STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0018963	A. BUILDING: _____ B. WING _____	R-C 06/11/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
RIDGE AT MADISON (THE)	2879 FISH HATCHERY ROAD FITCHBURG, WI 53713

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{U 000}	INITIAL COMMENTS On 06/11/2024, Surveyor conducted a complaint investigation and verification visit at The Ridge at Madison, an RCAC located in Madison, WI. As a result of the survey, 1 violations of Chapter DHS 89 was issued. One violation is a repeat violation from previous Statement of Deficiency (SOD) I01U11 dated 06/15/2023, SOD E62914 dated 09/06/2023 and E62915 dated 02/14/2024. One violation from previous SOD E62915 was corrected. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed. Census: 42	{U 000}		
{U 268}	89.34(17) TENANT RIGHTS Rights of tenants. A tenant of a residential care apartment complex shall have all the rights listed in this section. These rights in no way limit or restrict any other rights of the individual under the U.S. Constitution, civil rights legislation or any other applicable statute, rule or regulation. Tenant rights are all of the following: (17) SAFE ENVIRONMENT. To a safe environment in which to live. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure a safe environment appropriate for	{U 268}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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{U 268}	Continued From page 1	{U 268}		

tenant needs. There was still a large crack in Tenant 8's bedroom ceiling that leaked water from the roof.

This is a repeat violation from previous Statement of Deficiency (SOD) I01U11, dated 06/15/2023, SOD E62914 dated 09/06/2023 and SOD E62915 dated 02/14/2024.

Findings include:

On 06/11/2024 at 9:45 AM, Surveyor observed the physical environment. Administrator F stated, "Just to let you know, the ceiling in Tenant 8's apartment is not fixed."

OBSERVATIONS:

On 06/15/2023 at 12:30 PM during previous SOD I01U11, DHS Engineer H observed the roof directly over Tenant 8's apartment. DHS Engineer H stated that there were approximately 5-6 shingles missing which exposed the roof to leaks during precipitation events. DHS Engineer H stated that the area on the roof where shingles were missing was directly above Tenant 8's apartment and in line with the crack in his/her ceiling.

On 06/11/2024 at 10:00 AM, Surveyor observed that there was still a large crack in Tenant 8's bedroom ceiling above the kitchen area. The crack was approximately 4 feet in length and less than an inch wide.

There was an additional crack that had formed above the couch in Tenant 8's living room. The crack measured approximately 5 feet in length. The ceiling tile had heavy water damage from

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{U 268}	Continued From page 2 recent storms in the area. On 06/11/2024 at 10:10 AM, Surveyor interviewed Tenant 8. Tenant 8 stated, "When it rains, I have to use 5 gallon buckets to catch the leaking water." On 06/11/2024 at 11:00 AM, Surveyor discussed the above concern with Administrator F. Administrator F acknowledged that the leak in the roof nor the crack in Tenant 8's ceiling had not been repaired which makes the bedroom prone to leaks.	{U 268}		