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	0016987	A. BUILDING: _____ B. WING _____	R-C 05/08/2024

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A+ JUST LIKE FAMILY 3 LLC	1108 ILLINOIS ST RACINE, WI 53405

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{M 000}	INITIAL COMMENTS On 05/08/2024, Surveyor completed a standard survey, complaint investigation and verification visit at A+ Just Like Family 3. As a result, 3 deficiencies were identified. The complaint was substantiated. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee will be assessed. Census: 3	{M 000}		
M 424	88.06(3)(f) REVIEW OF ISP The individual service plan shall be reviewed at least once every 6 months by the licensee, the resident or the resident's guardian, the service coordinator, if any, the designated representative, if any, the placing agency with the resident participating in a manner appropriate for the resident's level of understanding and method of communication. This review is to determine continued appropriateness of the plan and to update the plan as necessary. A plan shall be updated, in writing, whenever the resident's needs or preferences change substantially or when requested by the resident or the resident's guardian. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 2 of 2 resident's individual service plans (ISPs) were reviewed at least every 6 months. Resident 3's ISP was due to be	M 424		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 424	Continued From page 1 reviewed 01/2024 and Resident 4's ISP was due to be reviewed in 12/2023. Findings include: On 04/26/2024, at 10:45 AM, Surveyor reviewed resident records and identified the following: -Resident 3 was admitted to the facility on 12/15/2023. Resident 3's current ISP was dated 07/18/2023. Resident 3's ISP showed no evidence of any update or review in 01/2024. -Resident 4 was admitted to the facility on 06/23/2023. Resident 4's current ISP was dated 06/26/2023. Resident 4's ISP showed no evidence of any update or review in 12/2023. On 05/08/2024, at 1:00 PM, Surveyor interviewed Licensee A. Licensee A reported resident ISPs are reviewed every 6 months or as needed with changes. Licensee A reported s/he thought Resident 3's ISP and Resident 4's ISP were updated at the 6-month requirement. Licensee A reported Nurse F may have the updated ISPs, or the updated dates were not reflected on the ISPs located in the resident's files.	M 424		
M 448	88.07(2)(b)5 MONITORING HEALTH Monitoring resident health by observing and documenting changes in each resident's health and referring a resident to health care providers when necessary. This Rule is not met as evidenced by: Based on interview and record review, the	M 448		

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provider did not ensure 1 of 1 resident (Resident 2) was referred to a health care provider when Resident 2 started to refuse food, water, and medications.

Findings include:

On 11/22/2023, the department received a complaint due to the condition Resident 2 was sent to the hospital.

On 04/26/2024, at 10:10 AM, Surveyor interviewed Lead Caregiver D. Lead Caregiver D reported Resident 2 started to decline in September 2023. Lead Caregiver D reported Resident 2 was admitted to the hospital. Lead Caregiver D reported when Resident 2 returned home, s/he still did not act right. Lead Caregiver D reported Resident 2 would not speak, eat, or take medications. Lead Caregiver D reported Resident 2 was admitted to the hospital 2 more times before s/he was discharged. Lead Caregiver D reported the hospitals could only find a urinary tract infection.

On 04/26/2024, at 10:20 AM, Surveyor reviewed Resident 2's file. Resident 2 was admitted on 05/04/2023, with diagnoses including major depressive disorder, epilepsy, cerebral infarction, hyperlipidemia, hypertension, and heart disease. Resident 2's medication administration record indicated Resident 2 was prescribed the following medications: atorvastatin 40 milligram (mg) at 8 PM, clopidogrel 75 mg at 8 AM, levetiracetam 750 mg at 8 AM and 8 PM, Donepezil 10 mg at 8 AM, metoprolol 25 mg at 8 AM, sertraline 100 mg at 8 AM, and vitamin D3 at 8 AM.

Surveyor reviewed daily shift notes. The daily shifts notes reported the following:

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10/12/2023 - Resident 2 returned from hospital, refused medications.
10/13/2023 - Ate a yogurt for breakfast, refused 8 AM medications, ate half a sandwich at lunch, refused dinner and 8 PM medications.
10/14/2023 - Ate a yogurt for breakfast, refused 8 AM medications, refused lunch, dinner and 8 PM medications.
10/15/2023 - Refused breakfast, lunch, and dinner. Refused 8 AM and 8 PM medications.
10/16/2023 - Ate some eggs, refused lunch and dinner. Refused 8 AM and 8 PM medications.
10/17/2023 - Ate some eggs and a bit of toast, took a bite of pizza for lunch refused dinner. Took 8 AM medications, but threw them up, refused 8 PM medications. Received a shower on 2nd shift.
10/18/2023 - Ate 20% of oatmeal and toast for breakfast, 2 bites of a burger and 2 fries for lunch, refused dinner. Took 8 AM medications and refused 8 PM medications.
10/19/2023 - Ate breakfast, ate 20% of lunch and drank juice, ate 20% of dinner. Took 8 AM medications and an as needed medication for nausea, refused 8PM medications.
10/20/2023 - Ate 10% of breakfast, refused lunch and dinner. Took 8 AM medications, refused 8 PM medications.
10/21/2023 - Ate 5% of food. Refused 8 AM and 8 PM medications. Found medications in her/his clothing.
10/21/2023 - Refused breakfast, ate 5% of lunch, refused dinner. Refused 8 AM and 8 PM medications.
10/22/2023 - Refused breakfast, ate 15% of lunch, refused dinner. Refused 8 AM and 8 PM medications. Received a shower on 2nd shift.
10/23/2023 - Ate all breakfast, 10% of lunch, refused dinner. Refused 8 AM and 8 PM medications.
10/24/2023 - Refused breakfast and lunch, ate

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8% of dinner. Refused 8 AM and 8 PM medications. Asked if s/he wanted to go to hospital, said no.
10/25/2024 - Refused breakfast and lunch. Ate 25% of dinner. Refused 8 AM and 8 PM medications. Talked with guardian about not eating and taking medications. Refused to go to the hospital.
10/26/2023 - Refused breakfast and lunch. Drank a protein shake. Ate 15% of dinner. Refused 8 AM and 8 PM medications. Refused to go to hospital.
10/27/2023 - Ate 10% of breakfast, ate 20% of lunch, refused dinner. Refused 8 AM and 8 PM medications.
10/28/2023 - Refused breakfast, at 20% of a fruit cup, refused lunch, ate 5% of dinner. Refused 8 AM and 8 PM medications. Drank sips of ice water, refused to go to the hospital.
10/29/2023 - Refused breakfast, lunch, and dinner. Refused 8 AM and 8 PM medications.
10/30/2023 - Ate spoonful of cereal, tried some french fries, ate 50% of dinner. Refused 8 AM and 8 PM medications.
10/31/2023 - Ate 20% of breakfast, ate salad for lunch, refused dinner, did drink a protein shake. Refused 8 AM and 8 PM medications.
11/01/2023 - Ate 10% of breakfast, refused lunch and dinner. Refused 8 AM and 8 PM medications.
11/02/2023 - Ate 2 bites of breakfast, refused lunch, ate 10% of dinner. Refused 8 AM and 8 PM medications.
11/03/2023 - Ate 20% of breakfast, refused lunch, ate 70% of dinner. Refused 8 AM and 8 PM medications.
11/04/2023 - Ate 10% of breakfast, refused lunch, at 9% of dinner. Refused 8 AM and 8 PM medications.
11/05/2023 - Ate 10% of breakfast, refused lunch and dinner. Refused 8 AM and 8 PM medications.

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M 448	Continued From page 5 11/06/2023 - Ate 100% of eggs, ate 5% of lunch, refused dinner. Refused 8 AM and 8 PM medications. Received bed bath on 2nd shift. 11/07/2023 - Ate 3% of breakfast, ate chips for lunch, refused dinner. Refused 8 AM and 8 PM medications. Received bed bath on 1st shift. 11/08/2023 - Refused breakfast, lunch, and dinner. Refused 8 AM and 8 PM medications. Refused hygiene cares. 11/09/2023 - Refused breakfast, lunch, and dinner. Refused 8 AM and 8 PM medications. Refused hygiene cares. 11/10/2023 - Refused breakfast, lunch, and dinner. Refused 8 AM and 8 PM medications. Refused hygiene cares. 11/11/2023 - Refused breakfast, lunch, and dinner. Refused 8 AM and 8 PM medications. Received bed bath on 2nd shift. 11/12/2023 - Refused breakfast, lunch, and dinner. Refused 8 AM and 8 PM medications. Refused hygiene cares. 11/13/2023 - Refused breakfast, lunch, and dinner. Refused 8 AM and 8 PM medications. Refused hygiene cares. 11/14/2023 - Refused breakfast and 8 AM medications. Refused hygiene cares. Sent out to hospital. On 05/08/2024, at 1:00 PM, Surveyor spoke with Licensee A. Licensee A reported Lead Caregiver D was the one who had the conversations with Resident 2's doctor, care team and guardian. Licensee A reported s/he created a new policy for change of condition due to Resident 2 and how and when to report to who.	M 448		
M 570	88.10(3)(l) Safe Physical Environment	M 570		

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M 570	Continued From page 6 Individuals, except for correctional residents, have basic rights which they do not lose when they enter an adult family home. A resident shall have a safe environment in which to live. The adult family home shall safeguard residents who cannot fully guard themselves from environmental hazards to which they are likely to be exposed, including conditions which would be hazardous to anyone and conditions which would be or are hazardous to a particular resident because of the resident's condition or disability. This Rule is not met as evidenced by: Based on observation, record review, and interview, the provider did not ensure a safe physical environment for 1 of 1 resident (Resident 3). Cleaning compounds and toxic substances were not securely stored, and a knife was unsecured in the laundry room when Resident 3 had a history of suicidal ideations and consuming cleaning compounds and toxic substances. Findings include: On 04/26/2024, at 9:30 AM, Surveyor toured the facility and observed the following: -On the kitchen counter was a bottle of bleach and a can of automatic air freshener spray refill -Under the kitchen sink, was a bottle of Great Value cleaner with bleach, and a can of Febreze air mist. There was no locking mechanism on the cupboard. -In a pantry cupboard, there was 2 cans of Easy-Off oven cleaner.	M 570		

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M 570	Continued From page 7 -In the laundry room, there was a knife in the sink. The knife blade was 8 inches long. The door to the basement did not contain a locking mechanism. On 04/26/2024, at 10:45 AM, Surveyor reviewed Resident 3's record. Resident 3 was admitted on 12/15/2023 with diagnoses including depression and intellectual disability. Resident 3's individual service plan (ISP), dated 07/18/2023, stated "Behaviors: Suicidal ideations, jumping out of vehicles, one attempt to stab herself/himself with scissors, drinking excessive amount of alcohol eloping when upset/agitated ...Interventions: Do hourly room checks, make sure the room is free of anything that can harm them. Free of anything sharp, lighters, anything that should be locked up ..." Resident 3's behavior support plan (BSP), undated, stated, "Self-Injurious behavior 1:1 will keep objects that can be used to self-harm away, ensure all sharps, chemicals, cleansers, medications, fire starters, and potentially hazardous items are locked away ..." On 04/26/2024, at 11:30 AM, Surveyor interviewed Licensee A. Licensee A confirmed all toxic substances, cleaners and sharp objects were to be locked up. Licensee A reported s/he would speak with staff about ensuring all items were securely stored.	M 570		