STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0017854	A. BUILDING: _____ B. WING _____	C 12/14/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CARE PARTNERS KAUKAUNA	W5219 AMY AVE KAUKAUNA, WI 54130

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 12/14/2023, Surveyor conducted a complaint investigation at Care Partners Kaukauna. As a result, the complaint was substantiated and 1 deficiency was identified. Census: 56	N 000		
N 452	83.41(3)(b) Food safety. Food safety. Whether food is prepared at the CBRF or off-site, the CBRF shall store, prepare, distribute and serve food under sanitary conditions for the prevention of food borne illnesses, including food prepared off-site, according to all of the following: 1. The CBRF shall refrigerate all foods requiring refrigeration at or below 40°F. Food shall be covered and stored in a sanitary manner. 2. The CBRF shall maintain freezing units at 0°F or below. Frozen foods shall be packaged, labeled and dated. 3. The CBRF shall hold hot foods at 140°F or above and shall hold cold foods at 40°F or below until serving. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure food was stored under sanitary conditions for the prevention of food borne illnesses. Findings include: On 09/27/2023, the department received a complaint alleging unsanitary food preparation in	N 452		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 452	Continued From page 1 the kitchen and moldy bread being served to residents. On 12/14/2023 at 9:20 AM, Surveyor toured the facility kitchen with Director A and observed a tiered shelving unit with loaves of bread and dinner rolls at the top. Surveyor picked up a package of 16 dinner rolls and observed a handwritten date of "12/5." Upon inspection of the package, Surveyor observed a green-like substance resembling mold on at least one of the dinner rolls. Director A acknowledged the green-like substance and stated s/he would throw them away. Director A reported the kitchen staff rotate and inspect the food as it comes off the delivery truck every Tuesday, so s/he was not sure how this happened. On 12/14/2023 at approximately 11:25 AM, Surveyor interviewed Caregiver B who reported about a month ago s/he observed a "moldy" dinner roll on a resident's plate as s/he was preparing to serve them. Caregiver B confirmed the food was already plated by the kitchen staff and ready to be served. Caregiver B reported s/he told Head Chef C who took the dinner roll, threw it away and then grabbed another roll from the same package. On 12/14/2023 at approximately 12:00 PM, Surveyor interviewed Director A who indicated s/he would talk to the kitchen staff and from now on the dinner rolls will be stored in the freezer and pulled out the same morning they will be served.	N 452		