Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0019637	A. BUILDING: _____ B. WING _____	C 12/03/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
GARDENS AT LUTHER MANOR (THE)	4603 N 92ND STREET WAUWATOSA, WI 53225

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 12/03/2025, Surveyor conducted a complaint investigation at Gardens of Luther Manor. One complaint was substantiated One deficiency was identified. Census : 17	N 000		
N 352	83.32(3)(h) Rights of Residents: Receive medication In addition to the rights under s. 50.09, Stats., each resident shall have all of the following rights: Receive medication. Receive all prescribed medications in the dosage and at intervals prescribed by a practitioner. The resident has the right to refuse medication unless the medication is court ordered. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 1 of 1 resident's reviewed received all prescribed medication in the dosage and at intervals prescribed by the practitioner. Resident 1 had antibiotics prescribed and delivered to the facility, but antibiotics were not administered to Resident 1. Findings include: On 11/10/2025, the department received a complaint alleging residents did not receive medication as ordered. On 12/03/2025 at 9:00 AM, Surveyor reviewed Resident 1's record. Surveyor reviewed the after-visit summary from the hospital visit on 10/24/2025 (Friday) which contained the order for antibiotics to be administered two times a day for seven days.	N 352		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 352	Continued From page 1 On 12/03/2025 at 10:00 AM, Surveyor interviewed Administrator A. .A. Administrator A confirmed Resident 1 required staff to administer his/her medications. Administrator A confirmed the order for the antibiotics was received on 10/24/2025, and the antibiotics were delivered by the pharmacy and present in the facility on 10/24/2025. Administrator A stated the medication was not administered as the order was not added to the Electronic Medication Administration Record (E-MAR.) Per Administrator A, only the nurse is able to add medications to the E-MAR, but the nurse does not work weekends. Surveyor asked Administrator A if this was the case with all medication orders received on a Friday evening or the weekend. Administrator confirmed there was no system in place to add or change medication orders unless the nurse is in the building, and the nurse does not work weekends.	N 352		