Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0009573	A. BUILDING: _____ B. WING _____	R-C 10/10/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
AURORA RESIDENTIAL ALTERNATIVES INC 0'	1306 12TH AVENUE SE MENOMONIE, WI 54751

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 10/10/2024, Surveyors conducted a verification visit at Aurora Residential Alternatives Inc 011. One deficiency was identified. This is a repeat deficiency. See Statement of Deficiency (SOD) 2BEB11, dated 03/14/2023 and SOD 2BEB12, dated 01/24/2024. Under statutory provisions of Wis. Stat. ch. 50, a $200 revisit fee is being assessed. Census: 7	{N 000}		
{N 389}	83.35(3)(d) Service plans updated annually or on changes Individual service plan review. Annually or when there is a change in a resident ' s needs, abilities or physical or mental condition, the individual service plan shall be reviewed and revised based on the assessment under sub. (1). All reviews of the individual service plan shall include input from the resident or legal representative, case manager, resident care staff, and other service providers as appropriate. The resident or resident ' s legal representative shall sign the individual service plan, acknowledging their involvement in, understanding of and agreement with the individual service plan. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure Resident 1's individual service plan (ISP) was updated when there was a change in Resident 1's supervision needs.	{N 389}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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{N 389}	Continued From page 1	{N 389}		

This is a repeat violation. See Statement of Deficiency (SOD) 2BEB11, dated 03/14/2023, and SOD 2BEB12, dated 01/24/2024.

Findings include:

On 10/10/2024 at approximately 11:30 AM, Surveyor interviewed Program Director (PD) A. PD A provided a verbal summary of each resident's needs. PD A stated Resident 1 needed 24/7 supervision in the home. PD A stated Resident 1 went to work every other day and was previously allowed up to 30 minutes of unsupervised time in the community. PD A stated that due to recent circumstances, Resident 1's 30 minutes of unsupervised time was on hold.

Surveyor reviewed Resident 1's record. Resident 1 was admitted on 08/07/2013. His/her ISP, dated 07/31/2024, read: "[Resident 1] has 30 min (minutes) of unsupervised time in the community daily ... [Resident 1] will notify staff when [s/he] would like to leave and where [s/he] is going. [Resident 1] will make sure [his/her] cell phone is charged and will need to Check [sic] in with staff at the house when [s/he] arrives at [his/her] destination or 15 min (minutes) after [s/he] left [sic] the house. Whichever [sic] is sooner. [Resident 1] will then check in with staff at the house when [s/he] leaves [his/her] destination or if [s/he] is going to be late... Staff will document if [Resident 1] elected to use [his/her] Unsupervised [sic] time and what activities [Resident 1] choose [sic] to do during [his/her] Unsupervised [sic] time."

On 10/10/2024 at approximately 11:50 AM, Surveyor interviewed PD A. PD A stated Resident 1's 30 minutes of unsupervised time was put on hold the last time his/her care team met. Surveyor

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{N 389}	Continued From page 2 showed PD A Resident 1's ISP, which read Resident 1 could have unsupervised time. PD A stated they did not update his/her ISP, but they put a hold on this task in the computer system. Tasks on hold were not active or visible to staff. Surveyor asked how new staff would know not to follow what was written in the ISP and PD A replied that this information should be passed along during on-the-floor training. At approximately 2:07 PM, PD A stated, "The start date on [Resident 1's] unsupervised time hold in [his/her] program was started on 8/6/24." The provider did not ensure the ISP was updated when there was a change in supervision needs.	{N 389}		