STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	310053	A. BUILDING: _____ B. WING _____	R-C 08/06/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
VILLAGE AT MANOR PARK PALMER H	3023 S 84TH ST WEST ALLIS, WI 53227

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 08/06/2024, Surveyor completed a standard survey, verification visit, and 2 complaint investigations at Village at Manor Park Palmer House. As a result, 1 deficiency was corrected, 1 previous deficiency was re-cited, and 1 new deficiency was identified; for a total of 2 deficiencies identified. Two of 2 complaints were unsubstantiated. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee will be assessed. Census: 80	{N 000}		
N 419	83.37(3)(c) Medication storage: locked cabinet. Administered by facility. The CBRF shall keep medicine cabinets locked and the key available only to personnel identified by the CBRF. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure resident prescription medications were securely stored in 1 of 2 medication carts. The medication cart, located in a hallway, was unlocked. This is a repeat deficiency. See Statement of Deficiency (SOD) 8ZOP11, dated 10/15/2019. Findings include: On 07/26/2024, at 1:00 PM, Surveyor observed a medication cart in the hallway. Surveyor observed the locking mechanism was not pushed in, indicating the locking mechanism was not engaged. Surveyor pulled on a drawer, and the drawer opened. Surveyor observed residents'	N 419		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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N 419	Continued From page 1 prescription medications inside the cart. Surveyor did not observe any staff in the area of the medication cart. Surveyor observed residents moving freely throughout the facility. On 07/26/2024, at 2:00 PM, Surveyor interviewed Administrator Q. Administrator Q confirmed residents' medications should have been securely stored at all times. Administrator Q reported s/he would talk with staff to ensure they locked the cart when not in use.	N 419		
{N 499}	83.45(3) Toxic substances. Toxic substances. The CBRF shall ensure that cleaning compounds, polishes, insecticides and toxic substances are labeled and stored in a secure area. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure cleaning compounds and toxic substances were securely stored in 5 of 5 areas. Cleaning compounds and toxic substances were not securely stored in the waste room, spa room, housekeeping closet, dining room, and activity room. These areas were located near resident rooms and accessible to residents. This deficiency is being cited for a third time. See Statement of Deficiency (SOD) 5FSG12, dated 02/24/2023, and SOD 5FSG11, dated 07/13/2021. Findings include:	{N 499}		

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{N 499}	Continued From page 2 On 07/26/2024, at 10:00 AM, Surveyor toured the facility with Administrator Q and observed the following: - Waste closet door was unlocked. The locking mechanism was not engaged. Inside the closet was a container of Medline micro-kill one germicidal alcohol wipes, Clorox germicidal bleach spray and Ever Spring multi-surface cleaning wipes. - Spa room door was unlocked. The locking mechanism was not engaged. On top of a cart, inside the spa room were 2 bottles of 3M quat disinfectant cleaner, Sani-Cloth bleach germicidal wipes, and 3M glass cleaner. - The housekeeping closet was unlocked. The locking mechanism was not engaged. The closet contained a can of Oster kool lube, a spray can of Chemsearch cleaner and degreaser, 2 bottles of 3M glass cleaner, a bottle of 3M neutral cleaner concentrate, and a bottle of quat cleaner. - Inside the dining room was a cabinet which was not secured. The cabinet contained a can of Claire furniture polish with lemon oil. - Inside the activity room, in a cabinet was a container of Medline micro-kill one germicidal alcohol wipes. Surveyor observed residents moving freely throughout the facility. On 07/26/2024, at 10:35 AM, Surveyor interviewed Administrator Q. Administrator Q confirmed the chemicals should have been securely stored. Administrator Q reported the housekeeping closet should have been locked at	{N 499}		

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{N 499}	Continued From page 3 all times. Administrator Q reported s/he would ensure all chemicals were locked up.	{N 499}		