STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0015785	A. BUILDING: _____ B. WING _____	03/27/2024

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CCLS INC FAIRFIELD I	436 S FAIRFIELD AVE JUNEAU, WI 53039

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M 000	INITIAL COMMENTS On 03/27/2024, the Bureau of Assisted Living, Southern Regional Office, conducted a standard licensing survey at CCLS Inc Fairfield I, an adult family home (AFH) located in Juneau, WI. As a result of the survey, 2 deficiencies were identified. Census: 4	M 000		
M 424	88.06(3)(f) REVIEW OF ISP The individual service plan shall be reviewed at least once every 6 months by the licensee, the resident or the resident's guardian, the service coordinator, if any, the designated representative, if any, the placing agency with the resident participating in a manner appropriate for the resident's level of understanding and method of communication. This review is to determine continued appropriateness of the plan and to update the plan as necessary. A plan shall be updated, in writing, whenever the resident's needs or preferences change substantially or when requested by the resident or the resident's guardian. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure that Resident 1's individual service plan (ISP) was updated when his/her needs changed to no longer require consumption monitoring and daily food diaries.	M 424		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 424	Continued From page 1 Findings include: On 03/27/2024, Surveyor reviewed Resident 1's record. Resident 1 was admitted to the provider on 10/29/2021 with diagnoses including anxiety. Resident 1's current ISP, last signed as reviewed on 02/15/2024, contained the following dietary and meal monitoring needs: - Under the "ISP Review" heading (page 1): "Client is losing weight on a diet. A menu has been made for the days [s/he] is not on the plan which is usually the two weekend days..." - Under the "Diet" heading (page 2): "Lean Cousine[sic] diet is what [s/he] is partaking in. [S/he] also eats keto bars for a snack and utilizes Keto bread for sandwiches." - Under the "Eating" heading (page 2): A subheading documented, "Does client/resident require consumption monitoring of meals?" The following box was checked: "Yes, client requires consumption monitoring." Additional information in the section included, "Client is on the Nutrisystem plan. This is a diet plan that is 5 days on plan meals only and 2 days of meals that follow the plans[sic] guidelines...Assist client in meeting [his/her] goals. A menu which meet[sic] plan guidelines will be created for the days that [s/he] does not eat plan meals as well as a daily food diary will be completed." At approximately 10:30 a.m., Surveyor requested from Program Director B evidence of Resident 1's meal tracking for the month of March. Program Director B reported that staff tracked Resident 1's meals in his/her care history. Surveyor reviewed the document, provided by Program Director B,	M 424		

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M 424	Continued From page 2	M 424		

from 03/01/2024 - 03/26/2024, where staff appeared to track percentages of meals that Resident 1 consumed. There were no specific foods listed that appeared consistent with a food diary. In reviewing the care history document, Surveyor observed the following missing meal consumption entries:

- 03/01/2024: Lunch and dinner
- 03/04/2024: Lunch and dinner
- 03/05/2024: Lunch and dinner
- 03/06/2024: Lunch
- 03/07/2024: Lunch and dinner
- 03/08/2024: Breakfast, lunch, and dinner
- 03/09/2024: Breakfast and lunch
- 03/11/2024: Lunch
- 03/12/2024: Lunch and dinner
- 03/13/2024: Breakfast and lunch
- 03/14/2024: Lunch
- 03/15/2024: Breakfast and lunch
- 03/16/2024: Breakfast
- 03/17/2024: Lunch
- 03/19/2024: Lunch
- 03/20/2024: Lunch
- 03/21/2024: Lunch and dinner
- 03/22/2024: Lunch
- 03/23/2024: Breakfast and lunch
- 03/24/2024: Breakfast
- 03/25/2024: Lunch and dinner
- 03/26/2024: Lunch

While reviewing the document, Surveyor continued to interview Program Director B. Program Director B confirmed that Resident 1 was typically eating Lean Cuisine meals as part of his/her diet. Program Director B confirmed that staff did not appear to be consistently monitoring Resident 1's meal consumption or recording a food diary. When asked about Resident 1's meal consumption needs, Program Director B reported

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M 424	Continued From page 3 s/he didn't think monitoring his/her meal consumption and recording a daily food diary were needed any longer and that this just didn't get updated in his/her ISP. S/he reported s/he wasn't sure if these interventions was initially initiated for weight loss concerns or if they possibly related to an iron deficiency Resident 1 experienced approximately 6-8 months ago.	M 424		
M 466	88.07(3)(e)1 MEDICATION- RECORD KEEPING The licensee shall keep a record of all prescription medications controlled, dispensed or administered by the licensee which show the name of the resident, the name of the particular medication, the date and time the resident took the medication and errors and omissions. The medication controlled by the licensee shall be kept in a locked place. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure that the medication administration records (MARs) for 2 of 2 residents reviewed showed the administration of the medication. Resident 1's MAR, from 03/01/2024 - 03/26/2024, contained 16 blank entries across 8 days. Resident 2's MAR, from 03/01/2024 - 03/26/2024, contained 41 blank entries across 10 days. Findings include:	M 466		

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Example 1 - Resident 1

On 03/27/2024, Surveyor reviewed Resident 1's record. Resident 1 was admitted to the provider on 10/29/2021 with diagnoses including anxiety. Resident 1 was documented as requiring staff assistance for medication administration. Surveyor reviewed Resident 1's MAR from 03/01/2024 through 03/26/2024 and observed the following 16 blank entries across 8 days for his/her prescribed medications:

- 03/02/2024: Primidone 250 mg tablet (8:00 p.m.) and Clonazepam 1 mg tablet (8:00 p.m.)

- 03/15/2024: Primidone 250 mg tablet (8:00 p.m.) and Clonazepam 1 mg tablet (8:00 p.m.)

- 03/16/2024: Primidone 250 mg tablet (8:00 p.m.) and Clonazepam 1 mg tablet (8:00 p.m.)

- 03/17/2024: Primidone 250 mg tablet (8:00 p.m.) and Clonazepam 1 mg tablet (8:00 p.m.)

- 03/18/2024: Primidone 250 mg tablet (4:00 p.m.) and Polyethylene glycol (8:00 a.m.)

- 03/22/2024: Primidone 250 mg tablet (8:00 p.m.) and Clonazepam 1 mg tablet (8:00 p.m.)

- 03/23/2024: Primidone 250 mg tablet (8:00 p.m.) and Clonazepam 1 mg tablet (8:00 p.m.)

- 03/26/2024: Citalopram hydrobromide 40 mg tablets (8:00 a.m.) and Clonazepam 1 mg tablet (8:00 p.m.)

At approximately 11:15 a.m., Surveyor interviewed Area Director A and Program Director B. Both acknowledged Surveyor's concerns about

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M 466	Continued From page 5	M 466		

the missing entries. Program Director B reported s/he thought staff were forgetting to chart on the MAR but were administering Resident 1's medications in accordance with his/her prescriptions.

Example 2 - Resident 2

On 03/27/2024, Surveyor reviewed Resident 2's record. Resident 2 was admitted to the provider on 02/02/2024 with diagnoses including depression. Resident 2 was documented as requiring staff assistance for medication administration. Surveyor reviewed Resident 2's MAR from 03/01/2024 through 03/26/2024 and observed the following 41 blank entries across 10 days for his/her prescribed medications:

- 03/02/2024: Sennosides and docusate sodium 8.6-50 mg tablets (8:00 p.m.), Prochlorperazine maleate 5 mg tablet (8:00 p.m.), and Dicyclomine hydrochloride 10 mg tablet (8:00 p.m.)

- 03/04/2024: Prochlorperazine maleate 5 mg tablet (12:00 p.m.) and Dicyclomine hydrochloride 10 mg tablet (12:00 p.m.)

- 03/08/2024: Sennosides and docusate sodium 8.6-50 mg tablets (8:00 p.m.), Prochlorperazine maleate 5 mg tablet (8:00 p.m.), and Dicyclomine hydrochloride 10 mg tablet (8:00 p.m.)

- 03/09/2024: Pantoprazole sodium 40 mg tablet (8:00 a.m.), Sennosides and docusate sodium 8.6-50 mg tablets (8:00 a.m.), Prochlorperazine maleate 5 mg tablet (8:00 a.m.), Bupropion hydrochloride 300 mg tablet (8:00 a.m.), Aripiprazole 20 gm tablet (8:00 a.m.), and Dicyclomine hydrochloride 10 mg tablet (8:00 a.m.)

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M 466	Continued From page 6 - 03/17/2024: Prochlorperazine maleate 5 mg tablet (4:00 p.m.) and Dicyclomine hydrochloride 10 mg tablet (4:00 p.m.) - 03/18/2024: Sennosides and docusate sodium 8.6-50 mg tablets (8:00 p.m.), Prochlorperazine maleate 5 mg tablets (12:00 p.m., 4:00 p.m., and 8:00 p.m.), and Dicyclomine hydrochloride 10 mg tablets (12:00 p.m., 4:00 p.m., and 8:00 p.m.) - 03/20/2024: Sennosides and docusate sodium 8.6-50 mg tablets (8:00 p.m.), Prochlorperazine maleate 5 mg tablet (8:00 p.m.) and Dicyclomine hydrochloride 10 mg tablet (8:00 p.m.) - 03/22/2024: Sennosides and docusate sodium 8.6-50 mg tablets (8:00 p.m.), Prochlorperazine maleate 5 mg tablets (12:00 p.m. and 8:00 p.m.) and Dicyclomine hydrochloride 10 mg tablets (12:00 p.m. and 8:00 p.m.) - 03/23/2024: Pantoprazole sodium 40 mg tablet (8:00 a.m.), Sennosides and docusate sodium 8.6-50 mg tablets (8:00 a.m.), Prochlorperazine maleate 5 mg tablets (8:00 a.m. and 12:00 p.m.), Bupropion hydrochloride 300 mg tablet (8:00 a.m.), Aripiprazole 20 gm tablet (8:00 a.m.), and Dicyclomine hydrochloride 10 mg tablets (8:00 a.m. and 12:00 p.m.) - 03/26/2024: Prochlorperazine maleate 5 mg tablet (12:00 p.m.) and Dicyclomine hydrochloride 10 mg tablet (12:00 p.m.) At approximately 11:15 a.m., Surveyor interviewed Area Director A and Program Director B. Both acknowledged Surveyor's concerns about the missing entries. Program Director B reported s/he thought staff were forgetting to chart on the	M 466		

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M 466	Continued From page 7 MAR but were administering Resident 2's medications in accordance with his/her prescriptions.	M 466		