STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0017832	A. BUILDING: _____ B. WING _____	C 09/27/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ANGEL CARE LIVING FACILITIES LLC	4237 LATHROP AVE MOUNT PLEASANT, WI 53403

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 09/27/2024, Surveyor conducted a standard survey at Angel Care Living Facilities LLC. Four deficiencies were identified. One complaint was unsubstantiated. Census: 4	M 000		
M 276	88.05(3)(a) HOME ENVIRONMENT An adult family home shall be safe, clean and well-maintained and shall provide a homelike environment. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure a clean, well-maintained, and homelike environment for 4 of 4 residents who resided in the facility. The family room, bedrooms, kitchen, and hallway were in need of cleaning and maintenance. Findings include: On 09/27/2024, at 10:00 AM, Surveyor toured the facility and identified the following: Family Room, Bedroom and Hallway Carpet -Approximately 50% of beige carpet was discolored with stains and a heavy traffic pattern throughout the family room, down the hallway and throughout 3 of 3 bedrooms. -Edges of hallway had an area 1-2 inches wide of	M 276		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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M 276	Continued From page 1	M 276		

what appeared to be a combination of hair, dust, and bits of paper trash.

Resident 1's Bedroom
-The carpet was darker in high traffic areas, such as, the pathways between beds, to the closet, and near the dressers.
-Behind the door was an area of approximately 3-4 inches wide by 2.5 feet long of what appeared to be a combination of hair, dust, and bits of paper trash.
-The floor was littered with clothes and bits of paper.
-The white vent covers had a layer of black substance, consistent with dirt and dust, on them, which rubbed off when touched.
-Every flat surface was covered in a layer of black substance, consistent with dirt and dust, which rubbed off when touched.
-Two window screens were covered in a layer of black substance, consistent with dirt and dust, which rubbed off when touched.

Resident 2's, Resident 3's, and Resident 4's Bedroom
-The carpet was darker in high traffic areas, such as, the pathways between beds and to the closet.
-The white vent covers had a layer of black substance, consistent with dirt and dust, on them, which rubbed off when touched.
-Two window screens in each bedroom were covered in a layer of black substance, consistent with dirt and dust, which rubbed off when touched.

Kitchen
-The ceiling fan had 5 fan blades and contained a black substance, which was thicker on the top portion of the angled fan blade. The blackened debris was able to be wiped off and was

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M 276	Continued From page 2 consistent with dust. -The oven was soiled with brown and black areas, consistent with burnt drips and food covering the interior of the oven and the door and window. On 09/27/2024, at 9:30 AM, Surveyor interviewed Licensee A regarding the cleanliness of the home. Licensee A reported the carpet was professionally cleaned once each year but confirmed it was overdue. Licensee A stated, "Staff is expected to do routine housekeeping, but we need to hire a service to come in to do a deep clean."	M 276		
M 380	88.06(2)(a) ADMISSION-HEALTH EXAM Except as provided in subd. 2., the licensee shall ensure that a new resident of an adult family home receives a health examination by a physician to identify health problems and is screened for communicable disease, including tuberculosis. Screening for communicable disease may be provided by a physician, a registered nurse or a physician assistant. The health examination and screening shall take place within 90 days prior to admission to the home or within 7 days after admission. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure each resident admitted to the facility received a health examination to identify health problems and was screened for communicable disease, including tuberculosis (TB), for 2 of 2 residents reviewed (Resident 2	M 380		

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M 380	Continued From page 3 and Resident 4). Findings include: On 09/27/2024, Surveyor reviewed Resident 2's and Resident 4's records and identified the following: -Resident 2 was admitted on 12/23/2021. Resident 2's record did not include an admission health examination or a screening for communicable disease, including TB. -Resident 4 was admitted on 11/29/2022. Resident 4's record did not include an admission health examination or a screening for communicable disease, including TB. On 09/27/2024, at 11:45 AM, Surveyor interviewed Licensee A regarding Resident 2's and Resident 4's admission health exams. Licensee A reported the residents often come as an emergency placement and then ended up staying. Licensee A reported s/he would obtain this information as soon as possible.	M 380		
M 386	88.06(2)(c) SERVICE AGREEMENT REQUIREMENTS A service agreement shall specify all of the following: This Rule is not met as evidenced by: Based on record review and interview, the provider did not establish a service agreement for each resident admitted to the home for 2 of 2 residents (Resident 1 and Resident 2) containing	M 386		

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M 386	Continued From page 4 the following: names of the parties to the agreement, the services that will be provided and a description of each, charges for room and board and services and any other applicable expenses, frequency and amount of payment, and the policy on refunds. Findings include: On 09/27/2024, at approximately 11:00 AM, Surveyor reviewed resident records and identified the following: -Resident 1 was admitted on 11/29/2022. Resident 1's record included a service agreement that did not include the names of the parties to the agreement, the admission date, the frequency and amount of payment and there were no signatures. -Resident 2 was admitted on 12/23/2021. Resident 2's record included a service agreement that did not include the names of the parties to the agreement, the admission date, the frequency and amount of payment and there were no signatures. On 09/27/2024, at approximately 1:45 PM, Surveyor interviewed Licensee A regarding Resident 1's and Resident 4's service agreements. Licensee A reported that they must have overlooked filling out the forms. Licensee A reported s/he would audit all resident records and make sure they were in order.	M 386		
M 404	88.06(3)(a) INDIVIDUAL SERVICE PLAN & ASSESSMENT The licensee shall ensure that a	M 404		

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M 404	Continued From page 5 written assessment and individual service plan is completed and developed for each resident within 30 days after placement. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure a written assessment and an individual service plan (ISP) were completed and developed within 30 days after placement. The provider did not have an individual service plan for 1 of 2 residents reviewed (Resident 1). Findings include: On 09/27/2024, Surveyor reviewed Resident 1's records. Resident 1 was admitted on 11/29/2022. Resident 1 did not have an assessment or ISP in their resident record. On 09/27/2024, at approximately 1:45 PM, Surveyor interviewed Licensee A regarding Resident 1 missing assessment and ISP. Licensee A reported that they overlooked developing the service plan. Licensee A reported residents often came as an emergency placement and then ended up staying. Licensee A reported s/he would audit all resident records and make sure they were in order.	M 404		