STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0018139	A. BUILDING: _____ B. WING _____	C 10/30/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
STAPLES ADULT FAMILY HOME LLC 148TH	4455 NORTH 148TH STREET BROOKFIELD, WI 53005

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 10/30/2025, Surveyors conducted an abbreviated survey and 1 complaint investigation at Staples Adult Family Home LLC 148th. Two deficiencies were identified. The complaint was unsubstantiated. Census: 4	M 000		
M 235	88.04(2)(h) COMPLY WITH OSHA The licensee and all service providers involved in the operation of the adult family home shall comply with the universal precautions contained in the U.S. Occupational Safety and Health Administration Standard 29 CFR 1910.1030 for the control of blood-borne pathogens. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure proper infection prevention was maintained based upon current standards of practice, designed to provide a safe environment and to help prevent the development and transmission of communicable diseases and infections. This deficient practice had the potential to affect all 4 residents residing in the home. Without handwashing or sanitizing hands, Caregiver B prepared breakfast, fed 2 residents breakfast and administered medications to 4 residents.	M 235		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 235	Continued From page 1 Findings include: The U. S. OSHA's (Occupational Safety and Health Administration) website (https://www.osha.gov) identifies standards of practice for health care workers to prevent the spread of infections and reduce worker's exposure to bloodborne pathogens known to cause disease in humans. It was documented that OSHA supports the CDC (Center of Disease Control) recommendations for standard precautions. The CDC recommends handwashing before having direct contact with residents, after contact with intact skin, after contact with non-intact skin or mucous membranes, after contact with inanimate objects in the immediate vicinity of the resident and after removing gloves. The adult family home is licensed to serve up to 4 individuals within the client groups of irreversible dementia/Alzheimer's, developmentally disabled, physically disabled, emotionally disturbed/mental illness, traumatic brain injury, and advanced age. On 10/30/25, at 7:30 AM, Surveyor observed Caregiver B wash hands at the kitchen sink with soap and water. Caregiver B then went into the attached bathroom and used the hand dryer. Caregiver B proceeded to prepare breakfast for the residents. On 10/30/25, at 7:38 AM, Surveyor observed Caregiver B open the refrigerator and take out the four resident's lunch bags and set them on the counter. Caregiver B plated breakfast meals and served them to residents, without washing or sanitizing hands. On 10/30/25, at 7:45 AM, Surveyor observed	M 235		

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M 235	Continued From page 2	M 235		

Caregiver B assist Resident 1 to eat breakfast without washing or sanitizing hands.

On 10/30/25, at 7:52 AM, Surveyor observed Caregiver B assist Resident 2 to eat breakfast without washing or sanitizing hands.

On 10/30/25, at 7:58 AM, Surveyor observed Caregiver B prepare medications for 2 residents including touching the medication storage cart, computer, and medication cups all without handwashing or sanitizing between tasks.

On 10/30/25, at 8:04 AM, Surveyor observed Caregiver B take Resident 2's medications from the medication cart, use the computer to log administration, open an applesauce container and pour medications into applesauce. Caregiver B then spooned medications to resident without handwashing or sanitizing between tasks.

On 10/30/25, at 8:08 AM, Surveyor observed Caregiver B take money out of medication cart drawer and counted out a portion to pay the transport driver. Caregiver B then took Resident 1's medication cup out of the cart and logged administration on computer. Caregiver B opened an applesauce container, poured the medications into it and used a spoon to administer to Resident 1. No handwashing or sanitation occurred between tasks.

On 10/30/25, at 8:14 AM, Surveyor observed Caregiver B resume assisting Resident 2 with breakfast, no handwashing or sanitation occurred.

On 10/30/25, at 9:50 AM, Surveyor interviewed Licensee A regarding Caregiver B only being observed to wash hands at the start of the

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M 235	Continued From page 3 breakfast meal preparations and no other times. Licensee A stated there used to be signs, but nobody read them, and it made the place look like a group home. Licensee A pointed out that there were hand sanitizer dispensers located by the front door, back bathroom and front bedroom. Licensee A asked Surveyor if Caregiver B wore gloves during any tasks and Surveyor replied, "No." Licensee A stated additional training related to hand washing was necessary.	M 235		
M 548	88.10(3)(a) Fair Treatment Fair treatment. To be treated with courtesy, respect and full recognition of the resident's dignity and individuality. This Rule is not met as evidenced by: Based on observation, record review and interview, the provider did not ensure all residents were treated with full recognition of their dignity and individuality for 2 of 2 residents reviewed. Resident 1 and Resident 2 were excluded from eating breakfast in the kitchen when they were fed in the living room. Findings include: The adult family home is licensed to serve up to 4 individuals within the client groups of irreversible dementia/Alzheimer's, developmentally disabled, physically disabled, emotionally disturbed/mental illness, traumatic brain injury, and advanced age. On 10/30/2025 at 7:46 AM, Surveyor observed	M 548		

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Resident 1 sitting upright in a recliner chair in the living room while Caregiver B stood in front of him/her holding his/her breakfast plate and fed him/her breakfast.

On 10/30/2025 at 7:51 AM, Surveyor observed Resident 2 sitting upright in a recliner chair in the living room while Caregiver B stood in front of him/her holding his/her plate and fed him/her breakfast.

On 10/30/2025 at approximately 7:52 AM, Surveyor observed the kitchen table pushed up against the wall in the kitchen. Resident 3 and Resident 4 were each seated at the table and 3rd chair was empty. Surveyor observed the 4th chair in Resident 3's room.

On 10/30/2025, Surveyor reviewed Resident 1's face sheet and individual service plan (ISP) and Resident 2's face sheet, ISP, and Behavioral Support Plan (BSP).

Example 1- Resident 1
Resident 1 was admitted 07/24/2025. Diagnoses included unspecified intellectual disabilities and ataxic cerebral palsy.

ISP dated 08/01/2025:
In the Area of Diet: " ...[Resident 1] can feed [him/herself] most finger foods, however [his/her] food needs to be cut up into small pieces and a staff member must be present during the entire meal to ensure to ensure [Resident 1] is getting adequate amounts of the meal and fluids during his/her meals and to assist with feeding [him/her] items that are not considered finger foods ...Goal: to avoid eating too fast, and choking during meals ..."

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Example 2- Resident 2
Resident 2 was admitted 12/07/2020. Diagnoses included developmental disorder of speech and language, unspecified, pervasive developmental disorder, unspecified, and Angelman syndrome.

ISP dated 05/02/2025:
In the area of Diet " ...[Resident 2] can feed [him/herself] most finger foods, however [his/her] food needs to be cut up into smaller pieces and staff member must be present during the entire meal to ensure [s/he] is getting an adequate amount of the meal and fluids during [his/her] meals and to assist with feeding [him/her] items that are not considered finger foods or when [s/he] seems to need some encouragement with finishing his/her meal ..."

Neither Resident 2's ISP or BSP dated 08/01/2025 identified having him/her not eat at the kitchen table.

On 10/30/2025 at approximately 8:15 AM, Surveyor interviewed Licensee A and Caregiver B who stated s/he fed Resident 1 and Resident 2 breakfast in the living room on 10/30/2025 due to time constraints. Licensee A stated Resident 3 chose not to eat with Resident 1 or Resident 2 due to noises they made. Licensee A stated usually Resident 1 and 2 ate together at the kitchen table then Resident 3 and Resident 4 ate together at the kitchen table.

On 10/30/2025 at 8:20 AM, Surveyor interviewed Resident 3 who stated Resident 1 and Resident 2 eat in the living room.

On 10/30/2025 at 9:49 AM, Surveyors discussed concern of lack of dignity when Resident 1 and Resident 2 were fed in the living room by staff

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M 548	Continued From page 6 standing in front of them while Resident 3 and Resident 4 ate in the kitchen. Licensee A stated Resident 1 and Resident 2 did not eat in the kitchen at the same time as Resident 3, and surveyor's visit interrupted the home's usual morning routine.	M 548		