STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0015633	A. BUILDING: _____ B. WING _____	R-C 05/26/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WILLOW BROOKE POINT SENIOR LIVING RCA	1801 LILAC LN STEVENS POINT, WI 54481

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{U 000}	INITIAL COMMENTS On 05/11/2026, with additional information gathered through 05/26/2026, Surveyors investigated 1 complaint and conducted a verification visit and a standard survey at Willow Brooke Point Senior Living RCAC. The complaint was substantiated. As a result of the survey, 1 new deficiency and 1 repeat deficiency were identified. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed. Census 28	{U 000}		
U 118	89.23(2)(a)2.c SERVICES SUFFICIENT SERVICES. Minimum required services. A residential care apartment complex shall have the capacity to provide all of the following services to all tenants, either directly or under contract: c. Nursing services: health monitoring, medication administration and medication management. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure nursing services were	U 118		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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U 118	Continued From page 1	U 118		

provided as required to meet tenant needs and did not adequately monitor Tenant 2's health.

The provider did not report oxygen saturation levels less than 90% to the prescribing practitioner as ordered.

Findings Include:

On 12/17/2026, the department received a complaint regarding tenant care.

On 05/11/2026, Surveyor reviewed Tenant 2's record, including Tenant 2's physician's order written by Nurse Practitioner I (NP-I), dated 01/31/2026. The order stated, "Oxygen saturation checks at least once per shift and with any change in condition ... Notify home health and PCP (primary care physician) with any change in condition and ...oxygen saturation is < (less than) 90% ..."

On 05/11/2026, Surveyor reviewed Tenant 2's oxygen saturation checks for February 2026 through May 2026 and noted several days with saturations below 90%. The oxygen saturation checks were as follows:

5/11/2026 07:11 88.0% Oxygen via Nasal Cannula
4/29/2026 05:1358.0% Oxygen via Nasal Cannula
4/18/2026 20:1787.0% Oxygen via Nasal Cannula
4/17/2026 08:0081.0% Room Air
4/2/2026 15:59 88.0% Oxygen via Nasal Cannula
4/2/2026 09:03 86.0% Room Air
4/2/2026 09:02 86.0% Room Air
3/27/2026 06:5385.0% Oxygen via Nasal

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U 118	Continued From page 2	U 118		

Cannula
3/26/2026 07:46 84.0% Oxygen via Nasal Cannula
3/16/2026 07:51 86.0% Oxygen via Nasal Cannula
3/13/2026 08:09 85.0% Oxygen via Nasal Cannula
3/11/2026 15:38 88.0% Oxygen via Nasal Cannula
3/10/2026 04:07 80.0% Oxygen via Nasal Cannula
3/9/2026 16:25 82.0% Oxygen via Nasal Cannula
3/9/2026 04:42 88.0% Oxygen via Nasal Cannula
3/4/2026 15:06 88.0% Oxygen via Nasal Cannula
3/4/2026 07:35 88.0% Oxygen via Nasal Cannula
3/2/2026 07:25 84.0% Oxygen via Nasal Cannula
2/22/2026 07:20 86.0% Room Air
2/16/2026 00:15 86.0% Oxygen via Nasal Cannula
2/15/2026 15:44 88.0% Room Air
2/12/2026 08:54 87.0% Oxygen via Nasal Cannula

On 05/12/2026 at 3:48PM, Surveyor interviewed Clinical Director B (CD-B). CD-B advised s/he would need to review the record to verify notifications to NP-I. CD-B reported NP-I visits the Registered Care Apartment Complex weekly.

On 05/21/2026 at 9:28AM, Surveyor interviewed NP-I. NP-I reported s/he does not recall receiving notifications from the RCAC regarding oxygen saturation levels below 90%. NP-I advised home health is there often and reviews the charts. NP-I added home health provides updates to him/her

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U 118	Continued From page 3 as needed.	U 118		
{U 211}	89.28(6) RISK AGREEMENT UPDATING. The risk agreement shall be updated when the tenant's condition or service needs change in a way that may affect risk, as indicated by a review and update of the comprehensive assessment, by a change in the service agreement or at the request of the tenant or facility. This Rule is not met as evidenced by: Based on record review and interview, the Registered Care Apartment Complex did not ensure the risk agreement was updated when a tenant's needs changed in a way that affected risk for Tenant 3. Tenant 3's risk assessment was not updated when it was determined s/he could no longer smoke cigarettes safely. This is a repeat deficiency. See Statement of Deficiency (SOD) DN0F11, dated 06/24/2025. Findings Include: On 12/17/2026, the department received a complaint regarding resident care. On 05/12/2026, Surveyor reviewed Tenant 3's Comprehensive Assessment dated 08/04/2025. The assessment identified Tenant 3 chose to smoke cigarettes. The assessment noted the following: "Intervention: [Tenant 3] enjoys smoking safely ...	{U 211}		

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{U 211}	Continued From page 4 [Tenant 3] is able to smoke independently ..." On 05/12/2026, Surveyor reviewed Tenant 3's progress notes. The progress notes identified Resident 3 was no longer smoking safely as follows: 01/15/2026: "[Tenant 3] is not able to safely smoke on own. [Tenant 3] is burning [his/her] and because [s/he] can't hold it up. [Tenant 3] is needing assistance to get outside, along with lighting it ..." On 05/12/2026, at 3:48PM, Surveyor requested Tenant 3's risk agreement from Executive Director A (ED-A) and Clinical Director B (CD-B). ED-A and CD-B confirmed this was the only risk agreement completed for Tenant 3. On 05/12/2026, Surveyor reviewed Resident 3's Negotiated Risk Agreement, dated 08/14/2026. The risk agreement only addressed fall risks and did not include any information regarding smoking safely. On 05/26/2026, at 10:00PM, Surveyor interviewed (ED-A) and (CD-B). ED-A and CD-B acknowledged the findings.	{U 211}		