base dose but give correction scale. Resident 7's MAR, dated 05/02/2026 to 06/16/2026, documented his/her 06/07/2026 dinner Insulin Lispro was held due to "No pass per vitals" with a BS of 112. Per order, Resident 7 should have received 12 units.

On 06/16/2026 at approximately 10:45 a.m., Surveyor interviewed Executive Director J, VP of Clinical Operations K, Associate Administrator BB and Regional Wellness Director CC. Surveyor discussed medication error that occurred on 06/07/2026. VP of Clinical Operations K confirmed Surveyor's observation and stated the issue was being addressed with the caregiver. VP of Clinical Operations K stated Resident 7 may have skipped his/her meal during that administration but was unable to locate documentation indicating this was the case.

GLUCOSE

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N 352	Continued From page 4 Resident 7s' physician orders included an as needed medication for Glucose 4 gram (Start Date: 02/02/2026) - Chew 4 tablets every 15 minutes until BS is greater than 100. Resident 7's MAR, dated 05/02/2026 to 06/16/2026, did not document any administration of Glucose tablets. Resident 7's MAR documented the following occurrences when his/her BS was less than 100: 05/07/2026 4:49 p.m. BS 89, 05/08/2026 4:56 p.m. BS 88, 05/10/2026 12:12 p.m. BS 79, 05/13/2026 8:26 p.m. BS 98, 05/19/2026 4:36 p.m. BS 79, 05/22/2026 12:19 p.m. BS 84, 05/25/2026 8:56 p.m. BS 86, 05/26/2026 12:06 p.m. BS 84, 05/26/2026 7:51 p.m. BS 86, 05/28/2026 8:20 a.m. BS 69, 06/01/2026 12:08 p.m. BS 97, 06/03/2026 12:20 p.m. BS 71, 06/04/2026 4:50 p.m. BS 78, 06/04/2026 8:44 p.m. BS 88, 06/08/2026 8:05 p.m. BS 93, 06/09/2026 12:05 p.m. BS 85. 06/10/2026 9:09 a.m. BS 94, 06/10/2026 12:45 p.m. BS 85, 06/11/2026 8:47 p.m. BS 70, 06/11/2026 8:36 p.m. BS 59, 06/13/2026 8:00 p.m. BS 76 and 06/14/2026 12:23 p.m. BS 98. On 06/16/2026 at approximately 10:45 a.m., Surveyor interviewed Executive Director J, VP of Clinical Operations K, Associate Administrator BB and Regional Wellness Director CC. Surveyor reviewed the Glucose PRN order and asked if the order meant Resident 7 shall receive Glucose tablets anytime his/her BS was under 100 or if it was only if Resident 7 was symptomatic. VP of Clinical Operations K read the order and stated the order did not say to only administer if symptomatic. VP of Clinical Operations K acknowledged Resident 7 had not been receiving the Glucose PRN for BSs under 100.VP of Clinical Operations K stated s/he would reach out to Resident 7's physician to clarify the order.	N 352		

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N 352	Continued From page 5 On 06/16/2026 at 3:30 p.m., Surveyor received an order, dated 06/16/2026, for Glucose 4 g tablet - Chew 4 tablets and swallow for BS under 70, repeat every 15 minutes until BS above 100. Surveyor noted the order was a new order and did not clarify the order that would have been active from 05/02/2026 to 06/16/2026. Surveyor also noted there were occurrences when Resident 7's BS was under 70 and would have required Glucose 4 g tablets under the new order.	N 352		