STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0015110	A. BUILDING: _____ B. WING _____	04/09/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SUNRISE	2119 SUNSET LANE LA CROSSE, WI 54601

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 04/08/2025, Surveyor conducted a standard survey at Sunrise. Data collection continued through 04/09/2025. One deficiency was identified. Census: 4	M 000		
M 570	88.10(3)(l) Safe Physical Environment Individuals, except for correctional residents, have basic rights which they do not lose when they enter an adult family home. A resident shall have a safe environment in which to live. The adult family home shall safeguard residents who cannot fully guard themselves from environmental hazards to which they are likely to be exposed, including conditions which would be hazardous to anyone and conditions which would be or are hazardous to a particular resident because of the resident's condition or disability. This Rule is not met as evidenced by: Based on observation, interview, and record review, the provider did not ensure 4 of 4 residents were safeguarded from environmental hazards when the home's water temperature exceeded 120 degrees Fahrenheit (F) at 2 of 3 faucets tested. Findings include: Exposure to hot water is a potential environmental danger for clients. Elderly clients and clients with mental and physical disabilities may have neurological conditions that prevent	M 570		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 570	Continued From page 1	M 570		

instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding, e.g., second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability. (DQA publication P-01942, Hot Water Temperatures in Adult Family Homes, 08/2017).

This facility is licensed to serve up to 4 residents in the client groups irreversible dementia/Alzheimer's, physically disabled, developmentally disabled, and emotionally disturbed/mental illness.

On 04/08/2025, at approximately 12:03 PM, Surveyor interviewed Caregiver A. Prior to testing the kitchen sink water temperature, Caregiver A advised Surveyor to be careful because the water could get "really hot." Caregiver A stated s/he had burned his/her hands in the past.

At approximately 12:05 PM, Surveyor checked water temperatures at 3 faucets used by residents and staff.

The water temperature at the kitchen sink registered at 126 degrees F.

The water temperature at the bathroom sink with the walk-in shower registered at 125 degrees F.

The water temperature at the bathroom sink with the standard shower registered at 115 degrees F.

At 12:23 PM, Surveyor reviewed the provider's safety records. A document titled, "Fire Safety Checks," included a section for staff to document

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SUNRISE	**2119 SUNSET LANE LA CROSSE, WI 54601**

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M 570	Continued From page 2 the water temperatures. On 03/09/2025, under a subsection titled, "Water Temps," it indicated the water temperature at the kitchen sink registered at 129 degrees F. At approximately 12:25 PM, Surveyor interviewed Office Manager (OM) B. Surveyor shared concerns regarding the water temperatures. OM B stated the provider would address the concerns immediately.	M 570		