

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0020723	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 08/12/2026
NAME OF PROVIDER OR SUPPLIER BADGER EXTENDED CARE INC 816		STREET ADDRESS, CITY, STATE, ZIP CODE 816 FAIRMONT AVE MADISON, WI 53714		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 08/12/2026, Surveyor conducted a complaint investigation at Badger Extended Care Inc 816, an AFH located in Madison, WI. As a result of the investigation, 2 violations of Chapter DHS 88 were issued. The complaint was substantiated. Census: 1	M 000		
M 218	88.04(2)(b) AWAKE STAFF FOR CONTINUOUS CARE The licensee shall ensure that he or she or a service provider is present and awake at all times if any resident is in need of continuous care. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure that a caregiver was present and awake at all times. Resident 1 was identified as in need of 24 hour supervision and on 05/20/2026, was unsupervised for at least 30 minutes. Findings include: On 06/16/2026, the Department received a complaint that alleged that on 05/20/2026, the home was unsupervised for at least 30 minutes while Resident 1 was home. Complaint stated that there was no staff in the home while Manager A was gone. Caregiver B was in the basement but was off the clock. Caregiver B had worked the previous day 05/19/2026 8:00 PM to 05/20/2026 8:00 AM. Complaint stated the visit	M 218		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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M 218	Continued From page 1 took place at 8:30 AM on 05/20/2026. On 08/12/2026 at 9:00 AM, Surveyor interviewed Manager A. Manager A acknowledged that s/he was on duty on 05/20/2026. Manager A acknowledged that s/he left the home briefly to pick up medications at a nearby pharmacy. Surveyor asked if there was a staff in the home while Manager A was gone. Manager A stated that there was Caregiver B was in the basement at the time. Surveyor asked where Resident 1 was during that time. Manager A stated, S/he was probably in his/her room on main level. On 08/12/2026 at 9:30 AM, Surveyor interviewed Resident 1. Resident 1 stated, "I am pretty independent and can do most things myself like cooking, cleaning and laundry. They help me with my medications, but they are not always here." On 08/12/2026 at 10:00 AM, Surveyor reviewed Resident 1's Individual Service Plan (ISP). Resident 1 was admitted 05/15/2026 with diagnoses of intellectual disabilities and needs supervision at all times while in the home. Resident 1's ISP indicated that staff will maintain presence at the AFH at all times residents are present. Facility program statement states, at least one staff member must be present at the AFH at all times that residents are present. On 08/12/2026 at 10:00 AM, Surveyor reviewed the timesheet for Caregiver B. Caregiver B's timesheet indicated that s/he worked 05/19/2026 from 8:00 PM to 05/20/2026 8:00 AM. Manager A stated s/he started 05/20/2026 at 8:00 AM. Surveyor stated that timesheet indicated that	M 218		

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M 218	Continued From page 2 Caregiver B was not on duty after 8:00 AM. Manager A stated that was correct. Surveyor asked if there was a staff on duty while Manager A was at the pharmacy. Manager A stated Caregiver B was in the basement but was not on duty at the time Manager A was at the Pharmacy, leaving the home unsupervised.	M 218		
M 458	88.07(3)(a) PRESCRIPTION MEDICATIONS Every prescription medication shall be securely stored, shall remain in its original container as received from the pharmacy and be stored as specified by the pharmacist. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure that prescription medications were securely stored. Resident 1 was able to unlock the medication closet with his/her fingernail. Findings include: On 08/12/2026 at 9:00 AM, Surveyor interviewed Resident 1. Resident 1 stated that caregivers were not always at the home, especially on weekends. Surveyor asked Resident 1 how s/he gets fed, receives medication and services. Resident 1 stated, "I am pretty independent. I	M 458		

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M 458	Continued From page 3 can cook for myself, clean, do laundry." Surveyor asked Resident 1 how s/he receives medications if staff are not around. Resident 1 replied, "Oh, the medication closet isn't really locked. I can unlock the lock using my fingernail." Surveyor stated that s/he did not believe Resident 1. Resident 1 walked to the medication closet and twisted the doorknob showing that the door was locked. Resident 1 then inserted his/her fingernail into the lock and rotated his/her finger unlocking the door. Resident 1 then twisted the doorknob and the medication closet door opened. Surveyor told Resident 1 to lock the door and shut it. Resident 1 closed and locked the door. Surveyor was able to unlock the door using his/her fingernail. Resident 1 stated, "If I can't get the door to open with my finger, they keep the key right over there (Resident 1 pointed to a shelf where a key was located." Surveyor took the key and unlocked the medication closet door. On 08/12/2026 at 10:00 AM, Surveyor interviewed Manager A. Manager A stated that staff were always at the home despite what Resident 1 stated. Manager A stated that it was impossible that Resident 1 was able to unlock the medication closet door without a key. Surveyor stated that s/he had watched Resident 1 unlock the door with his/her fingernail and was able to do the same with own fingernail. Surveyor also informed Manager A that Resident 1 knew where the key was kept for the medication closet and has used it. Manager A stated s/he did not believe that. Surveyor pointed to the shelf that had the medication key on it and told Manager A that Resident 1 had told Surveyor where the key was kept. Manager A stated that a new lock would be purchased and the key to the medication closet would be securely stored from now on.	M 458		

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