

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0020161	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 06/17/2025
NAME OF PROVIDER OR SUPPLIER AT HOME RESIDENTIAL SERVICES LLC LANC		STREET ADDRESS, CITY, STATE, ZIP CODE 5109 N 64TH ST MILWAUKEE, WI 53218		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 06/17/2025, Surveyor conducted a standard survey and 1 complaint investigation for At Home Residential Services LLC in Milwaukee. One deficiency were identified. One complaint was unsubstantiated. Census: 02	M 000		
M 570	88.10(3)(I) Safe Physical Environment Individuals, except for correctional residents, have basic rights which they do not lose when they enter an adult family home. A resident shall have a safe environment in which to live. The adult family home shall safeguard residents who cannot fully guard themselves from environmental hazards to which they are likely to be exposed, including conditions which would be hazardous to anyone and conditions which would be or are hazardous to a particular resident because of the resident's condition or disability. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure a safe physical environment for 1 of 1 resident bathroom. The hot water temperature in the bathroom was 140° Fahrenheit (F). Residents had independent access to the bathroom sink. Findings include: The facility was licensed on 01/30/2024 to provide services to residents with primary diagnoses of traumatic brain injury, physical disabilities, irreversible dementia/Alzheimer's disease,	M 570		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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M 570	Continued From page 1 developmental disabilities, advanced age, and emotionally disturbed/mental illness. On 06/17/2025, at approximately 12:00 PM, Surveyor measured the hot water temperature in the residents' bathroom sink. The temperature was 140° F. Two of 2 residents in the home were ambulatory and able to use the restroom independently. On 06/02/2023, at approximately 12:00 PM, Surveyor interviewed Licensee A. Licensee A reported they were aware the water was too hot and had tried to adjust it, but it did not make a difference. Licensee A reported s/he asked the landlord to come back and fix it. "Exposure to hot water is a potential environmental danger for residents. Elderly residents and residents with mental and physical disabilities may have neurological conditions that prevent instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding, e.g. second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability." (DQA Publication-01942, Hot Water Temperatures in Adult Family Homes, August 2017)	M 570		