

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0018917	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 04/23/2026
NAME OF PROVIDER OR SUPPLIER BETTES FLATS		STREET ADDRESS, CITY, STATE, ZIP CODE 1515 C HIGHWAY 175 HUBERTUS, WI 53033		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 04/23/2026, Surveyor conducted a complaint investigation at Bettes Flats, an Adult Family Home (AFH) in Hubertus, WI. One deficiency identified. Complaint substantiated. Census: 4	M 000		
M 582	88.10(3)(q) Medications Medications. To receive all prescribed medications in the dosage and at the intervals prescribed by the resident's physician, and to refuse medications unless there has been a court order under s. 51.61(1)(g), Stats., with a court finding of incompetency. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 1 of 1 resident (Resident 1) received all prescribed medications in the dosage and at the intervals prescribed by the resident's physician. Resident 1 missed a dose of his/her Olanzapine ODT 5 MG on 03/27/2026 at 8:00 PM. Findings include: On 04/23/2026 at approximately 10:30 AM, Surveyor revived Resident 1's record and	M 582		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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M 582	Continued From page 1 identified the following: -Resident 1 was admitted on 12/08/2025 and needed assistance with medications. -Resident 1's Medication Administration Record (MAR) dated March 2026 stated the following: "Olanzapine ODT 5 mg, take 1 tablet at bedtime on 03/27/2026 at 8:00 PM: Other: none available." On 04/23/2026 at approximately 11:30 AM, Surveyor interviewed Licensee A. Licensee A stated that sometimes when medications are dropped on the floor, they can not use that medication and have to call pharmacy for a replacement and usually the pharmacy can't get the medication there until the next day. Licensee A that could have been the case but s/he was not sure why Resident 1 was out of the medication and did not receive it on 03/27/2026.	M 582		