STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	190012	A. BUILDING: _____ B. WING _____	R-C 08/03/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
REM MILLSTONE	41 MILLSTONE RD MADISON, WI 53717

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{M 000}	INITIAL COMMENTS From 07/28/2026 to 08/03/2026, Surveyor conducted a verification visit at REM Millstone, an AFH in Madison. One deficiency was identified. This deficiency was a repeat deficiency - See Statement of Deficiency (SOD) WW9V11, dated 02/02/2022, SOD WW9V12, dated 07/18/2022, SOD WV9V13, dated 01/16/2023, SOD 75I311, dated 09/19/2025 and SOD 75I312, dated 02/16/2026. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed. Census: 4	{M 000}		
{M 448}	88.07(2)(b)5 MONITORING HEALTH Monitoring resident health by observing and documenting changes in each resident's health and referring a resident to health care providers when necessary. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure the health of 3 of 4 residents reviewed was monitored and changes documented in the provider's record. Resident 3 and Resident 4's bowel movements were not monitored daily. Resident 5's injuries sustained after a 3-4 foot fall were not monitored daily. This is a repeat deficiency. See Statement of Deficiency (SOD) WW9V11, dated 02/02/2022, SOD WW9V12, dated 07/18/2022, SOD	{M 448}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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{M 448}	Continued From page 1 WV9V13, dated 01/16/2023 and SOD 75I311, dated 09/19/2025. Findings include: On 07/28/2026 at approximately 11:25 a.m., Surveyor reviewed resident records and identified the following health monitoring concerns: Resident 3: Resident 3 admitted to the provider's home on 09/17/2021. Resident 3's record included a bowel protocol that stated the following: - Give all prescribed daily bowel medications as ordered. - If no or only small bowel movement in 2 days, administer PRN polyethylene glycol. - If no or small bowel movement in 3 days, administer milk of magnesia and call supervisor. Surveyor reviewed Resident 3's bowel movement tracker, dated 07/03/2026 to 07/28/2026. Surveyor noted the tracker had not been completed from 07/15/2026 to 07/28/2026. Surveyor reviewed Resident 3's daily progress notes, dated 07/03/2026 to 07/28/2026, which did not include documentation of a bowel movement from 07/15/2026 to 07/28/2026. Progress notes on 07/15/2026, 07/16/2026, 07/20/2026 and 07/26/2026, stated Resident 3 had not had a bowel movement. Resident 3's medication administration record (MAR), dated 07/15/2026 to 07/28/2026, did not document the administration of any PRN medications for constipation. On 07/28/2026 at 12:40 p.m., Surveyor interviewed Caregiver D. Surveyor shared concern that Resident 3's bowel movement tracker had not been completed since	{M 448}		

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{M 448}	Continued From page 2 07/14/2026. Caregiver D replied, "I'm sure [s/he] did have [a bowel movement]. Folks not filling it out." Resident 4: Resident 4 was admitted to the provider's home on 09/16/2025. Resident 4's record included a bowel protocol that stated, "Documentation of bowel movements (BM's) when identified as a need for a person served is very important and through consistent documentation changes may be noted and reported to the physician for medical evaluation or review of current medications ... See individuals bowel protocol." Surveyor did not observe an individualized protocol in Resident 4's record. Resident 4's physician orders included the following PRN orders, dated 03/31/2026: Bisacodyl 10 mg suppository and Senexon - S 50-8.6 mg 1-2 tabs. Surveyor reviewed Resident 4's bowel movement tracker, dated 07/03/2026 to 07/28/2026, and noted the tracker had not been completed since 07/22/2026. Surveyor reviewed Resident 4's daily progress notes, dated 07/03/2026 to 07/28/2026, which did not include documentation of a bowel movement from 07/22/2026 to 07/28/2026. Progress notes on 07/24/2026 and 07/26/2026, stated Resident 4 had not had a bowel movement. Resident 4's MAR, dated 07/15/2026 to 07/28/2026, did not document the administration of any PRN medications for constipation. On 07/28/2026 at 12:40 p.m., Surveyor interviewed Caregiver D. Surveyor shared concern that Resident 4's bowel movement tracker had not been completed since 07/22/2026. Caregiver D stated s/he was not aware of a bowel protocol for Resident 4.	{M 448}		

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{M 448}	Continued From page 3 Resident 5: Resident 5 admitted to the provider's home on 09/17/2025. Resident 5's record included a daily progress note, dated 07/14/2026 and entered 07/20/2026, that stated Resident 5 had sustained a 3-4 foot fall from the lift on the van. A body chart, initiated 07/14/2026, documented an injury to his/her left elbow and right backside of the knee. The chart documented the following daily notes: - 07/14/2026 AM: No color, no size of injury, no drainage, no opening, no pain. - 07/14/2026 PM: No color, no size of injury, no drainage, no skin opening, pain present. - 07/15/2026 AM: No color, no size of injury, no drainage, no skin opening, pain present. - 07/15/2026 PM: No color, no size of injury, no drainage, no skin opening, pain present. - 07/16/2026 AM: No color, no size of injury, no drainage, no skin opening, pain present. - 07/16/2026 PM: Purple, baseball size, no drainage, no skin opening, pain present. - 07/17/2026 AM: All entries blank. - 07/17/2026 PM: Color entry blank, "0" charted for size, drainage and skin opening. Pain present. - 07/18/2026 AM: All entries blank. - 07/18/2026 PM: Color entry blank, "0" charted for size, drainage and skin opening. Pain present. - 07/19/2026 AM: All entries blank. - 07/19/2026 PM: All entries blank. - 07/20/2026 AM: Purple, baseball size, no drainage, no skin opening, pain present. - 07/20/2026 PM: Yellow, baseball size, no drainage, no skin opening, pain present. On 07/28/2026 at 12:40 p.m., Surveyor reviewed Resident 5's monitoring of his/her injuries	{M 448}		

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{M 448}	Continued From page 4 sustained on 07/14/2026 with Caregiver D. Surveyor shared observation that some entries were blank or incomplete and that the descriptions did not specify whether the injury described was on the backside of the elbow, behind the knee or in both locations. Caregiver D acknowledged there were blank entries in the monitoring. On 08/03/2026 at 12:40 p.m., Surveyor interviewed Quality Improvement Manager F and discussed concerns with bowel movement and injury monitoring. Quality Improvement Manager F acknowledged Surveyor's concerns. Quality Improvement Manager F stated 1 of the residents may not require bowel movement monitoring. Quality Improvement Manager F stated the completion of monitoring tasks was something the provider was actively working to improve.	{M 448}		