

HMO and Managed Care Organizations Contact Information

HMO	Residential Substance Use Disorder Contact Person	Contact Information
Anthem	Benjamin Ng	Email: Benjamin.ng@anthem.com
	Dr. Dheeraj Raina	Phone: 847-420-4552 Email: Dheeraj.raina@anthem.com
Chorus Community Health Plans (CCHP)	Danyel Covington, Case Management Manager	Email: dcovington@chorushealthplans.org
Dean	Utilization management	Fax: 952-992-1428 Email: postacute@medica.com
Group Health Cooperative of Eau Claire (GHC-EC)	Utilization management	Email: tweaver@group-health.com
Group Health Cooperative of South Central Wisconsin (GHC-SCW)	GHC-SCW care management	Phone: 608-257-5294 Email: Cmanagement@ghcscw.com
iCare	Behavioral health care management	Email: wibehavioralhealth@inclusa.com
MercyCare	Kelsie Wesslen, RN, Behavioral Health Case Manager	Phone: 608-314-2315 Email: kwesslen@mhemail.org
Molina	Karen Mallak	Email: Karen.mallak@molinahealthcare.com
	Sara Morgan	Email: Sara.morgan@molinahealthcare.com
Managed Health Services/ Neighborhood Health Partnerships Program (MHS/NHP)	Kim Pinsch, Clinical Manager for both MHS and NHP	Email: Kimberly.a.pinsch@mhswi.com
Quartz	Nicki Greeley, LPC, SAC, Medical Management— Behavioral Health Manager	Phone: 608-471-4665 Email: Nicki.Greeley@QuartzBenefits.com
	Quartz behavioral health care management (available Monday–Friday, 8 a.m.–5 p.m., Central Time)	Phone: 800-683-2300
Security Health Plan	Provider line	Phone: 800-548-1224
United Healthcare (UHC)	Rebecca McAtee	Phone: 763-348-0346 Email: rebecca.mcatee@optum.com

Managed Care Organization	Contact Information
My Choice Wisconsin, Inc.	Customer service: 800-963-0035 (TTY: 711)
Community Care, Inc.	Email: cciprograms@communitycareinc.org
Lakeland Care, Inc.	Email: operations@laklandcareinc.com
iCare and Inclusa	Email: wibehavioralhealth@inclusa.com