STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0018887	A. BUILDING: _____ B. WING _____	06/20/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
AT HOME RESIDENTIAL SERVICES LLC	2385 N CALHOUN RD BROOKFIELD, WI 53005

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 06/20/2024, Surveyors conducted a standard licensure survey at At Home Residential Services LLC. Two deficiencies were identified. Census: 4	M 000		
M 474	88.07(4)(c) FOOD PREPARED AND STORED SANITARY WAY Food shall be prepared and stored in a sanitary manner. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure food was stored in a sanitary manner. This had the potential to affect 4 of 4 residents. There were several items observed that were expired, not labeled, not dated, and/or had a mold-like appearance. Findings include: On 06/18/2024 at 9:53 AM, Surveyors toured the kitchen which included refrigerator and dry food storage. The following was observed: Dry storage: -Box of Taco Bell taco shells, with an expiration date of 09/13/2023. -Package of Cheesy Cheddar pasta, with an expiration date of 03/18/2024. -Box of Moo Tubes Yogurt, with a sell by date of 04/21/2024.	M 474		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 474	Continued From page 1 -Box of parmesan cheese pasta entrees, with an expiration date of 10/10/2023. -Three boxes of buttermilk pancake mix, with an expiration date of 01/05/2024 and 04/14/2024. -Package of cheese ang garlic croutons, with an expiration date of 03/24/2024. -Package of garden herb croutons, with an expiration date of 05/06/2023. -Two boxes of chili seasoning mix, with an expiration date of 11/15/2023. -Opened bag of Creamette egg noodles, but no open date. -Box of Casa Mamita taco shells, with an expiration date of 11/15/2023. Refrigerator: -Bake House jumbo flaky biscuits, with an expiration date 06/06/2024. -Bake House crescent rolls, with an expiration date 04/04/2024. -Go-Gurt, with an expiration date 06/09/2024. -Friendly Farms moo tubes lowfat yogurt, with an expiration date 04/21/2024. -One package of Philadelphia cream cheese, that was opened, and not re-sealed properly and not dated. -Large zip loc bag containing at least 7 cinnamon rolls that was not dated. -Roll of jumbo flaky biscuits that was opened but not properly re-sealed. -The following items each had some mold-like substance on them: a bag of 4 onions, a package of 2 tomatoes, and a bag of at least 5 mini-poivrons (peppers). On 06/20/2024 at 3:02 PM, Surveyors conducted an exit conference and shared findings with Administrator A. Administrator A acknowledged many items in the kitchen were not stored in a	M 474		

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M 474	Continued From page 2 sanitary manner. Administrator A stated staff went through the whole kitchen to ensure all food items were sealed, dated, not expired, and did not have any appearances. Administrator A stated a new system would be put into place for staff to check weekly to ensure compliance.	M 474		
M 570	88.10(3)(I) Safe Physical Environment Individuals, except for correctional residents, have basic rights which they do not lose when they enter an adult family home. A resident shall have a safe environment in which to live. The adult family home shall safeguard residents who cannot fully guard themselves from environmental hazards to which they are likely to be exposed, including conditions which would be hazardous to anyone and conditions which would be or are hazardous to a particular resident because of the resident's condition or disability. This Rule is not met as evidenced by: Based on observation and interview, the provider did not safeguard residents from environmental hazards when 1 of 2 tested community bathroom faucets reached an unsafe water temperature of 126 degrees Fahrenheit (F) and 128 degrees (F). The provider is a licensed ambulatory adult family home (AFH) that may serve up to 4 residents in any of the following client groups: terminally ill, physically disabled, emotionally disturbed/mental illness, irreversible dementia/Alzheimer's, traumatic brain injury, advanced aged, or developmentally disabled.	M 570		

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M 570	Continued From page 3 Findings include: On 06/18/2024 at 9:45 AM and 11:30 AM, Surveyors measured the hot water of the provider's restroom sinks. One of 2 faucets had hot water that was 128 degrees (F) at 9:45 AM and 126 degrees (F) at 11:30 AM. . Both restrooms referenced were community restrooms that were accessible to any residents of the AFH. On 06/18/2024 at 9:00 AM, Surveyors reviewed the facility's water temperature records from 2023 and 2024. The documentation reflects monthly water checks that were all within safe temperatures. On 06/20/2024 at 3:02PM, Surveyors interviewed Administrator A for an exit conference. Administrator A acknowledged the water temperature of 128 degrees F was too hot and created a hazard for the client groups served by the facility. Administrator A stated the bathroom that had the unsafe water temperature, had a separate water heater. Administrator A stated maintenance had already been there on 06/19/2024 to address the concern. Exposure to hot water is a potential environmental danger for residents. Elderly residents and residents with mental and physical disabilities may have neurological conditions that prevent instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding; e.g., second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability. (DQA	M 570		

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M 570	Continued From page 4 Publication-01942, Hot Water Temperatures in Adult Family Homes, August 2017.)	M 570		