

Wisconsin Department of Health Services

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>0014868</b>                      | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   | (X3) DATE SURVEY<br>COMPLETED<br><br><b>10/19/2023</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>DOUANG PHRASAVATH AFH</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>W269 N1933 MEADOWBROOK RD<br/>PEWAUKEE, WI 53072</b> |                                                                                                                          |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                         | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | ID<br>PREFIX<br>TAG                                                                              | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                               |
| M 000                                                            | INITIAL COMMENTS<br><br>On 10/19/2023, Surveyor conducted an abbreviated survey at Douang Phrasarath AFH.<br><br>One deficiency was identified.<br><br>Census: 4                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | M 000                                                                                            |                                                                                                                          |                                                        |
| M 466                                                            | 88.07(3)(e)1 MEDICATION- RECORD KEEPING<br><br>The licensee shall keep a record of all prescription medications controlled, dispensed or administered by the licensee which show the name of the resident, the name of the particular medication, the date and time the resident took the medication and errors and omissions. The medication controlled by the licensee shall be kept in a locked place.<br><br>This Rule is not met as evidenced by:<br>Based on record review and interview, the provider did not ensure records were kept showing the date and time of medication administration of all prescription medications controlled, dispensed or administered by the provider for 2 of 3 residents reviewed.<br><br>Staff did not document medication administration on Resident 1's and Resident 2's medication administration records (MAR).<br><br>Findings include:<br><br>On 10/19/2023 at 10:03 AM, Surveyor inspected the medication storage system with Licensee A and reviewed Resident 1's and Resident 2's | M 466                                                                                            |                                                                                                                          |                                                        |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Wisconsin Department of Health Services

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>DOUANG PHRASAVATH AFH</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>W269 N1933 MEADOWBROOK RD<br/>PEWAUKEE, WI 53072</b> |                                                                                                                          |                                                        |
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| M 466                                                            | <p>Continued From page 1</p> <p>MARs dated 10/14/2023-11/10/2023.</p> <p>Example 1-Resident 1<br/>Resident 1's medications were packaged in multi-purpose blister pack cards (multiple medications contained in 1 blister). Medications from the blister packs dated 10/14/2023 thru 10/19/2023 AM and 10/14/2023 thru 10/18/2023 PM were punched out (Photos 1 and 2):<br/>Amlodipine 10 MG 1 tablet daily<br/>Gabapentin 100 MG 2 capsules<br/>Lisinopril 10 MG 1 tablet daily<br/>Lithium Carb ER 450 MG 1 tablet nightly<br/>Quetiapine 100 MG 1 tablet nightly<br/>Sertraline 100 MG 2 tablets daily</p> <p>Resident 1's MAR dated 10/14/2023 thru 11/10/2023 listed the following scheduled prescription medications:<br/>Amlodipine 10 MG 1 tablet daily<br/>Gabapentin 100 MG 2 capsules<br/>Lisinopril 10 MG 1 tablet daily<br/>Lithium Carb ER 450 MG 1 tablet nightly<br/>Quetiapine 100 MG 1 tablet nightly<br/>Sertraline 100 MG 2 tablets daily</p> <p>From 10/14/2023 AM - 10/19/2023 AM, Staff had not documented administration of Resident 1's medications on the MAR.</p> <p>Example 2-Resident 2<br/>Resident 2's medications were packaged in unit dose blister pack cards (1 medication per blister per card card) (photos 3-15) for the following medications:<br/>Desloratadine 5 MG 1 tablet daily<br/>Gabapentin 300 MG 1 capsule twice daily<br/>Levothyroxine 50 MCG 1 tablet twice daily<br/>Lorazepam 1 MG ½ tablet twice daily<br/>Omeprazole 20 MG 1 capsule once daily</p> | M 466                                                                                            |                                                                                                                          |                                                        |

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| M 466                                                            | <p>Continued From page 2</p> <p>Sertraline HCL 100 MG 2 tablets once daily<br/>Simvastatin 40 MG 1 tablet once daily<br/>Sodium Bicarb 650 MG 2 tablets once daily<br/>Trazadone 50 MG 1 tablet once daily</p> <p>Resident 2's MAR dated 10/14/2023 thru 11/10/2023 listed the following scheduled prescription medications:<br/>Desloratadine 5 MG 1 tablet daily<br/>Gabapentin 300 MG 1 capsule twice daily<br/>Levothyroxine 50 MCG 1 tablet twice daily<br/>Lorazepam 1 MG ½ tablet twice daily<br/>Omeprazole 20 MG 1 capsule once daily<br/>Sertraline HCL 100 MG 2 tablets once daily<br/>Simvastatin 40 MG 1 tablet once daily<br/>Sodium Bicarb 650 MG 2 tablets once daily<br/>Trazadone 50 MG 1 tablet once daily</p> <p>From 10/14/2023 AM - 10/19/2023 AM, staff had not documented administration of Resident 2's medications on the MAR.</p> <p>On 10/19/2023 at 10:03 AM, Surveyor interviewed Licensee A who stated s/he was and RN, s/he and Co-Owner B were the only staff of the AFH, they knew the residents well and knew when medications were given. Licensee A stated the residents were high functioning and knew when they were to take their medications. Licensee A stated other than the MARs, there was no other place administration was documented. Licensee A stated they administered medications to 3 of 4 residents and they had not documented administration for the 3 residents. Licensee A stated the 4th resident had only had 1 prescription medication (as needed oral allergy medication) and self-administered it.</p> <p>On 10/19/2023 at 10:55 AM, Surveyor discussed concern of not documenting administration of</p> | M 466                                                                                            |                                                                                                                          |                                                        |

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| M 466                                                            | Continued From page 3<br><br>prescription medications with Licensee A who<br>stated they had become complacent and would<br>start documenting medication administration. | M 466                                                                       |                                                                                                                          |                          |                                                        |