STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0019137	A. BUILDING: _____ B. WING _____	06/02/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
VISTA CARE QUAIL COURT	2920 QUAIL CT OSHKOSH, WI 54904

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 05/28/2026 with additional information gathered through 06/02/2026, Surveyor conducted a standard survey at Vista Care Quail Court. As a result three deficiencies were identified. Census: 3	M 000		
M 346	88.05(4)(d)2.b FIRE EVACUATION ANNUAL EVALUATION Each resident shall be evaluated annually for evacuation time, using the departments form. All service providers who work on the premises shall be made aware of each resident having an evacuation time of more than 2 minutes. This Rule is not met as evidenced by: Based on record reviews and interview, the provider did not complete annual evaluations of evacuation times for 2 of 2 residents reviewed. Resident 1 had an evacuation assessment completed in 02/2022. The provider did not complete an annual evacuation assessment on Resident 1 in 2023, 2024 or 2025. Resident 2 had an evacuation assessment completed on 11/23/2022. The provider did not complete an annual evacuation assessment on Resident 2 in 2023, 2024 or 2025. Findings include: On 05/28/2026, Surveyor reviewed the records	M 346		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 346	Continued From page 1 for Residents 1 and 2. According to record review by Surveyor, Resident 1 was admitted to the AFH (Adult Family Home) on 11/22/2022 and an annual evacuation assessment was completed in 02/2022. Surveyor could not locate an annual evaluation assessment completed for Resident 1 in 2023, 2024, or 2025. According to record review by Surveyor, Resident 2 was admitted to the AFH on 11/22/2022 and an evacuation assessment was completed on 11/23/2022. Surveyor could not locate an annual evaluation assessment completed for Resident 2 in 2023, 2024 or 2025. On 05/28/2026 at 11:25 AM, Surveyor interviewed Residential Manager A. Residential Manager A verified Resident 1 and Resident 2 did not have an annual evacuation assessment completed for 2023, 2024 or 2025. Residential Manager A indicated s/he started her/his position in 03/2026 and has not been told evacuation assessments needed to be completed yearly.	M 346		
M 380	88.06(2)(a) ADMISSION-HEALTH EXAM Except as provided in subd. 2., the licensee shall ensure that a new resident of an adult family home receives a health examination by a physician to identify health problems and is screened for communicable disease, including tuberculosis. Screening for communicable disease may be provided by a physician, a registered nurse or a physician assistant. The health examination and	M 380		

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M 380	Continued From page 2 screening shall take place within 90 days prior to admission to the home or within 7 days after admission. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure one (Resident 2) of two residents reviewed were screened for communicable disease, including tuberculosis. Findings include: On 05/28/2026, Surveyor conducted a standard licensing survey at the home. During a review of the resident records, Surveyor noted Resident 2 was admitted to the facility on 11/22/2022. The record for Resident 2 did not include documentation s/he was screened for communicable disease, including tuberculosis. On 05/28/2026 at approximately 11 AM, Surveyor interviewed Residential Manager A regarding the above missing documentation. Residential Manager A indicated s/he could not locate the documentation to confirm Resident 2 was screened for communicable disease, including tuberculosis, but would continue to look for the missing information. On 06/02/2026 at 1:07 PM, Residential Manager A verified s/he could not find documentation Resident 2 was screened for communicable disease, including tuberculosis.	M 380		
M 570	88.10(3)(l) Safe Physical Environment Individuals, except for correctional residents,	M 570		

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M 570	Continued From page 3	M 570		

have basic rights which they do not lose when they enter an adult family home. A resident shall have a safe environment in which to live. The adult family home shall safeguard residents who cannot fully guard themselves from environmental hazards to which they are likely to be exposed, including conditions which would be hazardous to anyone and conditions which would be or are hazardous to a particular resident because of the resident's condition or disability.

This Rule is not met as evidenced by:
Based on observation and interview, the provider did not ensure water temperatures were kept at a safe temperature. The hot water temperature in the resident bathroom was 124 degrees Fahrenheit (F) and 121 degrees F in the kitchen.

Findings include:

This provider is licensed to serve up to 4 residents with primary diagnoses of developmentally disabled, emotionally disturbed/mental illness, physically disabled and traumatic brain injury. At the time of survey this was home to 3 residents who had guardians and were developmentally disabled.

On 05/28/2026, at 10:40 AM, Surveyor tested the water temperature from the bathroom sink faucet. The water temperature was 124 degrees F. At 10:45 AM, Surveyor tested the water temperature from the kitchen sink facet. The water temperature was 121 degrees F.

"Exposure to hot water is a potential environmental danger for residents. Elderly residents and residents with mental and physical

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M 570	Continued From page 4	M 570		

disabilities may have neurological conditions that prevent instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding, e.g. second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability." (DQA Publication-01942, Hot Water Temperatures in Adult Family Homes, August 2017)

On 05/28/2026, Surveyor reviewed Resident 2's ISP (Individual Service Plan) updated 05/28/2026 which indicated, "[Resident 2] will have access to safe environments that meet basic needs, allow for highest level of independence and ensure safety. Safety issue: Water Temperature. [Resident 2] is not able to adjust [his/her] own water temperature and will continue [his/her] shower if the water is hot or cold."

On 05/28/2026, at 10:50 AM, Surveyor interviewed Residential Manager A. Residential Manager A reported s/he was unaware the water temperature was too high and would ensure the water heater was set correctly. Residential Manager A then confirmed the last documented water temperature check for the home occurred in 08/2025.